STRIKE

# SHADOW

## USER GUIDE

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# 1.Safety and prevention

1.1 Warning

1.The operation of electric motorcycles has inherent risks. In specific cases, the operation of an electric motorcycle has the following elements:

Motorcycles can break down, not because there are any defects in their manufacturing. Motorcycles are designed for sport, with the potential for relinquishing control, leading to a fall, accident, or dangerous situation, the effectiveness of which outweighs caution, guidance, or skill. In the event of such an incident, whether or not protective equipment and other safety measures are used, it may result in serious injury or loss of life.

Please note that riding activities require understanding, taking risks on your own, and always using common sense.

2.This instruction manual contains many warnings and precautions, and users should be aware of the consequences of not checking and not maintaining when using electric motorcycles. We declare that users are injured or even killed under warnings and reminders.

We repeatedly remind each warning and the responsibility rests with the user.

3.This electric motorcycle is not allowed to be used without carefully reading this user manual in advance.

4.Install individual components of your electric motorcycle correctly in accordance with this owner's manual, otherwise incorrect installation may result in control failure, collision, or crash. Please turn off the power before installation, repair or maintenance. Install the components properly, neither too loose nor too tight, otherwise damage or failure may be caused.

1.2 Rider usage

--It is recommended that users be aged 13 and above. Riders who do not meet the age requirements should not attempt to drive this electric motorcycle. Age requirement: 13 to 50 years old. Parent Notice: As a parent or guardian, it is your responsibility to ensure the activity and safety of your child. It is highly recommended that your child stay away from motorcycles.

People with the following conditions should operate with caution: patients with heart disease, pregnant women, patients with head, back or neck diseases, or those with a history of surgery or childbirth in these parts of the body.

Any person with physical flexibility or mental ability that may make them vulnerable to injury or damage their mental or physical condition, to recognize, understand, and execute all safety instructions, and to be able to withstand the inherent dangers of using the equipment.

Before riding, check local laws or regulations that may affect where electric motorcycles are used.

Please check the status of the motorcycle before riding and ensure that everything is safe before riding.

1.3Cycling apparel for safety

Wearing appropriate protective equipment is required:

Hard helmets are approved (we require helmets for all assigned personnel); Gloves, elbow and knee pads, trousers;

Lace up your shoes and wear shoes with rubber soles.

Do not ride without shoes or open-toed shoes.

It is recommended that you wear goggles to avoid eye contact with contaminants, dirt, and insects.

Please wear dark goggles in strong light, and goggles with higher transparency in low light. Do not wear high heels.

1.4Battery

**WARNING: Do not store batteries at temperatures above 70 ° F (21 ° C) or below 32 ° F (0 ° C).**

**Be sure to wash your hands after handling batteries, as they contain chemical compounds.**

**WARNING: Do not dispose of battery pack in fire. The battery pack could explode.**

**Do not mix old and new batteries.** Do not mix alkaline batteries, standard (carbon zinc) batteries, or rechargeable (nickel cadmium) batteries.

The product contains lithium ions (LFP) batteries, which must be disposed of according to locally applicable procedures.

Regulations on batteries. You should not discard lithium-ion batteries or dispose of them in garbage.

This product contains sealed lithium-ion batteries and must be handled properly. For more information, please contact your local recycling/reuse or hazardous waste center.

## General Warning

*Like any sport,* **bicycling involves risk of injury and damage**. *By choosing to ride a bicycle you assume the responsability for that risk; so you need to know and* **practice the rules of safe and responsible riding** *and proper use and maintenance, as this can reduce risk of injury.*

*This guide contains many* **warnings** *and* **cautions**, *failure to follow these guidelines can lead to serious injury. Our inability to anticipate every situation or condition which can occur while riding makes this guide no representation about the safe use of the bicycle under all conditions. There are risks associated with the use of any bicycle which cannot be predicted or avoided and which are the sole* **responsibility of the rider.**

## A note to parents

*We recommend this bicycle for adults, if you choose to have your child ride it please be aware it is at* **your sole responsibility, and personal liability**. *IF you allow your child to ride make sure they wear an* **approved DOT bicyle helmet** *at all times. A bicycling helmet is inteded for bicycling only, failure to follow this warning may result in serious injury or death.*

*As a parent/guardian you are responsible for the activities and safety of your child. This includes making sure the* **bicycle is properly fitted** *to the child, that is it in* **good repair** *and* **safe operating condition**; *that your child has learned and understands the safe operation of a bicycle, that your child has learned, understands, and obeys local motor vehicle laws, bicycle and traffic laws, and the common sense rules of safe and responsible cycling. You should read this manual carefully before allowing your child to ride the bicycle.*

1.5 Forbidden roads

Do not drive on the motorway

Do not drive on roads with slopes exceeding 30 °, and do not venture through steep slopes, uneven roads, or other unfamiliar terrain.

Do not ride indoors or on potentially damaged surfaces such as carpets or floors. Outdoor practice is prohibited until you are fully familiar with the operation methods of the motorcycle.

