



Custom Lipoedema and Lymphoedema Compression Garment

I N F O R M A T I O N A N D
C O N S E N T F O R M

Custom Compression Garment Patient Information

Bauerfeind ANZ is committed to supporting patients in the care and management of Lipoedema and Lymphoedema. This involves coordinating and working with patients to offer customized compression garments tailored to the unique measurements of each patient, in order to provide effective and targeted support following lymphatic drainage treatment, pre-operative care, and during intermittent recovery. This form provides patients with key information regarding the consultation and appointment process with a trained Bauerfeind ANZ technician, to ensure patients are aware and privy to the expectations and logistics concerning custom compression at Bauerfeind.

Booking Date/ Time

Patients are required to book in advance to consolidate an appointment date and time with a trained Bauerfeind ANZ technician at the Sydney Flagship store at 227 Elizabeth Street, Sydney NSW, 2000.

What to Expect during the Bauerfeind Appointment

During the appointment, the Bauerfeind custom lymphoedema/ lipoedema technician will perform manual and automatic custom measurements, introduce patients to the Bauerfeind exclusive VenoTrain compression range, discuss custom product features and patient preferences, obtain images, and explain logistical expectations regarding product manufacturing.

Patient Images

Photography will be used to capture images for the purpose of supporting Bauerfeind technicians in evaluating and examining the patient's condition and presentation, and enabling them to make appropriate recommendations during garment manufacturing.

Measurement Process

Custom measurements will first be generated via the Bauerfeind BodyTronic 600 full body scanner, which will automatically calibrate a series of 3D circumference data of the body area. Following this, the product technician will mark and manually perform a range of measurements on the patient and record the data onto the custom form.

Consult and Service Charge

Appointments for custom compression at Bauerfeind incur an initial consult and service fee of \$79.95- \$159.95 AUD, depending on the type of stockings required. This service fee is payable on the day following the appointment.

Logistics Process

Following the initial appointment, the completed custom form will be sent to Bauerfeind Germany for a quote generation. Patients will receive an email containing an invoice, and will be contacted via phone by a Bauerfeind representative for payment arrangement. Once payment has been finalised, communication will be established with Bauerfeind Germany to manufacture the garment. Bauerfeind Australia will receive the completed product within 3-4 weeks, and the patient will be contacted to confirm shipping details. The product will then be shipped to the nominated address provided by the patient.

Bauerfeind Custom Compression Garment Patient Consent

By signing this form, the patient:

- Acknowledges that all expectations and information regarding the custom compression appointment process have been understood and agreed

Patient Signature

Date

Bauerfeind Lymphoedema and Lipoedema Educational Program

Bauerfeind Australia is strongly committed to generating and fostering awareness of the prevalence and presentation of lymphoedema and lipoedema, and working with patients and clinicians to build understanding of tailored treatment modalities to improve patient experiences and outcomes. Bauerfeind engages in ongoing educational and awareness initiatives built from first-hand patient encounters and experiences, and collaborates with patients to successfully drive these efforts.

By signing below, the patient also provides permission for Bauerfeind Australia to:

- Use patient experience, images, and testimony for educational purposes for ongoing professional development and training to expand awareness of lymphoedema and lipoedema
- Integrate patient images into the broader educational initiatives at Bauerfeind to inform awareness and understanding of clinical needs and individual treatment modalities

Patient Signature

