

osmo

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HOMESHIELD USER MANUAL





APP Download

Search for “V380 Pro” in the Apple App or Google Play store or scan the QR Code below to download and install the V380 Pro App



Reset the camera

1. Power On the camera.
2. Press and hold the reset button for several seconds, the camera will prompt "Restore Factory Default Setting"

The reset button is in the hole beside the SD card slot

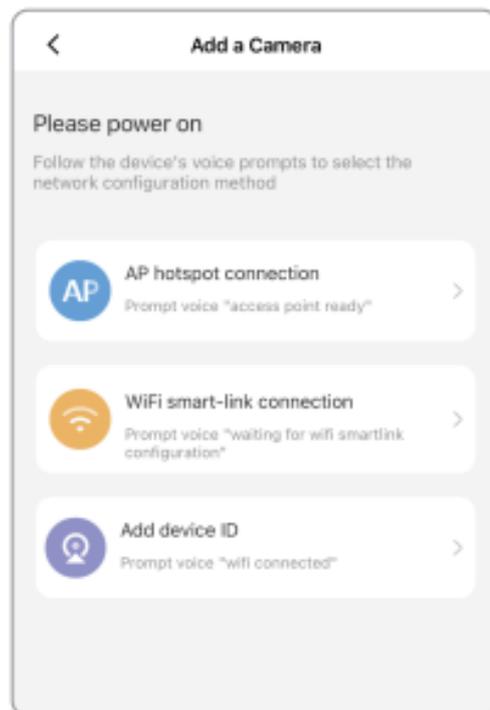
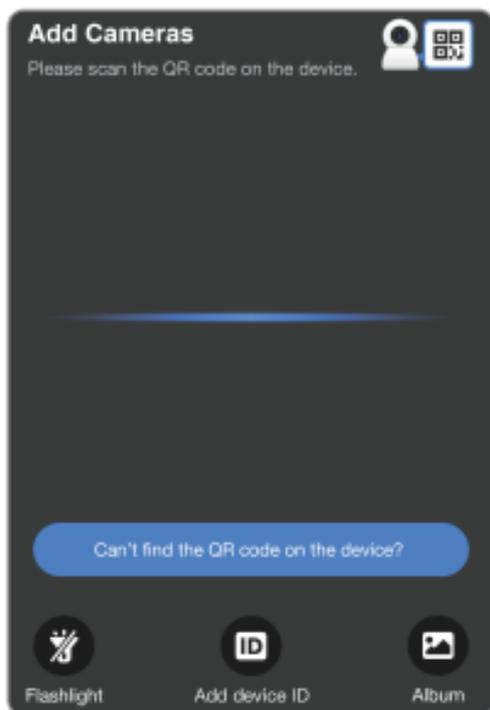


Connect the device to your Wifi Network

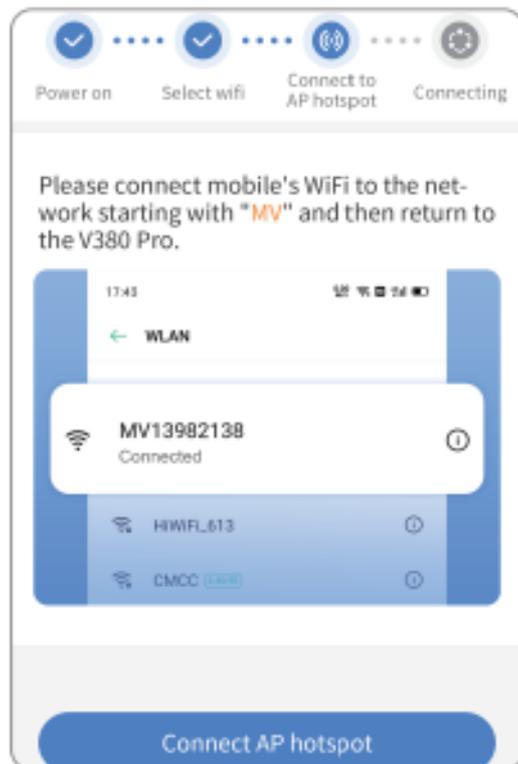
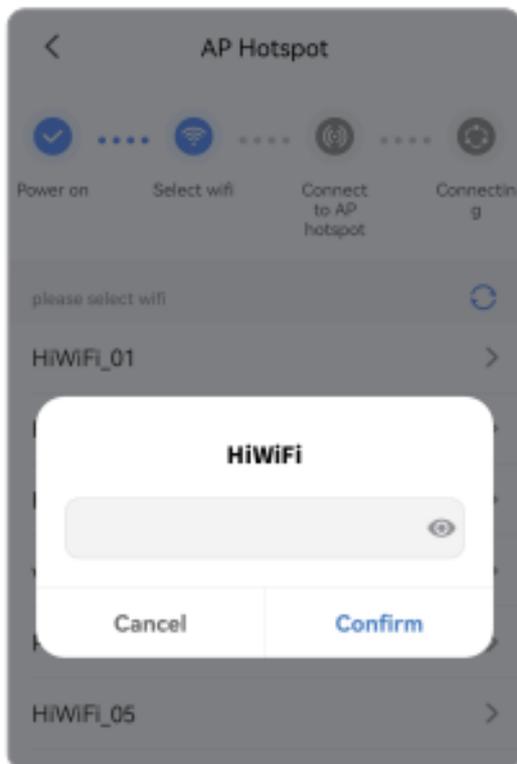
1. Make sure your Wifi is turned on. Note that the camera will only connect to a 2.4 GHZ network so your phone needs to be connected to the 2.4 GHZ Wifi
2. Open the V380 App and register your account using your email address.
3. Click the Add Device or the + button at the upper right then Add Cameras

