

# FLY12

## USER GUIDE

MODEL: CE122

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# What's in the box

- 1 x Fly12 CE122
- 1 x Handlebar Mount including bolts
- 1 x 22.2mm Rubber Handlebar Adapter
- 1 x Universal Adapter
- 1 x M5 screw for Universal Adapter
- 1 x USB to USB-C cable
- 1 x Safety Tether
- 1 x MicroSD Card
- 1 x Safety information and warranty sheet *(not pictured)*
- 1 x Quick Start Guide *(not pictured)*



# Read this before using your Fly12

## Disclaimer

The Fly12 is designed specifically to be used as a 'head light' with video and audio recording capabilities for bicycles. While every effort has been made to ensure it will fit most bicycles on the market, it may not fit all bicycles, depending on your bike set up.

Please note that Cycliq, its subsidiaries and affiliates, and its distributors are not liable for any consequential damages arising from any malfunction of the Fly12, including memory cards.

## Warning against copyright infringement

The images recorded with this camera are intended for personal use. Do not record images that may infringe upon copyright laws without the prior permission of the copyright holder. Please be advised that in certain cases the copying of images from performances, exhibitions, or commercial properties by means of a camera or other device may contravene copyright or other legal rights even if the image was shot for personal use.

## Safety, operating and care information

The following is important information which relates to the safe operation and care of the Fly12. For more information, please read your 'Safety Information & Limited Warranty Guide' contained in your accessory box and visit [cycliq.com/qsg](https://cycliq.com/qsg) for more information.

## Cautions

- Warning! No modification of this device is allowed. Opening the housing of the Fly12 will damage the water-resistant seal and void your warranty.
- The Fly12 is not a toy: children should not play with the Fly12.
- Do not look directly at the LED lights when operating.
- Do not immerse the Fly12 in water or any other liquid.
- Avoid dropping or knocking the Fly12 in any way.
- Pay attention and care when closing the port cover. Please ensure it is closed completely prior to operation.
- No liability can be accepted for any damage caused by non-compliance with these instructions or any other improper use or mishandling.
- The Fly12 has a rechargeable non-replaceable lithium-ion battery. When disposing of this, it should be done in compliance with the laws, rules, and regulations of your relevant local authorities.
- The Fly12 is provided with a Mode that makes it safe for transport by air, road, and sea. This is called Airplane Mode and must be enabled when transporting or shipping your Fly12.

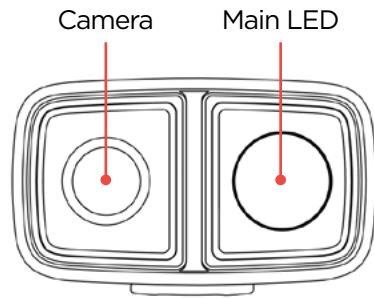
# Your Fly12

## Register your Fly12

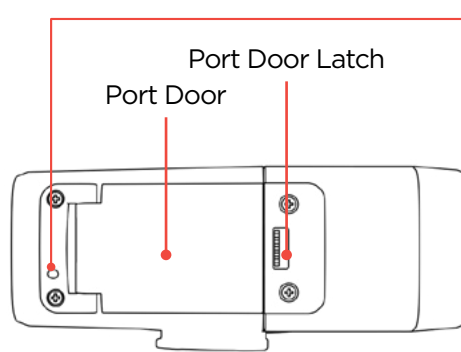
We strongly advise that you register the Fly12 with Cycliq. Once registered, you'll receive notifications for new software and firmware updates, new features, and user tips. Registration also speeds up the process should you require assistance with technical support or warranty queries.

To register your Fly12, visit **[cycliq.com/register](https://cycliq.com/register)**, or use the CycliqPlus mobile app.