The more you practice, the safer you will be able to ride in new situations. Please note the basic points of the exercise: First, you need to be in an accessible area (> 10m × 10m) Perform elementary exercises to practice riding forward, turning and stopping. Stay relaxed while practicing. When practicing for the first time, it is recommended to do it under the guidance of an experienced person or instructor. Try to practice navigating tight areas, turning, and stopping, movements that become more proficient as you go deeper in practice. Riding on ordinary roads is not allowed until you can precisely control the motorcycle through tight areas and simulate various terrain.

Every time you upgrade your electric motorcycle, you need to experience the feeling of riding, so be sure to practice in the same area as the obstacle zone after your first motorcycle upgrade.

Do not ride on water, mud, ice, bumpy, uneven, slippery or rough surfaces. Submerge the motorcycle in water;

Electrical and drive components may be damaged by water or cause other potentially unsafe conditions. Do not drive in areas with limited visibility.

Do not drive on highways or run red lights. Obey the traffic rules and give way to pedestrians.

Please respect the rights of others with whom you share the road or sidewalk, including motorcyclists, cyclists, pedestrians, and other cyclists. Strengthen your awareness of self-protection while riding. Take care of yourself, vehicles and pedestrians.

1.6 When using a motorcycle, do not overload more than 120KG . We recommend a rider's weight of approximately 80KG, overloading beyond 80KG will cause permanent damage to the motorcycle and chain.

1.7 Inclement weather

Do not ride in inclement weather such as rainy, wet, wet, dry, arid, cold, foggy, windy or stormy weather.

Do not submerge the battery and motorcycle frame in water to avoid storms or prolonged riding in the rain.

Do not use strong current or high-pressure water gun to clean the motorcycle to avoid water ingress.

At the charging port. If your motorcycle has been exposed to storms for an extended period of time, stop using it immediately, wipe it with a dry soft cloth, and contact after-sales service.

Do not do anything other than wipe down the motorcycle so as not to void the warranty due to any wrongdoing.

1.8 Operating parts under high temperature

Never touch the motor or brakes on your motorcycle after use, as these parts can get very hot and damage the human skin.

1.9 Minimize the risk

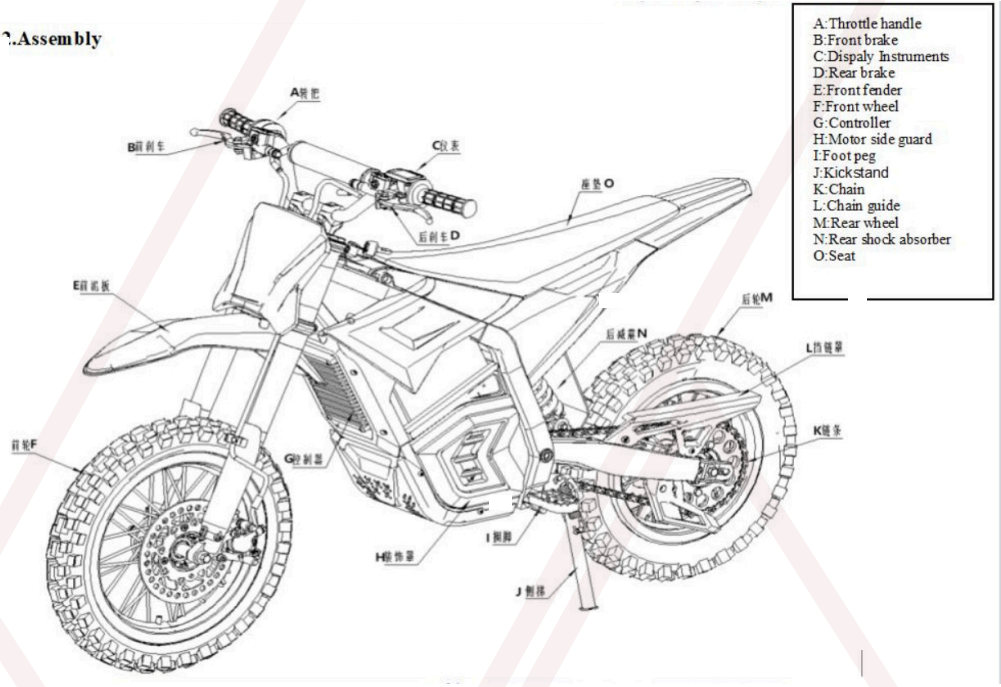
To reduce the risk and avoid life threatening, hold the handle with both hands when the user starts riding, and never perform any high-risk manipulation to avoid increasing the risk of riding

Do not use your motorcycle as a cargo transport.

