

# NON- RECEIPT OF GOODS DISCLAIMER FORM

Tracking Number:

I confirm that goods I ordered have not been received:

- I can confirm that I have checked with those within my household & neighbours who may have signed or received the goods & the parcel has not been received.
- I have fully checked around my property and have not located the parcel
- I will inform you immediately if it arrives.

I agree to co-operate with the carrier's security and/or the Police in the event of any investigation into the missing items.

**It is our policy to replace any item that is lost in post and a replacement item will be sent out in due course. This does not affect your statutory rights.**

Items Not Received

I believe the above declaration is true to the best of my knowledge and belief. I understand to make a false statement could lead to prosecution.

Customer Name:

*(print)*

Signature:

Claim Ref. No:

*(Internal Use Only)*