Hotspot Configuration

1. Click "Please tap here" in the Can't find the QR code prompt at the bottom
2. Choose Wifi Smart Camera
3. Choose AP Hotspot Connection

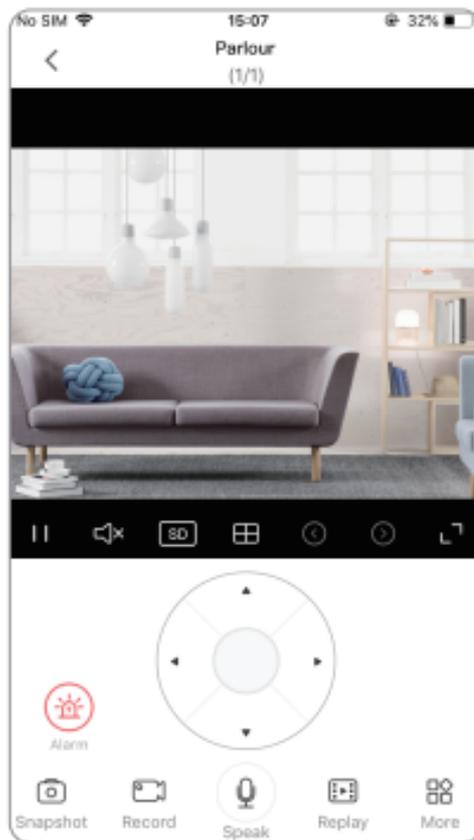
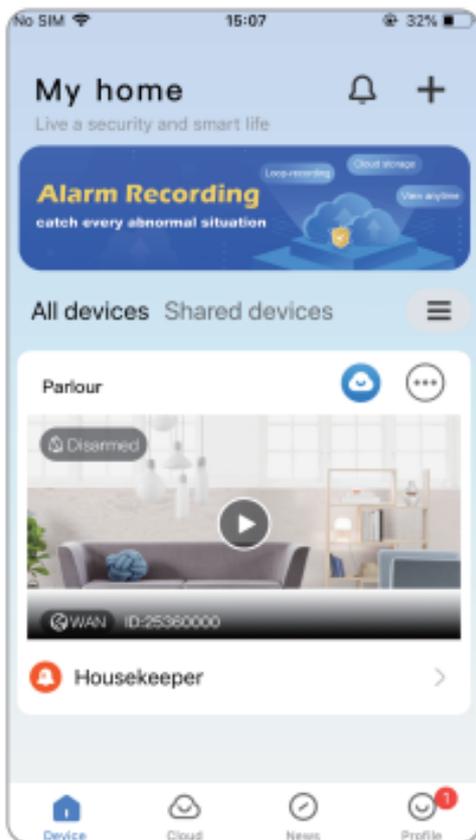


1. Choose the 2.4GHZ Wi-Fi connection and enter the password as needed. The Wifi name should not have any special characters or symbol
2. Select "Connect AP hotspot" at the bottom
 - a. The device will appear in the WLAN Assistant list.
3. Choose the device that starts with MV
 - a. the corresponding ID of the device is at the body tag in the device
4. It will start connecting and will prompt once connected.



Real-time Preview

The added camera can be viewed in the device list, and the real-time preview interface can be viewed by selecting the camera.