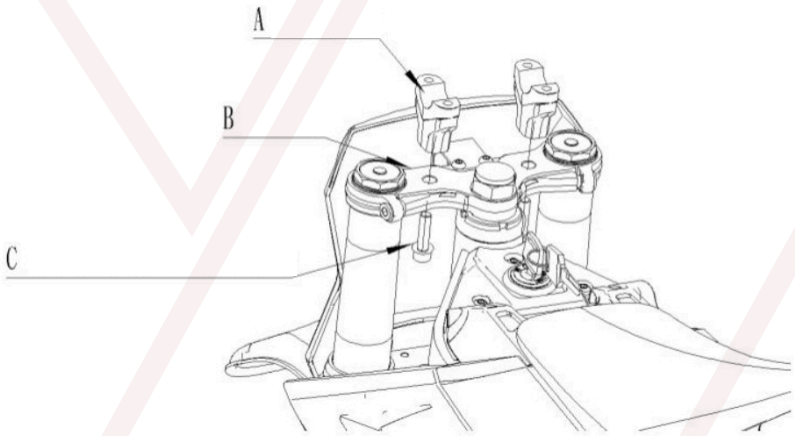
When approaching or crossing intersections, motor vehicle lanes, turning or passing gates, please slow down and allow pedestrians, bicycles and motor vehicles to go ahead. Do not ride a motorcycle after being sick or unable to fully follow the instructions specified in this owner's manual, or after taking medication or drinking alcohol.

Comply with local traffic laws so as not to affect the driving of electric motorcycles. It is your responsibility to be aware of and comply with the laws of your location as to the specific locations where it can be used.

## 2.Assembly

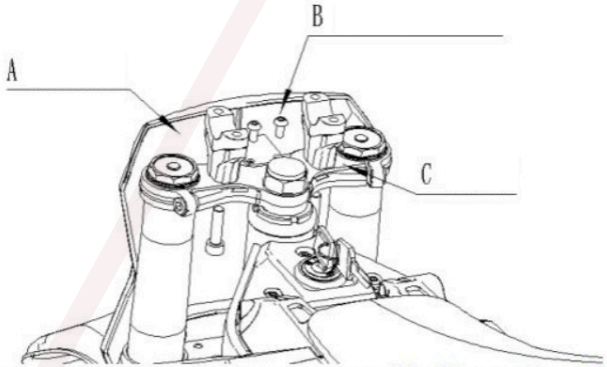



### 2.1 Handlebar stem




A: Handlebar mount; B Upper triple clamp; C Hexagon socket bolt, flat pad, spring pad;
Use hexagon socket bolt C to penetrate the upper connecting plate B from bottom to top, and then install the direction seat A on the upper connecting plate A. When the handlebar assembly is installed, use an 8mm hexagon socket hand to tighten it;

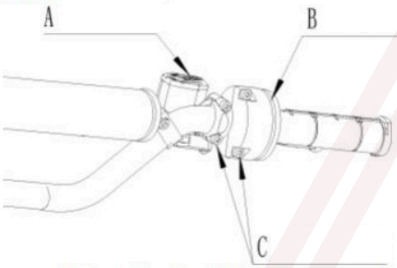
### 2.2 Front license plate




A: Front number plate; B Inner hexagonal half-round head bolts; C Upper triple clamp;

The lower part of the number plate A is inserted into the hole on the front clay plate, and then the number plate is installed into the front part of the upper connecting plate C with an internally produced semi-circular head bolt and fastened with a 5mm socket hexagon;

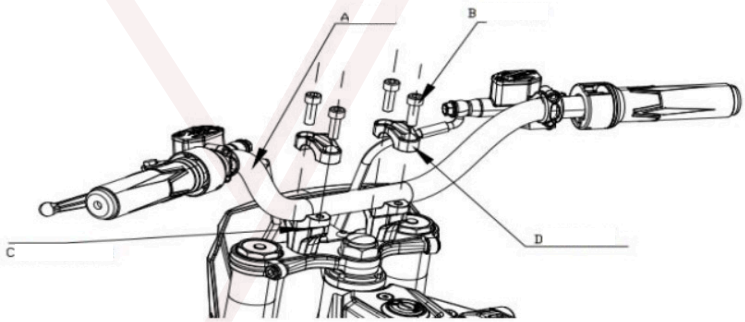
**2.3 Front brake pump and acceleration handle**




A: Front brake pump; B Throttle handle; C Hex socket bolt;

Insert the front brake pump A and the acceleration handle B into the direction handle in turn (the brake handle faces 12 degrees downward horizontally), and then tighten it with a 4mm allen wrench;

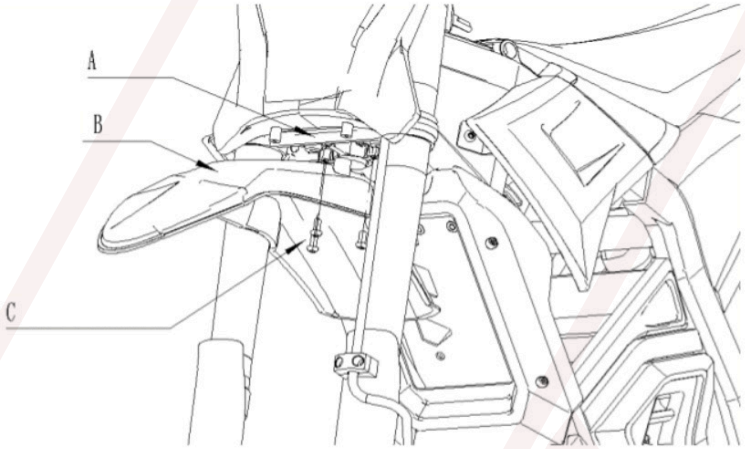
**2.4Handlebar assembly**




A:Handlebar; B: Hexagon socket screw; C: Steering handle press;D:handlebar clamp block