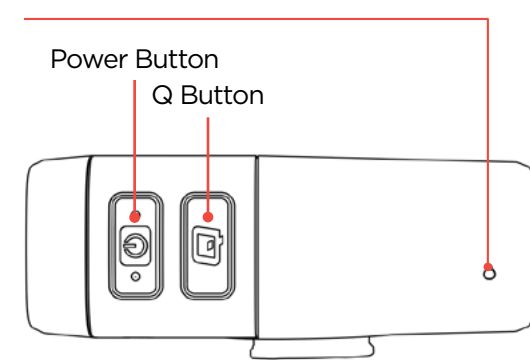
# Getting to know your Fly12



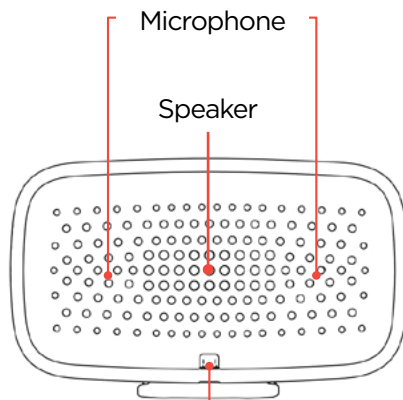
Front



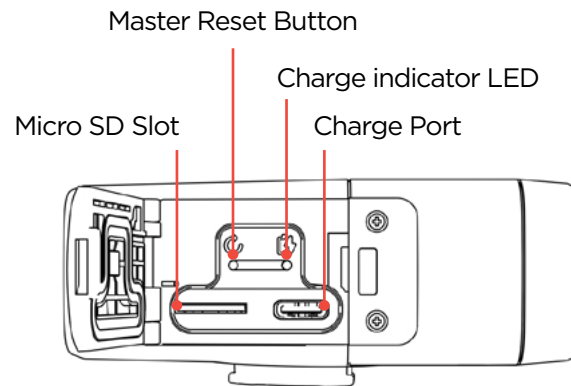
Side (port door closed)



Buttons

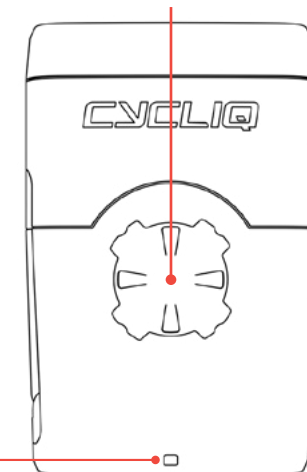


Back



Side (port door open)

Cycliq 1/8th Turn Mount



1/8th Turn Mount

# Setting up your Fly12

## Charging your Fly12 battery

Your Fly12 comes partially charged. Before using it for the first time, please charge the Fly12 fully.

### To charge:

1. Connect the Fly12 to a USB wall charger (*not supplied*) using the supplied USB cable.
2. The charge indicator LED will illuminate red showing that the Fly12 is charging.
3. The charge indicator LED will illuminate green when the Fly12 is fully charged.

You can charge the Fly12 using the supplied USB cable and your computer, however this will significantly reduce the rate of charge. For the quickest charge, use a USB power adapter that supports USB fast charge (5V @ 2.1A).

### Note

*The Fly12 is 'Fast Charge' compatible and accepts up to 2.1amps. Accordingly, the time to charge from flat to fully charged varies from 2.5 to 8 hours depending on the method of charging, i.e. mains power USB at 2.1A (not supplied) vs computer USB (at as little as 0.5A). Battery life will diminish over time and charge cycles.*

## Battery level indicator

When turning on the Fly12, an audible battery alert will sound, alerting you to the current battery level. This will indicate whether you have enough power for your next ride. See below for audible notification guide:



4 rapid high pitched beeps = 75% to 100% charged



3 rapid high pitched beeps = 50% to <75% charged



2 rapid high pitched beeps = 25% to <50% charged



1 rapid high pitched beep = 12% to <25% charged



3 long high pitched beeps = Less than 12% charged



## Inserting and removing the microSD card

- Your Fly12 comes with a 32GB microSD card pre-installed.
- Your Fly12 MUST have a microSD card installed to operate.

You can insert a microSD card into the microSD card slot of the Fly12 and press in gently until locked in place.

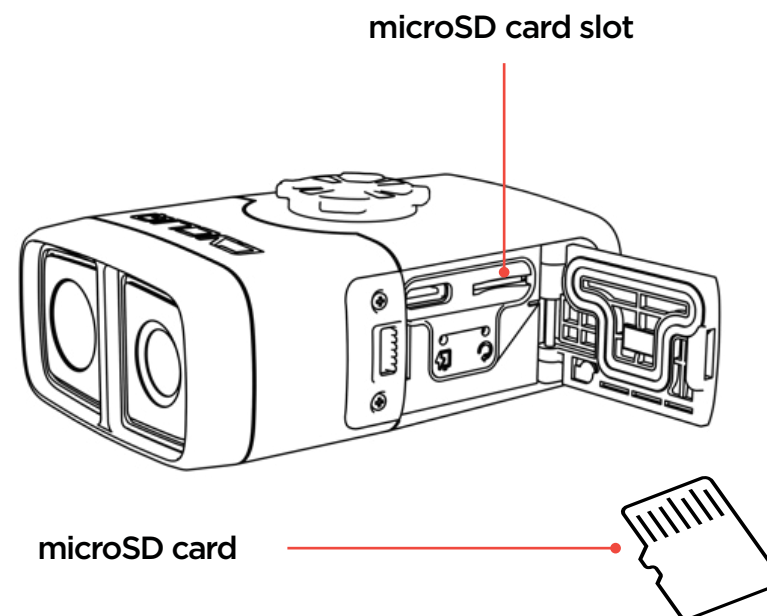
Please ensure the notch on the microSD card is pointing upwards towards the top of the Fly12, as illustrated here.

To remove the microSD card, gently press down on the SD card until it releases from the microSD card slot.