Installing the SD Card

Before installing the Micro SD card, power off the device first, then power on after installation

The Osmo HomeShield supports up to 128GB capacity

When formatting the SD card:

The format of 32GB below is "FAT32"

The format for 64GB above is "exFAT"

The SD card slot is at the top of the bulb



Video Recording Settings

In the device list click  -  -[Recording settings].

1. Recording Settings

- a. **Continuous recording:** Continuous recording will be performed during the working period of the camera
- b. **Event recording:** Recording will only start when the alarm is triggered
- c. **Audio recording:** Whether the audio is included when recording

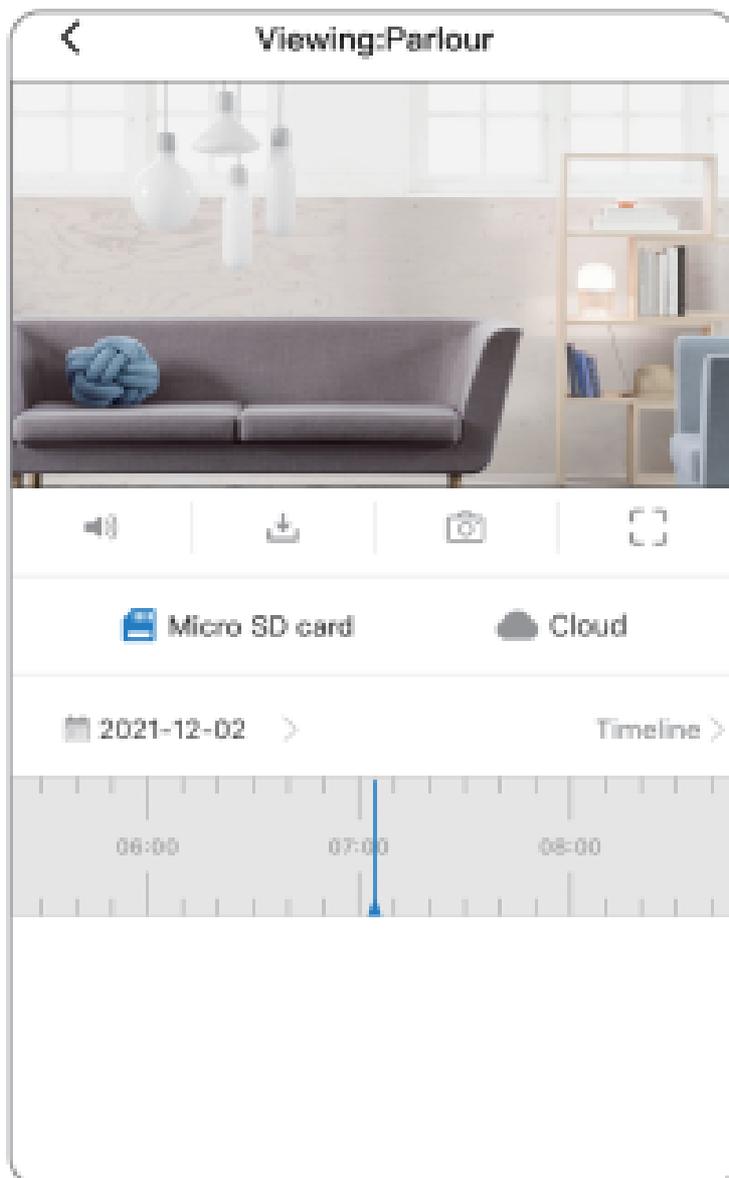
2. Video Quality Setting

- a. You can set the video quality to HD or SD

When the recording volume has reached the SD card's limit, the earliest recording file will be automatically overwritten.

Video Replay

After connecting the camera to the App, open the Real-time preview interface, and click the “Replay” button in the function bar



Troubleshooting

Q: The camera will not connect to the WiFi

A:

1. Check the password
2. Check if you are connecting to 2.4GHZ Wifi
3. The Wifi name should not have any special characters or symbol

Q: There is a prompt "Device Offline" in the device list

A:

1. Restart the camera and confirm that the camera restarts properly and will prompt that it connected to the Wifi
2. If the router has been replaced or the password has been changed, reconnect the device to the Wifi
3. Turn off Firewall functions of the Router

Attention

- The camera only supports 2.4GHZ Wifi Connection, so make sure your phone is connected to 2.4GHZ Wifi before configuration
- Long-term use in an unconventional environment - extreme heat, high humidity, extreme cold, large amount of dust, smoke, or fire - may damage the camera
- The V380 Pro App firmware will need to be updated from time to time, for your best experience.