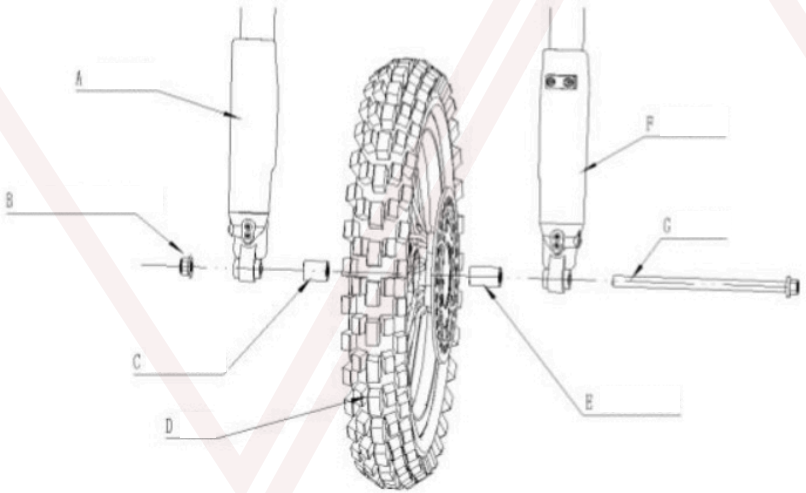
First, place direction A vertically into the direction handle seat C of the upper connecting plate, and then use internal hex screw B to press direction handle block D tightly against direction A. Use a 6mm hex wrench to install and tighten 4 screws. Apply pressure to ensure that the handlebars do not move backward or forward.

2.5 Front fender assembly




A: Lower triple clamp; B: Front fender; C: Hexagon socket pan head screw;

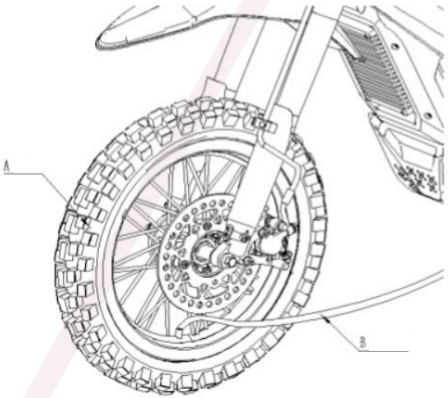
Install the front mud plate B vertically onto the lower connecting plate A, and fix the front mud plate with the hexagon socket head screw C; And tighten the hexagon socket head screw C with a 5mm hex wrench; Apply pressure to ensure that the front mudguard B is securely fastened and cannot move;




A: Front right shock absorber; B: Hexagonal flange self-locking nut; C: Front right short bushing; D: Front wheel: E: Front left long bushing; F: Front left shock absorber; G: Front axle;

Tighten G front wheel axle, F front left shock absorber, E front left long bushing, D front wheel, C front right bushing, A front right shock absorber, B hexagonal flange self-locking nut in sequence with corresponding wrenches;

## 2.7 Tire inflation




Tools required: Air/Tire pump

Inflate the tires to the maximum PSI before transportation, but there may be some air pressure between the production date and the purchase date.

Inflate the tires using a Schrader type valve with a hand pump and pressure gauge.

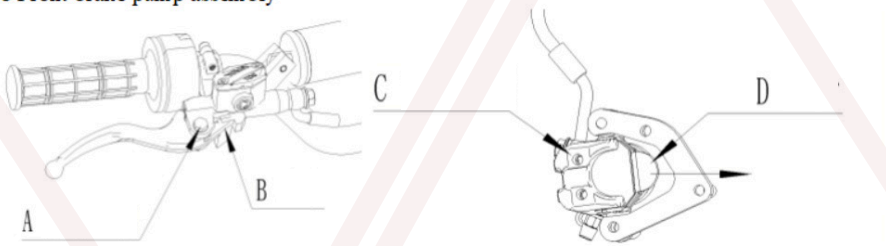
It is not recommended to use pressurization systems similar to gas stations, as these systems are designed to inflate car tires, which have much higher air pressure and capacity.

Warning: Ensure that the rear tires.
Confirm PSI before riding the motorcycle.

A: Front wheel; B: Air pump

Remove the valve cap on the A front tire, and then clamp the B air pump into the valve of the tire to fill the air pressure corresponding to the tire.

