

Solution for MSpa WIFI pairing problem with AVM FRITZ!Box Router

1) Connect to FRITZ!Box via Wi-Fi or network cable (not accessible via guest)

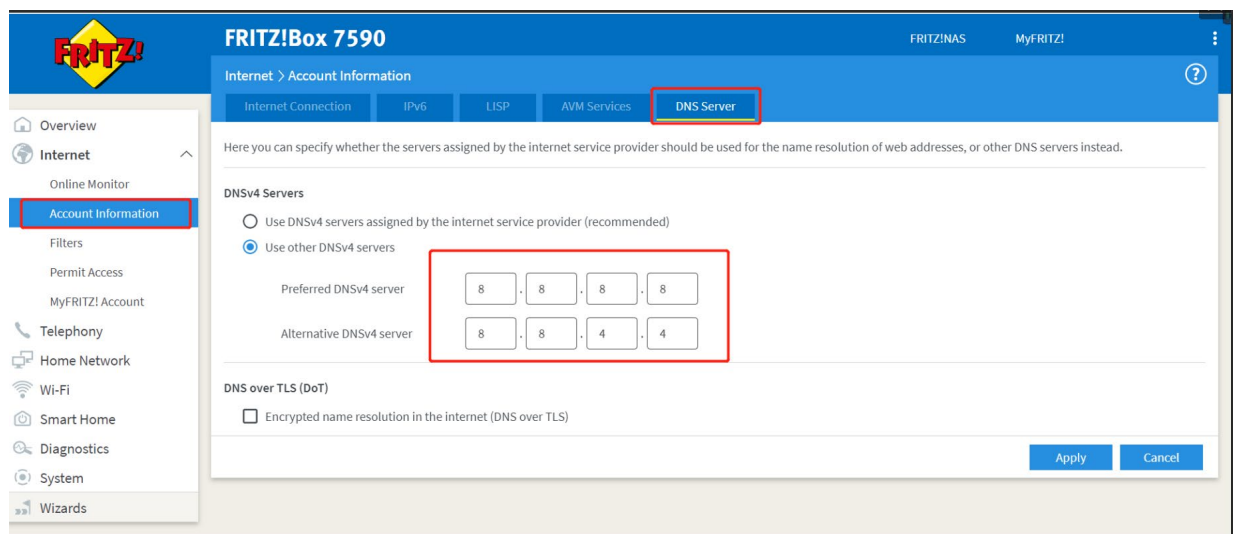
Note: You must enter the full address in your browser with <http://fritz.box> or open the UI via the emergency IP address <http://169.254.1.1>. The initial login password is on the back of the router.