### Note

*We highly recommend formatting the microSD card regularly. This will ensure the Fly12 operates at peak performance and guarantee your ride is always recorded.*

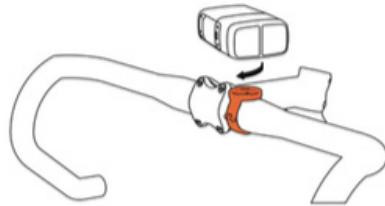
*If you need support with formatting your microSD card, visit our **[How to format your microSD card](#)** page on [cycliq.com](#).*



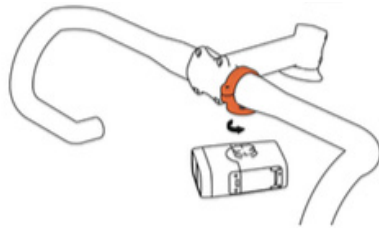
## Mounting your Fly12 to your bike

The Fly12 comes with a Handlebar Mount and a Universal Adaptor that feature the Cycliq 1/8th turn quick release system.

1. Place the Handlebar Mount above or below the handlebar, depending on available space. If mounting to a 22.2mm bar install the appropriate rubber adapter then carefully torque hex bolts to a max of 2Nm.



2. With the Fly12 facing forward, and at a 45° angle, line up the quick release male component on the Fly12 with the female receptor on the Handlebar Mount. Place the Fly12 into the mount and make a 1/8th turn until the device clicks into a forward-facing position. The distinctive 'click' sound confirms the unit has been locked in place.



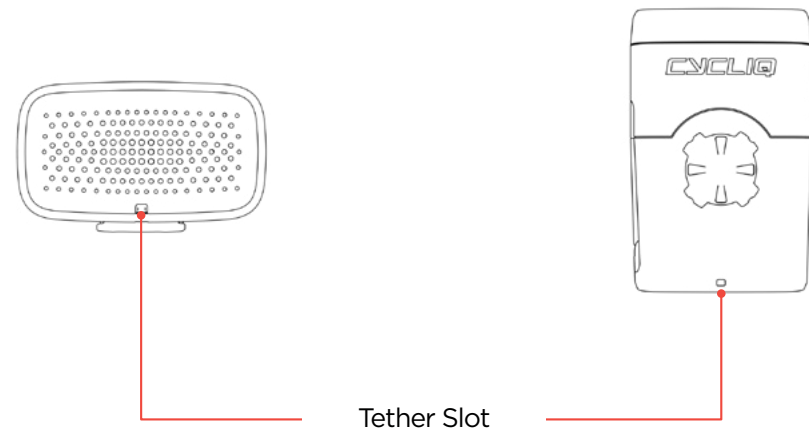
### Note

*If installing using the Universal Adaptor and a finned style mounting system, the process of operating the 1/8th turn is the same as above.*

*The Fly12 auto locks its recording orientation in the first 10 seconds of recording and will remain recording in that orientation for the remainder of the ride.*

## Attaching the safety tether to your Fly12

1. On the back of the Fly12 there are two slots for the Safety Tether to be attached through.
2. Thread the thinner part of the tether through the slots, then thread the other end through the loop to secure the tether.
3. We recommend always using the Fly12 with the Safety Tether attached and secured around the handlebar or stem.



# Changing your Fly12 settings

All primary functions of the Fly12 can be controlled using the Power and Q buttons on the side of the Fly12.

## On the Fly12

- All primary functions can be accessed using the Power and Q buttons.

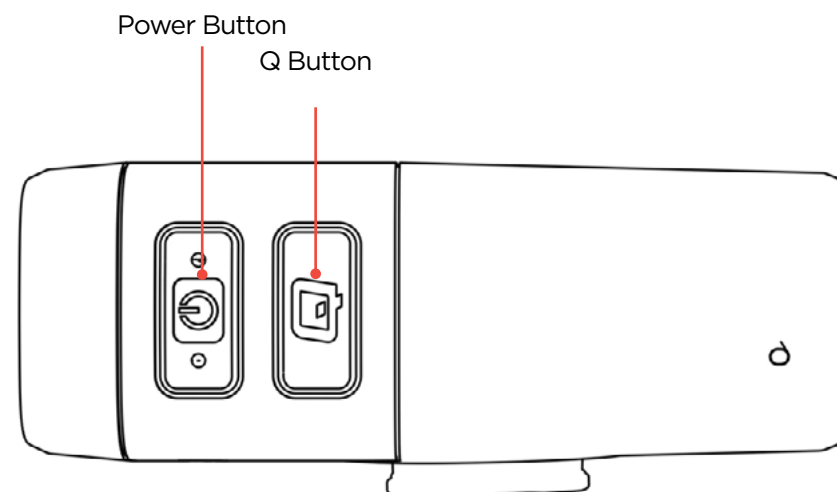
## On the CycliqPlus mobile app

- There are other settings and features that are only accessible via the CycliqPlus mobile app (*iOS and Android*). Please download this from iTunes or the Google Play Store.



## On the CycliqPlus desktop app

- This option offers similar functionality to the CycliqPlus mobile app. It is accessible on your PC or Mac when you plug the Fly12 into your computer using the supplied USB cable. Alternatively insert the microSD card into your computer's microSD card reader.



