## O base London

## **WEB RETURNS FORM**

Order No.

Please complete this form and include it with your return

## YOUR CONTACT DETAILS

We will only use this information to help process your return and refund you as quickly as possible.

Name:	Address:
Telephone:	Email:

## How to return your footwear.

- 1. Make sure your shoes or boots are unworn and in their original packaging where possible.
- 2. Fill in this form making sure to include your Web Order Number and place inside your parcel.
- 3. Follow Returns Instructions for your region which can be found at www.baselondon.com/support.

Style	Size	Qty	Price	Reason Code
(Example) Ridley Burnished Tan	8 (42)	1	£64.99	4

- (1) Looks different on website(2) Ordered more than one size
- (3) Arrived too late
- (4) Doesn't fit me

(5) Doesn't suit me(6) Received incorrect item(7) Parcel damaged on arrival(8) Faulty/Poor Quality

Notes.			

**Order Date** 

Please ensure all goods are returned to: Base London c/o AWL Ltd. 12 Brooklands Close, Sunbury-On-Thames. TW16 7DX Customer care email: support@baselondon.co.uk www.baselondon.com