2) Set up DNS

Path: Internet -> Account Information -> DNS Server

Preferred DNSv4 server: 8.8.8.8

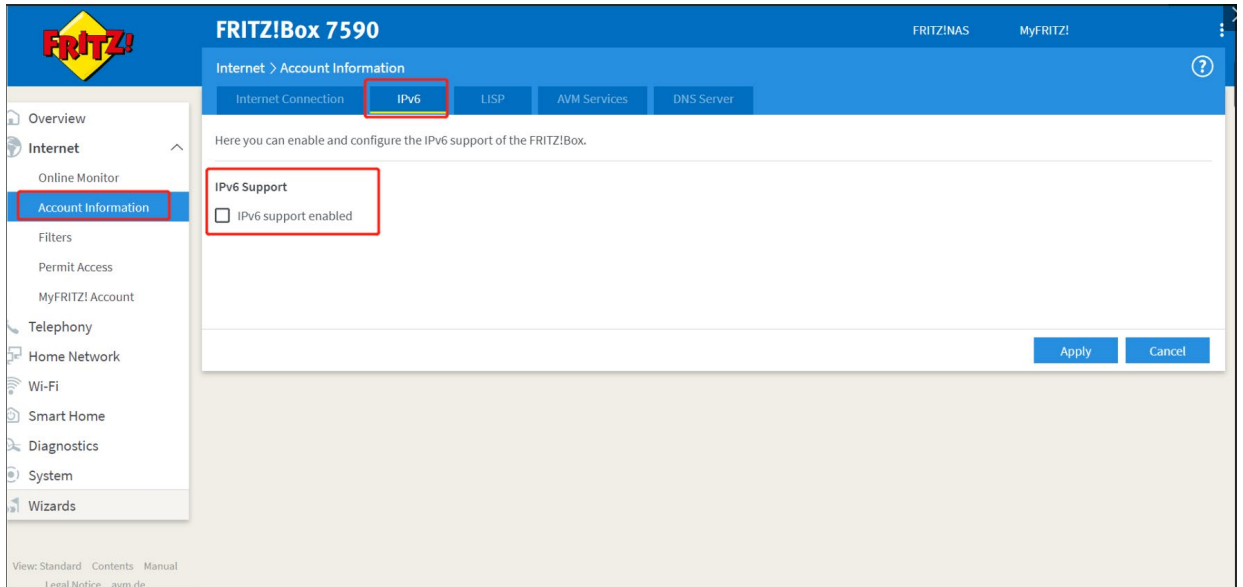
Alternative DNSv4 server: 8.8.4.4



3) Cancel IPV6

Path: Internet -> Account Information -> IPV6

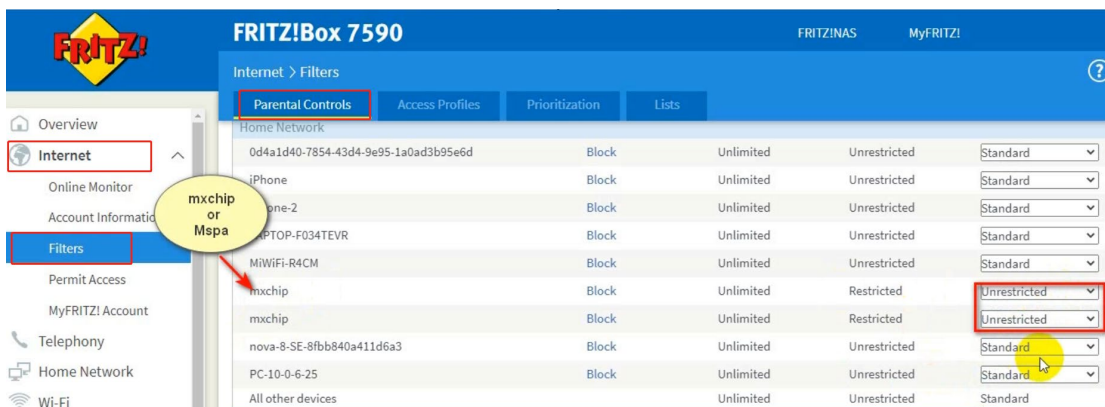
Uncheck the box shown below



4) Make sure that there are no restrictions on product connection in network access

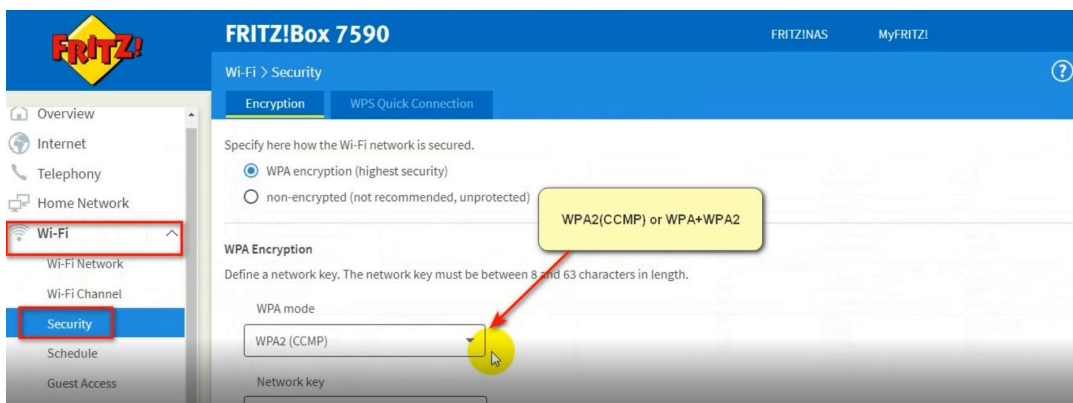
Path: Internet -> Filters -> Parental Controls

Find "mxchip" OR "Mspa", switch its rules to "Unrestricted"



5) Switch Wifi protocol to "WPA2(CCMP)" OR "WPA + WPA2"

Path: Wi-Fi -> Security -> Encryption



- 6) **After restarting the router (or power off and restarting), please follow the operation instructions to perform pairing operation. After successful pairing, upgrade the product through Mspa Link (refer to the video instructions)**

Mspa Link upgrade path: SETTING (Click the top left icon) -> Devices -> Device Details -> Firmware Version

Click after entering "UPDATE". The system will be automatically upgraded. If the network condition is good, the upgrade will take more than 40 seconds.。

Note: After OTA is successful, it supports IPV6 and WPA3 protocols, and DNS can also be set to the original IP.