# Using your Fly12

## Before your first ride

Please follow all the below steps before going out on your first ride with your Fly12.

1. Fully charge your Fly12 – [see page 8](#)
2. Ensure the microSD is inserted – [see page 9](#)
3. Ensure the Fly12 port door is securely closed.
4. Ensure the safety tether is correctly attached – [see page 10](#)
5. Ensure the date and time stamps are synced – [see page 23](#)

## Turning on your Fly12

Press and hold the power button (for approximately 2 seconds) until the power on chime is heard - then release.

Power level 'beeps' will sound, indicating the battery status - [see section on Battery Level Indicators on page 8](#).

## Turning off your Fly12

Press and hold the power button (for approximately 2 seconds) until the power off chime is heard - then release.

Power level 'beeps' will sound, indicating the battery status - [see section on Battery Level Indicators on page 8](#).

## Light modes

You can cycle through the available light modes using the power button as follows:

- **Camera Only** (Main led off)
- **Constant Mode High** (Main LED Solid with high intensity)
- **Constant Mode Medium** (Main LED Solid with medium intensity)
- **Constant Mode Low** (Main LED Solid with low intensity)
- **Flash Mode High** (Main LED flashing with high intensity)
- **Flash Mode Medium** (Main LED flashing with medium intensity)
- **Flash Mode Low** (Main LED flashing with low intensity)
- **Pulse Mode High** (Main LED pulsing with high intensity)
- **Pulse Mode Medium** (Main LED pulsing with medium intensity)
- **Pulse Mode Low** (Main LED pulsing with low intensity)

All light modes are available by default but can be customised via the CycliqPlus app so that only the preferred modes are available.

### Note

*To maximise battery life, select a lower intensity light mode and turn off the Fly12 when not in use. The light mode and intensity will be remembered when you power off the Fly12. The next time you power on the Fly12 it will resume with the previously used light mode and intensity. Consider bicycle light regulations in your area when setting your light modes.*

# Visual and audio alerts

Mode	Visual Alert	Audible Alert
Recording (Full charge)	Steady Flash: Green	Power On/Off 4 Beeps
Recording (3/4 charge)	Steady Flash: Green	Power On/Off 3 Beeps
Recording (1/2 charge)	Steady Flash: Orange	Power On/Off 2 Beeps
Recording (1/4 charge)	Steady Flash: Red	Power On/Off 1 Beep
Power On (with SD card)	(refer to charge level)	Power On Chime + Beep(s)
Power Off (with SD card)	(refer to charge level)	Beep(s) + Power Off Chime
HomeSafe Mode	Solid Red	3 long Beeps
Waterproof flap door open	(refer to charge level)	Error Beep until Fly12 CE is turned off
No SD card / SD card error	Steady Flash: Red-Orange	Error Beep until Fly12 CE is turned off
Incident Protection mode	Rapid Flash: Red-Orange-Green	3 Rapid Beeps when triggered
USB Plug In	Charge LED Solid Red – Charging	-
USB Plug In	Charge LED Solid Green – Battery Full	-
Bike Alarm	Rapid Flash: Red	-
Steady Flash: Front White Light (HIGH)	-	Alarm Beep (continuous until turned off)
Optional Audible alerts for normal operation	(refer to charge level)	Audible sound: 3, 5 or 10 minute Beeps

To listen to tones described in the table above visit the [\*\*Visual and Audio Alerts Guide for Fly12 CE\*\*](#) on [cycliq.com](https://cycliq.com).

# Features

## Video resolution

The Fly12 is equipped with a Full HD camera with a 135° viewing angle. There are four video resolutions to choose from, including one resolution with High Dynamic Range (HDR). More battery power will be used with higher video resolution settings.

Video	Frames per second	Screen resolution
1080p Full HD	60	1920x1080 16:9
1080p Full HD	30	1920x1080 16:9
1080p Full HDR	30	1920x1080 16:9
720 HD	60	1280x720 16:9

### Note

*The resolution of the recorded video can be adjusted via the CycliqPlus mobile app or via your PC or Mac.*

## High Dynamic Range (HDR)

The Fly12 has one video resolution setting with HDR, which optimises footage when travelling through areas of light and dark.

## Electronic Image Stabilisation

6-axis Electronic Image Stabilisation (EIS) provides enhanced image smoothness regardless of the terrain or surface you're riding on. This allows the Fly12 to record smoother video in greater detail (please note this feature is not available in HDR mode).

### Note

*Electronic Image Stabilisation can be toggled on/off via the CycliqPlus mobile app or via your PC or Mac.*

## Looping function

The Fly12 is designed as a 'set and forget' cycling accessory, the footage is set to record on a 'continuous loop', so you don't have to worry about running out of storage space on the microSD card. When there is no more free space left the Fly12 will then start recording over the oldest footage first.

Any locked footage saved by the Fly12 Incident Protection Mode ([see page 17](#)) or Manual Footage Capture ([see page 17](#)) will not be overwritten by the looping function.

