

# PRODUCT STATEMENT

- Heavy Metal Levels in True Protein Products - Issued 09 May 2025

Dear Customers,

At True Protein, we're dedicated to the continuous improvement, product excellence, and ensuring product safety for our customers. On this basis we'd like to notify you of the results of Heavy Metal Analysis on four of our popular products.

1. As set out in our Food Safety Plan, it is a mandatory requirement to have a monitoring program in place to ensure product safety and quality for all raw materials used at True Protein. With this consideration in mind, main ingredients which have been sourced from animal and plant origins have been tested for heavy metal levels as per product specification, on a rotational basis. Our existing heavy metal monitoring program is designed to ensure compliance with the Food Standard Australia and New Zealand (FSANZ) regulations. This program focuses on monitoring and controlling heavy metals such as arsenic, cadmium, lead and mercury. Please see below for an overview of the four heavy metal levels for the main materials used in our popular products.

Parameters	WPC80 powder <sup>1</sup>	WPI90 powder <sup>1</sup>	Collagen powder	Yellow pea protein powder	Faba bean powder	Pumpkin protein powder
Arsenic	≤0.02ppm	≤0.02ppm	≤1ppm	<0.01ppm	<0.1ppm	<0.1ppm
Cadmium	0.002ppm	0.002ppm	≤0.1ppm	<0.1ppm	<0.01ppm	<0.1ppm
Lead	<0.01ppm	<0.01ppm	≤0.1ppm	<0.03ppm	<0.03ppm	<0.1ppm
Mercury	<0.01ppm	<0.01ppm	≤0.1ppm	<0.01ppm	<0.01ppm	<0.1ppm

<sup>1</sup> Please note that figures for WPC80 and WPI90 protein powders' heavy metal test are average results obtained from regular analysis performed over a 12 months period.

2. As Best Practice, finished goods are randomly selected and tested as composite samples for heavy metal levels. Lab reports could be provided upon request.

Parameters	WPC80 Range	WPI90 Range	Collagen + Vit C Range	Plant Protein Powder Range
Arsenic	<0.01ppm	<0.01ppm	0.05ppm	0.024ppm
Cadmium	0.032ppm	0.018ppm	<0.01ppm	0.121ppm
Lead	<0.01ppm	<0.01ppm	<0.01ppm	0.023ppm
Mercury	<0.01ppm	<0.01ppm	<0.01ppm	<0.01ppm

3. As reference, please see an excerpt from Part 6 of Therapeutic Goods Order 101, the TGA standards of elemental impurities in tablets, capsules and pills.

## Part 6—Elemental impurities

Column 1 Item	Column 2 Element	Column 3 Requirement
1	arsenic	a maximum concentration of 2 parts per million;
2	cadmium	a maximum concentration of 1 part per million;
3	lead	a maximum concentration of 5 parts per million
4	mercury	a maximum concentration of 0.2 parts per million

Should you require further details about this issue, please don't hesitate to reach out to us.

Your continued support is invaluable to us, and we remain committed to providing our customers with excellent products, while ensuring product quality and safety.

Yours sincerely



Winnie Liu  
Regulatory and Quality team  
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