## 2.8 Front brake pump assembly




A: Front brake pump; B: blocking piece; C: Front brake pump; D: blocking piece;

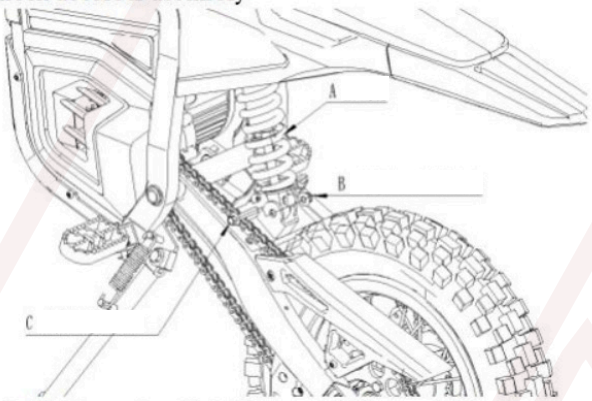
1): First grasp the brake handle on pump A on the front brake with your hand, and then pull out the black plug on the pump;

2): Then pull out the plug D on the front brake lower pump C backward;


A: Hexagonal flange bolt; B： Front brake pump;

Clamp the front brake pump B on the disc brake disc in the direction of the arrow (the disc is in the middle of the two brake pads), then install the front brake pump on the front left shock absorber with hexagonal flange bolts, and tighten it with the corresponding panel;

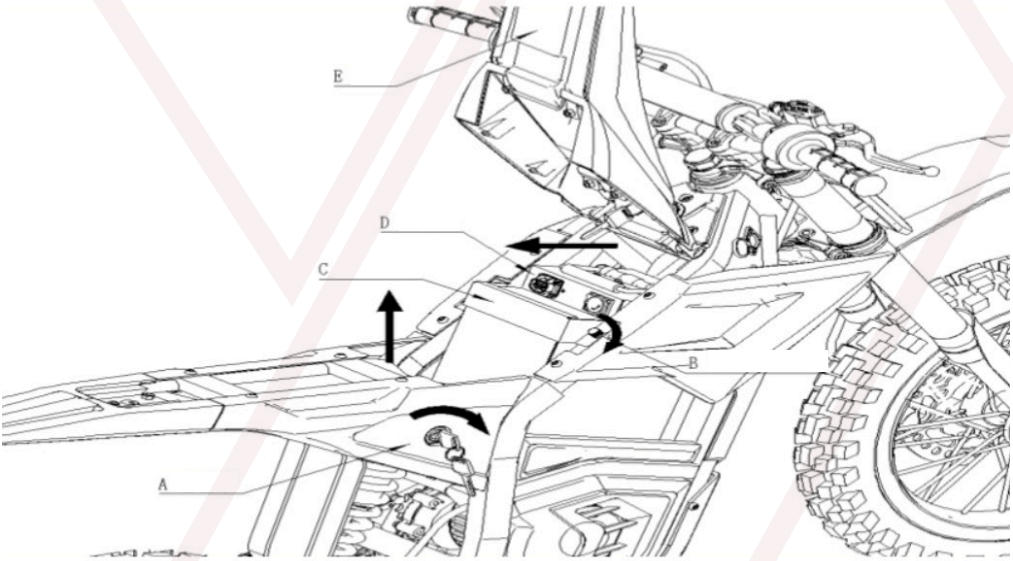
2.9 Rear shock absorber assembly




A： Rear shock absorption; B： Hexagonal flange self-locking nut; C： Hexagonal flange bolt;

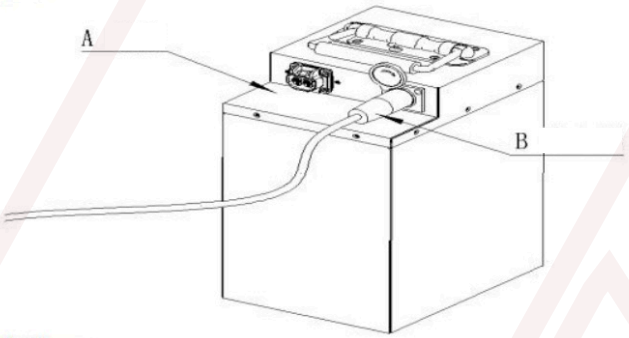
Put the rear shock absorber A into the shock absorber fixing seat on the rear flat fork, penetrate the shock absorber through the hexagonal flange face bolt B from left to right and fasten it with the hexagonal flange face self-locking nut and the corresponding panel;

2.10 Removal and removal of battery



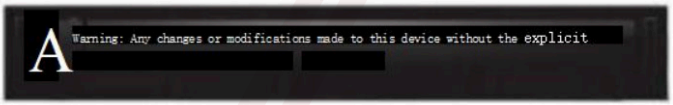
A: Seat cushion lock; B: Battery plate bolt; C: Battery pressuring plate; D: Power cord; E: Seat;
1. Rotate seat cushion lock A clockwise and then open the seat upwards by 90 °. 2. Loosen bolts B on both ends of battery pressure plate C clockwise and remove the battery pressure plate;
3. Unplug the power cord D on the battery, and then lift the battery back and then up;

2.11 Charging




A: Battery B Charger
Insert the plug of B charger into the socket where A battery is charged, and insert the power plug of the charger into the plug board of the power supply to charge.

Remove the battery from the battery compartment and charge it with the corresponding charging port (three pin socket) of the charger. It takes about 7-8 hours to fully charge (0-100%). Do not charge when the slot/socket is damp. Charge the motorcycle with the correct power source.
While charging, keep away from children, pets or flammable materials.



