

You may return your order (one or more items) within **14 days** of receipt. The cost of returning the goods is borne by the customer. Returned products must be **in their original packaging and must not have been opened**.

To guarantee a fast service that meets your expectations, please fill in this form and enclose it with your parcel. This is <u>essential to facilitate the processing of your return</u>. We also recommend that you keep the proof of delivery of your parcel.

Return address to which to send your parcel:

PRO, Entreprise Sociale Privée Route de la Galaise 21a 1228 Plan-les-Ouates

Form to be completed:

Order number*	
First and last name	
Reason for your return	☐ I no longer need my order
	☐ I chose the wrong product
	□ Other:

Do you have a question? Contact us at contact@poderm.com.

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