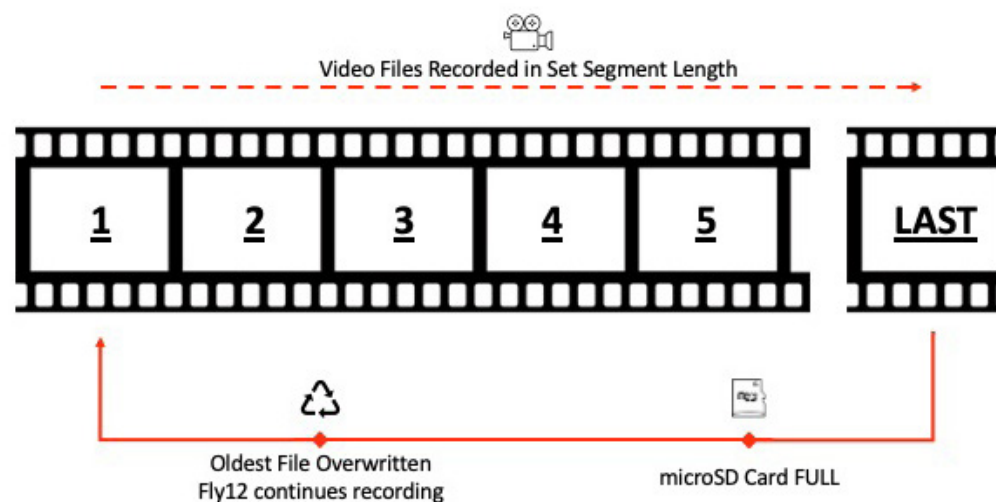
The looping function cannot be turned off. This ensures that you are always recording your ride.

If you want to keep your ride footage, simply transfer it onto another storage device.

The maximum duration of video footage that you can record is dependent on the device resolution and framerate settings, as well as the size of your microSD card.

### Note

A compatible Class 10 microSD card is required for this device see **microSD Card Compatibility** on [cycliq.com](http://cycliq.com).





## Manual footage capture

If you witness an event that you want to capture and retain when riding, simply press the Q button briefly (less than 1s). This will lock the current and preceding video segments.

## Incident Protection Mode

The Fly12 has been designed to save footage from major incidents without being recorded over and without you having to do anything.

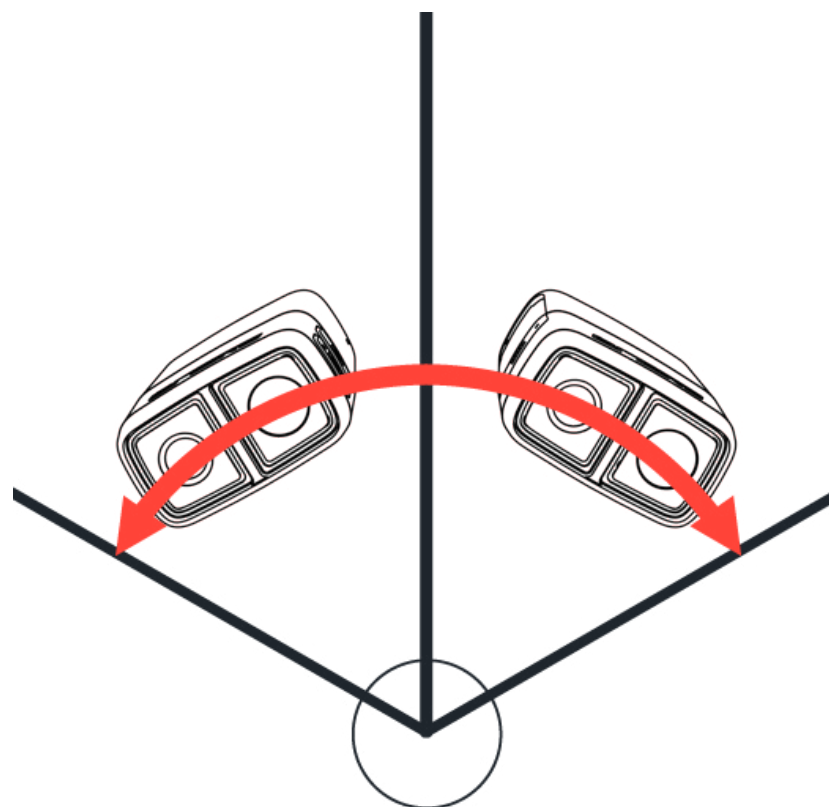
Incident Protection Mode is activated when the Fly12 is tilted more than 60° from vertical (or 30° from the ground) for more than five seconds. If this happens, the Fly12 will lock the current and immediately preceding video segment and will then turn off after 30 minutes. This prevents the footage from being overwritten by the video looping technology.