### 3.0 Specification table1

## Product specification

| Item | Content | Parameter |
|---|---|---|
| Basic information | Mode | M5 |
| | Weight (including battery) | 57KG |
| Riding requirements | Age | 13-50 |
| | Maximum load | 120KG |
| Main specifications | Peak power | 3000W |
| | Range (battery fully charged) | 65km |
| | Seat height | 72cm |
| | Wheelbase | 106cm |
| | Minimal ground clearance | 23cm |
| | Climbing ability | 30 ° |
| | N.W. | 57KG |
| | G.W. | 65KG |
| Battery | Battery type | Lithium-ion battery |
| | Capacity | 23.4Ah |
| | Charging | AC110V-230V/50-60Hz |
| | Charging time | 7-8hrs |
| | Nominal voltage | 48V |
| Motor | Motor type | Brushless motor |
| | Motor maximum speed | 4500RPM |
| | Voltage | 48V |
| Temperature | Applicable temperature | 32F ~ 86F |
| | Applicable storage temperature for battery | The most suitable temperature range for battery storage is 68 °F and 45 °F |
| Dimensions | Product dimensions | 1560 * 730 * 950mm |
| | Packaging specifications | 1370 * 375 * 640mm |

Note: Due to different test environments, the values of cruising range will vary greatly. In this test, the rider's weight is70kg, ambient temperature is25℃, velocity is20km/hThe actual measurement data of the product.

We are committed to continuously improving product performance. Product specifications and the contents of this manual are subject to change in the future without notice. Please have an understand! If the icons, pictures, etc. in the manual do not match the actual product, please refer to the actual product.

## 4.0 Start and run

4.1Pre-departure inspection

Before riding, for your safety, please check the following hardware: Brake lever Check whether the braking system works flexibly, make sure to cut off the power when braking.

Ensure that the brakes are working properly, with proper tension, and that the brakes can react in time and stop the tire rolling.

Throttle valve

Make sure that you are in an open and safe area to ride before turning the throttle, that you are balanced on the motorcycle, and that your hands are on the handle controls.

Tire

Check that the wheels are turning well and that the tire pressure is within the normal range. Ensure that the pressure of the rear tires is within the correct PSI range, and then ride the motorcycle.

Battery

Check if the battery is fully charged. Make sure to turn off the power switch when the motorcycle is not in use. Never store products frozen or at extremely high temperatures (our recommended temperature is (68 ° F （20°C)-45 ° F （7°°C) . Extreme temperatures will permanently damage the battery.

If the battery is low, the motorcycle may not be able to travel at a consistent high speed as expected. You can charge for a better ride.

Plate and fork

Always check your motorcycle before riding. Check for cracked, broken, worn, or loose parts that should be repaired or replaced before riding

Instrument panel (display)

Make sure that the dashboard can display an image when the switch is turned on, check the remaining power, and there is no error indicator light on the dashboard.

4.2 Pre-departure guidance

Before you ride, be sure to check the following to ensure your safety.

The starting gear is always in 1st gear (ECO mode). This product has 3 gears, and users can switch gears through the buttons on the dashboard. For your safety, do not ride your motorcycle in high gear.

When driving at high speed, the motorcycle bracket must be lifted. When using the motorcycle, a protective helmet must be worn.

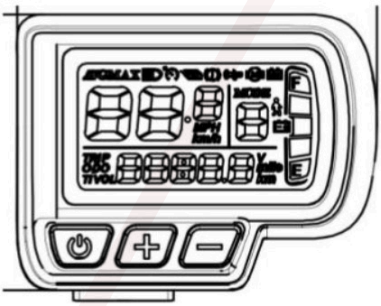
Comply with local traffic regulations, which may affect the location where electric motorcycles are used. You are obligated to know and comply with local laws and regulations.

## 4.3 Start-up methods (two)

1): Open the electric door lock and brake to start, but the instrument will not display;

2): Open the electric door lock and hold press when it is turned on, the instrument screen displays various functions, and you can switch gears for riding;

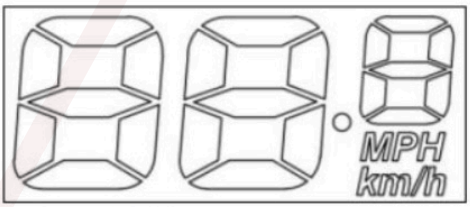

5.0Display overview



Display function:

5.1.Velocity

Speed range:



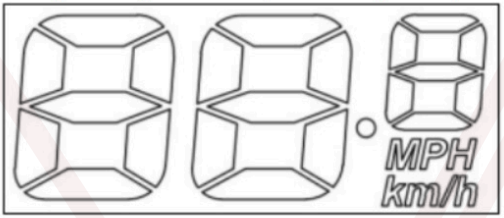


5.2 Battery indicator light

Power level status:

5.3. Mileage:

Single driving distance DIS; Total mileage ODO (unit: miles; kilometers):




5.4.Gears:

Instrument indicator:

6.0 Fault display

6.1Fault status display area  , motor failure  , turning handle failure  ,

Controller failure  , brake handle failure  , and undervoltage protection  ;

