

HOW TO RETURN A PRODUCT

If you would like to return your order, please access our return portal [here](#).

We offer a 45-day return policy to ensure our international customers have time to return their goods but keep emissions down with unnecessary & excessive returns. Any returns after this time period will not be eligible for a refund.



RETURN COSTS

Please be advised that any cost to return your goods must be covered by the customer. We now offer return options for some territories.

- UK: £3.50 GBP
- US: \$6 USD
- Canada: \$35 CAD
- France: €25 EUR

If you're based in the US, we're excited to share that you can now return items directly to our US warehouse for a more cost-effective option. Simply reach out to our support team, and they'll guide you through the process.

We are looking into similar options for other international customers. Please note, you are not obliged to use these shipping methods and can find alternative shipping options, if preferred. We advise choosing a tracked method, as we cannot be held responsible for any returns that go missing.

FAULTY OR DAMAGED GOODS

If your item has arrived faulty or damaged, please reach out to our team via our [Contact Form](#) before processing a return, and we'll get back to you as soon as possible. <https://pand.co/pages/contact-us>

RETURN ADDRESS

UK & INTERNATIONAL

P&Co Clothing Returns Department,
FedEx Cross Border,
Anton House,
Christy Way,
Basildon,
Essex,
SS15 6TR,
UK.

USA

C/O P&Co Returns Department
J&J Global Fulfilment,
2235 Southwest Blvd,
Suite E,
Columbus OH 43123,
United States

MORE INFO

1. Items that are returned and are no longer in their original condition are not eligible for a refund.
2. Discounted items where you applied a code at checkout are eligible for the full 45-day returns policy as normal.
3. Items purchased as part of an offer, for instance, "buy 2 get 1 free" or "buy 3 or more t-shirts to get 25% off" must be returned in full to be eligible for a full refund.
4. Refunds for items purchased through a Gift Card will be processed back to the gift card code to be used again.
5. Items purchased from our warehouse sample sales are non-refundable.
6. We are always here to answer any questions regarding our products or your purchase. If you have any further questions regarding your order please contact us.