If the Fly12 tilts over 60 degrees for more than 5 seconds and you don't want Incident Protection Mode to remain activated and shut down the Fly12 after 30 minutes, you can:

- Turn off, then turn the Fly12 back on and use normally; or
- When the 3 long beeps sound (indicating the Fly12 is shutting down), wait for it to turn off, then turn it back on and use normally.

### Note

*The Incident protection function can be turned off via the CycliqPlus mobile app or via your PC or Mac, however this is not recommended.*



## Capturing still images

The Fly12 can take a still image while recording video. You can do this by holding the Q and Power button together, indicated by a 'snapshot' sound. This image will be saved as a JPEG and can be accessed with the rest of your footage.

## Cycliq Home Safe Function

Your safety is our number one priority. When the battery is running low, the Fly12 will manage the available battery capacity by automatically dimming the strength of the bike light and turning off the camera.

The Fly12 will monitor battery level while you are recording and activate when the battery level has depleted to between 6% and 12% (depending on the Fly12 settings). When Home Safe Mode is activated, you will hear three long beeps, the camera will switch off and the light will dim, the Fly12 will then beep every 60 seconds. In this mode the light will continue to function for 30 to 45 minutes (depending on the light mode).

## Bike Alarm

The Fly12 Bike Alarm can be armed via the CycliqPlus mobile app. If your Fly12 is moved (including if your bike is moved while the Fly12 is attached), it will sound an alarm and the lights will begin to flash and the camera will start recording. You will receive a notification on your smartphone via Bluetooth (if you are in Bluetooth range and connected to the Fly12).

*The Bike Alarm can be armed or disarmed via the CycliqPlus mobile app.*

## Manual override of Bike Alarm

If the alarm is active but cannot be stopped, press both the Power button and Q button until the alarm stops. This normally takes around eight seconds.

## Idle Mode

Idle Mode is intended to assist with battery management. If Idle Mode is active, the Fly12 turns off automatically after sensing no movement for 15 minutes. You can turn the Fly12 back on as you normally would when you return to using it.

*Idle mode can be enabled and disabled via the CycliqPlus app.*

## Caution

*Cycliq recommends carefully familiarising yourself with this function before using it as this function can prevent your ride from being recorded. Idle Mode should only be used with audible alerts on, so you are aware if the Fly12 is turned on.*

## Cycliq Quick Release System

The Fly12 can be easily and quickly mounted and removed from the handlebar mount using a 1/8th turn.

*To find compatible Cycliq mounting systems, see **Cycliq Accessories** on [cycliq.com](https://cycliq.com).*

## Dashcam Mode

You can use the Fly12 as a dashcam in your car and can continue to charge using the USB-C cable. Normally, when the port door on the Fly12 is left open an alert will sound to remind you that it should be closed. When using the Fly12 while plugged in via USB, 'Dashcam Mode' automatically activated, and the port door open alert is disabled.

## Heat Protection

The Fly12 is designed to be cooled down by wind as you ride. If the Fly12 reaches an abnormally hot temperature, the light will dim to cool the device and ensure normal operation.

## Audio settings

The Fly12 has a stereo microphone which records sound in high quality. It also has a speaker which is used for audible alarms and alerts.

## Volume levels

The volume of the speaker can be set from Off to Level 5.

## Audible alerts

A recording alert notification can be set which provides a confirmation chime at 3, 5, or 10-minute intervals to notify you that the Fly12 is still recording video footage. This is useful when you can't easily see the LED operation indicators while riding.

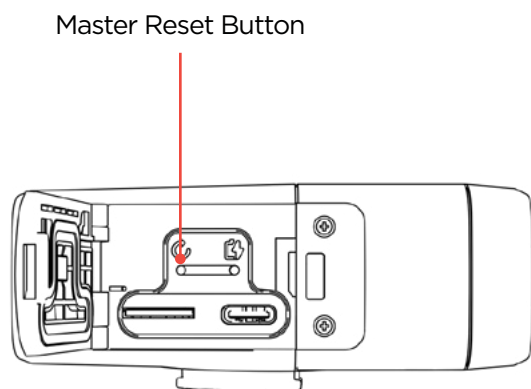
*The recording alert notification and volume of the audio can be set via the CycliqPlus app.*

## Airplane mode

Airplane mode turns off all device signals rendering it compliant for airline travel. To activate press and hold the power button and Q button simultaneously until the power off chime is heard.

## Master Reset

If a master reset is required, the reset button is located within the small cut-out as illustrated. Carefully, and using a fine object, press the reset button to perform the reset. You will know that this is done correctly as you will feel the reset button being depressed.



## Warning

*DO NOT complete a Master Reset when the unit is in the process of completing a firmware update as this may damage your Fly12.*

## Video segment length

Footage is saved in chronological order in 5, 10 or 15-minute segments in MP4 format, with each segment creating a separate file. Smaller files can be more convenient to move and edit however larger segments will increase the duration of any locked footage in a single file.