## 6.2 Meaning of vehicle status codes：

| Status (Decimal) | Meaning of Status | notes |
|---|---|---|
| 0 | Normal state | |
| 1 | reserve | |
| 2 | brake | |
| 3 | Assist sensor malfunction (riding sign) | Not implemented here |
| 4 | 6KM/H cruise | |
| 5 | Real time cruise control | |
| 6 | Battery undervoltage | |
| 7 | motor fault | |
| 8 | Turnaround malfunction | |
| 9 | Controller malfunction | |
| 10 | Communication reception failure | |
| 11 | Communication transmission failure | |
| 12 | BMS communication failure | |
| 13 | Headlight malfunction | |

7.0 Settings

P01： Backlight brightness, with level 1 being the darkest and level 3 being the brightest;

P02: Mileage unit,0：KM；1：MILE；

P03: Voltage level:24V, 36V, 48V, default36V；

P04: Sleep time: 0, No sleep; The other numbers are sleep time, ranging from 1 to 60; Unit minute;

P05: Power assist gear: 0, 3 mode: 0 to 3, 1,3 mode: 1 to 3,

No 0 gear 0,5 mode: 0 to 5, 1,5 mode: 1 to 5, no 0 gear

P06: Wheel diameter: unit,inch； Precision:0.1；

P07: Number of velocity measuring magnets: Range:1-100；

P08: Speed limit: Range 0-50km/h, 50 indicates no speed limit,

7.1. Non-communication state (instrument control): Turn off the PWM output when the speed exceeds the set speed; When the speed drops below the set speed, the PWM output is automatically turned on, and the driving speed is the current speed ± 1km/h; (Limited speed for power assistance only, no speed limit for handlebars)

7.2.Communication status (controller control):The driving speed is maintained at the set value,

Note: The values here are based on kilometers. When the unit setting is converted from kilometers to miles, the speed value displayed on the interface will automatically convert to the correct mile value. However, the speed limit data set in this menu on the mile interface will not be converted, which is inconsistent with the actual displayed mile speed limit value;

P09： Zero start and non-zero start settings, 0: zero start; 1: Non zero startup; P10： Drive mode setting 0: Assist drive (determines how much assist is output through the assist gear, at which point the handle is invalid).

1: Electric drive (driven by a lever, at this time the assist gear is invalid). 2: Power-assisted drive and electric drive coexist at the same time (electric drive is invalid in the zero start state).

P11: Boost sensitivity setting range:1-24；

P12: Assist start intensity setting range:0-5；

P13: Booster magnetic disk type setting5, 8, 12Three types of granular magnetic steel

P14： The default current limit setting for the controller is 12A

Range:1-20A

P15: Meter undervoltage value

P16: ODO reset setting: Long press the up key for 5 seconds to reset the ODO

8.0Button introduction:

The specific combination positions of buttons are as follows 

Introduction to button usage

Button operations can be divided into short press and long press, as well as combination keys. Long press and short press are used for quick/frequent operations. For example,  、  when riding, it is necessary to modify the assist/speed gear. Short press once to switch the multifunctional area to display data. Short press  once, single key, and long press are mainly used for switching mode/switch states. Composite keys (long press) are used for parameter settings because they are complex to operate and can reduce accidental operations (short press does not make composite keys, as they are easily triggered and difficult to operate). The specific operation explanation is as follows:

7.1. Modify the boost ratio/Electric gear

Assuming the current mode is short press boost mode  , boost+1; Default to 1st gear;

8.1. Switch the content of the multi-function display area

Short press  ,

and the value of the multifunctional display area can be switched;

8.2 Set parameters

Long press  +  to enter the parameter setting interface. The parameters that can be set include: Back

Backlight brightness, mileage unit, voltage level, sleep time, power assist gear, wheel diameter, magnet number, speed limit, zero start non-zero start setting, driving mode, power assist sensitivity, power assist start intensity, power assist magnet disk type, controller current limit value, ODO reset setting, etc;

In the settings interface, you can short press  , switch the above menu items, short press  、  to

Set the parameter value in the current menu, and the parameter will flash after modification. After selecting the set value,

short press  to save the set value of the current menu and enter the next menu item;

Long press  +  to exit the setting.It will also exit if the meter is not operated for 10 seconds.

Battery: Use only the included battery. If the battery has been discontinued, immediately replace it with the recommended battery supplied with the electric motorcycle.

Battery charger: Use only the included battery charger. If the battery is out of service, please immediately replace it with the recommended battery charger supplied with our electric motorcycle.

Wheels: Wheels and drive system components will age or wear normally. It is the user's responsibility to systematically check the wheels for excessive wear and to properly adjust and replace drive system components if necessary.

**10.0 Troubleshooting**

| Questions | Possible causes | Solutions |
|---|---|---|
| The motorcycle won't start and run | 1. The battery is not fully charged<br>2. Loose or poorly plugged wires or cables | 1. Fully charge. The first charge should be 12 hours. Charge tim e up to 8-9 hours<br>2. Check that all cables are firm ly plugged into the controller |
| The motorcycle cannot start and has a short running time | 1. The battery needs to be charged<br>2. The battery cannot accept a full charge<br>3. The rear tires are not properly inflated | 1. Fully charge the battery. The first charge should be 12 hours，The longest charging tim e is 8-9 hours<br>2. Ensure power flow directionThe wall outlet is openBattery may need to be replaced<br>Even if the correct m ethod is used, the battery will still be replaced; Rechargeable batteries will not last forever. The average lifespan of rechargeable batteries is 1 to 2 years<br>3. Check if the tires are in place.<br>If PS is correct, otherwise inflate the tires before riding. |
| The motorcycle cannot run usually short travel distance | 1. The battery needs to be charged<br>2. The battery cannot accept a full charge<br>3. The rear tires are not properly inflated<br>4. Continuous driving at high speed<br>5. Frequent uphill riding or riding against the wind, frequent braking, heavy load | 1. Fully charge the battery. First,<br>The charging tim e should be 12 hours, with a maxim um charging tim e of 8-9 hours<br>2. Make sure the power flows to the wall socket. What batteries m ay require<br>Even with proper care, rechargeable batteries won't last forever. The average lifespan of rechargeable batteries is 1 to 2 years, depending on the conditions and usage of the m otorcycle.<br>3. Check if the tires are installed correctly<br>If PSI is not, please inflate the tires before riding<br>4. Drive at m edium speed.<br>5. Avoid frequent braking, starting or heavy loading |
| Motorcycle runs slowly | 1. Brakes are not adjusted correctly<br>2. Motorcycle is overloaded<br>3. Frequent uphill driving or driving against the wind, frequent braking, and heavy load. 4. Rear tires are not inflated correctly | 1. Adjust the appropriate tension and the brake can respond in tim e<br>2. When using a m otorcycle, the loading weight shall not exceed 80KG<br>3. Avoid frequent braking, starting or heavy loading.<br>4. Check that the tires are at the correct P SI, if not, inflate them before riding |
| The motor is running when the motorcycle makes a noise | 1. Chain drying<br>2. Motorcycle is overloaded | 1. Apply lubricant to the chain<br>2. When using a m otorcycle, the weight shall not exceed 80KG |

Note

1.Motorcycle's major components, such as battery cells, motors, chargers, and controllers, are labeled before delivery. Please note that major parts without labels are not covered by the warranty.

The manufacturer guarantees that this product has no manufacturing defects within 90 days from the date of purchase. This limited warranty does not cover normal wear and tear, tires, cables or any damage, failure or loss caused by improper assembly, maintenance, storage or use of our motorcycles.

The manufacturer is not liable for accidental or consequential loss or damage caused by direct or indirect use of this product. We do not offer extended warranties

This limited warranty will expire if the product is used for purposes other than entertainment or transportation

·Modify in any way

·Use or lease

## 11.0 Warranty

The following situations do not fall within the scope of free after-sales service:

1.Consumables and wearing parts are not covered by the warranty: (tires and lines, entire brake system, plastic parts, brake cables and covers, etc);

2.Warranty parts that exceed the warranty period;

3.Damage caused by the user not strictly following the instructions.

4.Damage or quality problems caused by accidental impacts, collisions, and exposure to corrosive substances;

5.The purchase invoice is inconsistent with the warranty card.

6.Situations where unauthorized disassembly or modification results in damage to parts, or where the initial failure state is destroyed due to unauthorized disassembly or modification and technical assessment and analysis cannot be carried out.

7. Once a motorcycle has been scrapped, cosmetic problems must never be used as the basis for exchange or warranty. Please carefully check the appearance and confirm the surface quality when purchasing.

8.Damage caused by modifications made without the prior consent of our company or our authorized sales and service center. 9.Warranty period of main components of port electric motorcycle:

| Part name | Warranty period | Exceptions | Note |
|---|---|---|---|
| Frame structure | 12 months | Damage caused by strong intentional impact | Out-of-warranty replacements will be charged at cost |
| Lithium-ion battery | 12 months | According to the grade of the battery Degradation, avoid maintaining battery temperature at low speed charging The degree of degradation is too low. See Long-term Available Capacity Charge at the following temperature: 14F is the available 70% capacity, and 32 ° F is approximately 80% Capacity 70 °F is approximately 90-95% usable capacity If the voltage is abnormal and it cannot be charged, a replacement warranty service will be provided. Discharge meter detects less than 70% of the available capacity | Out-of-warranty replacements will be charged at cost |
| Controller | 12 months | A warranty will be provided if: Performance failure or quality problem due to product reasons that cannot be repaired | Out-of-warranty replacements will be charged at cost |
| Motor | 12 months | Coil burn. Wheel hub damage caused by demagnetization, short circuit, open circuit, abnormal noise, damage due to material damage, deformation, fracture, etc | Replacement outside the warranty period will be charged at cost price |
| Instrument panel (display) | 6 months | In the event of performance failure or quality issues, a warranty will be provided. | Out-of-warranty replacements will be charged at cost |
| Brake handle, Disc brake ,accelerator pedal Brakes, plastic parts, tires, LED lights, mudfenders, chains, tires, inner tubes, screws, bearings, shock absorbers Absorber, and other fast-wearing parts. | Fast wear parts are not covered by warranty | | Replacement parts Not covered by warranty will be charged at cost price |

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