The table below gives an indication of approximate file size per segment length:

Segment Length	Approx. File Size
5 minutes	850 MB
10 minutes	1.7 GB
15 minutes	2.55 GB

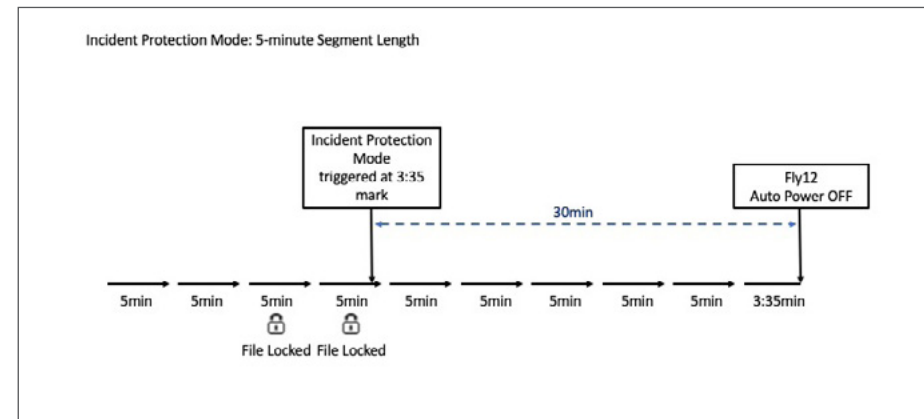
*Video segment length can be changed via the CycliqPlus app.*

# Incident Protection Activation

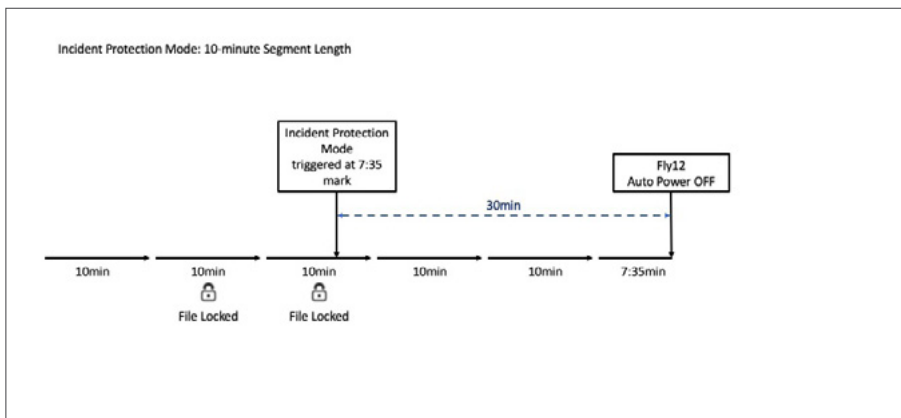
## Incident Protection Function

The following diagrams show what happens when the Incident Protection function is activated.

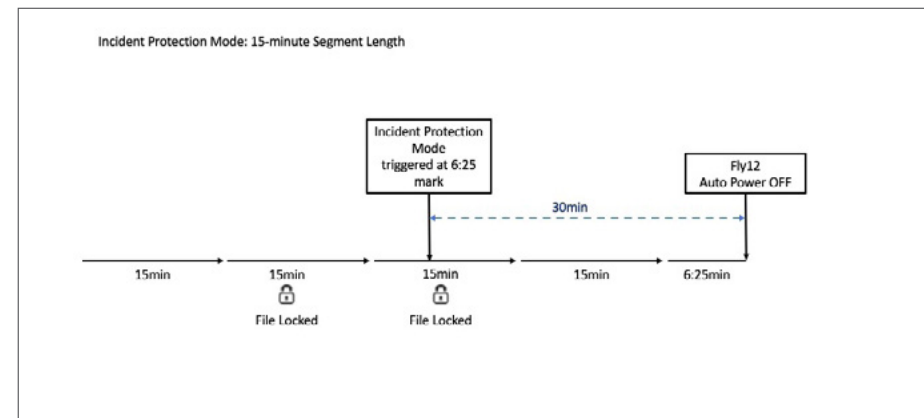
### 5-minute segment, Incident Protection



### 10-minute segment, Incident Protection



### 15-minute segment, Incident Protection



# Using your footage

## Accessing your footage

You can view and edit your footage using the CycliqPlus desktop app

Go to **[cycliq.com/software](https://cycliq.com/software)** to download *CycliqPlus desktop* for macOS or Windows

After your ride, you can access your footage in two ways:

1. Connect the Fly12 to any PC or Mac using the supplied USB cable.
2. Remove the microSD card and read data using your PC or Mac.

## Editing footage

You can edit the footage from the Fly12 using the CycliqPlus app. From here you can also overlay Strava metrics and share highlights from your ride.

# CycliqPlus mobile app

All Fly12 settings can be managed using the CycliqPlus mobile app – available for iOS and Android.

## Connecting to your mobile device

The Fly12 uses Bluetooth to connect to your iOS or Android device.



## Connecting for the first time

The first time you connect the Fly12 to your mobile device you will need to follow the below steps to enable Bluetooth.

1. Turn on your Fly12 by pressing and holding the power button.
2. Open the CycliqPlus mobile app and make sure Bluetooth is enabled on your phone.
3. Select your Fly12 from the menu.

## Time and date settings

The Fly12 is automatically synced with the time and date from your smartphone when connecting to the CycliqPlus mobile app.

### Note

*You can also manually input the date and time via the CycliqPlus desktop app.*



## File lock warning

This triggers a pop up and audible alert on your CycliqPlus mobile app if more than 50% of the microSD card is filled by locked files.

## Light Mode settings

This function allows you to select which light options will be available via the power button on the Fly12. *(see page 12).*

## Audio settings

Sets the volume of the audible alerts on the device. There are five sound volume levels, or you can set to silent.

## Audible alerts

This is used to remind you that the Fly12 is recording. You can set the recording alert interval to sound every 3, 5, or 10 minutes, or you can disable it.

## Video Resolution

The resolution of the video that the Fly12 records can be adjusted using these settings.

## Video Segment Length

Video segments can be set to be recorded at 5, 10 or 15-minute segments.

## Electronic Image Stabilisation

The Fly12 has 6-axis image stabilisation. This function can be disabled with this button.

## Video Logo Timestamp Display

This feature can be toggled on and off by using this button.

### Note

*Timestamp display is an important feature should you require the footage for legal purposes.*

## Idle mode

This feature can be toggled on and off by using this button.

## Bike Alarm

This feature can be toggled on and off by using this button.



# Updating your firmware

Making sure you have the most up to date firmware will give you the best Cycliq experience possible.

## CycliqPlus Firmware-Updater

Download the macOS or Windows version of the CycliqPlus Firmware Updater from the links below. Open the program from your computer and follow the on-screen instructions. The Fly12 firmware will be updated automatically to the latest version and future firmware updates will be just as hassle-free!

Visit our **CycliqPlus Firmware Updater** download page on [cycliq.com](https://cycliq.com)

# Troubleshooting your Fly12

## Rebooting your Fly12

If the Fly12 requires a reboot, press the master reset button and the Fly12 will restart.

### **Warning!**

*DO NOT reboot your Fly12 when in the process of completing a firmware update as this may damage the device.*

## Still need help?

Go to **Fly12 Help Page** on [cycliq.com](https://cycliq.com) where you can view help topics and contact our friendly support team for help in troubleshooting any issues you may be having.

# Technical data

<b>Name</b>	Fly12 CE
<b>Model</b>	CE122
<b>Product Description</b>	HD bike camera + front light
<b>Height</b>	33mm
<b>Width</b>	55mm
<b>Depth</b>	84mm
<b>Weight: Approx.</b>	195g
<b>Power Source</b>	Rechargeable Lithium Ion Battery
<b>Battery Size</b>	4200mAh ( <i>approx. 8 hours in camera only mode</i> )
<b>Watt Hours</b>	15.96wh
<b>Voltage</b>	3.7v
<b>Ingress Protection</b>	IP67
<b>Operating Temperature/Humidity</b>	0-45°C (32-113°F)
<b>Storage Temperature/Humidity</b>	0-45°C (32-113°F)

# Compliance statements

## Federal Communications Commission (FCC) compliance statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## Industry Canada (IC) compliance statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

- (1) this device may not cause interference; and
- (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

- (1) l'appareil ne doit pas produire de brouillage, et
- (2) l'utilisateur de l'appareil doit accepter tout brouillage

radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

### Note

*This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications*

# Regulatory information

## ⚠ Caution

To maintain compliance with the RF exposure guidelines, place the unit at least 20cm from nearby persons.

## ⚠ Warning

Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Risk of explosion if battery is replaced by an incorrect type. Dispose of used batteries according to the instructions.

## Limited warranty

For comprehensive warranty information refer to <http://www.cycliq.com/warranty>

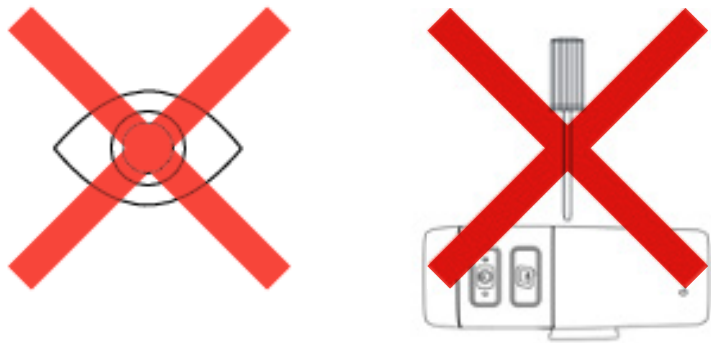
## Cycliq customer support

Please go to [support.cycliq.com](http://support.cycliq.com) for further information and support.

## ⚠ Caution

Cycliq recommends the following:

- Do not look directly at the light.
- Do not leave the light on when not in use.





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# FLY12

Fly12 CE122 User Guide - Version 2021.10