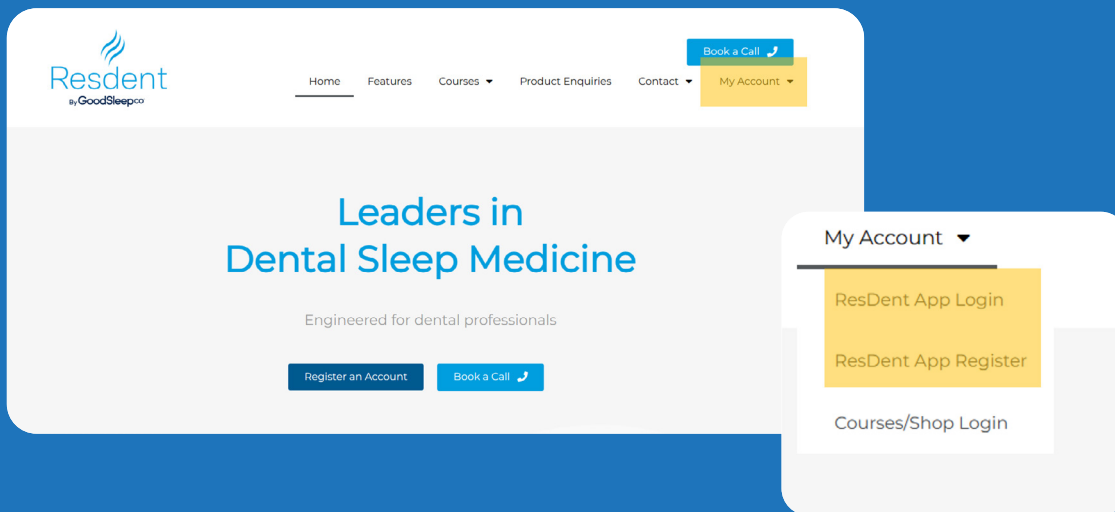




Open your account

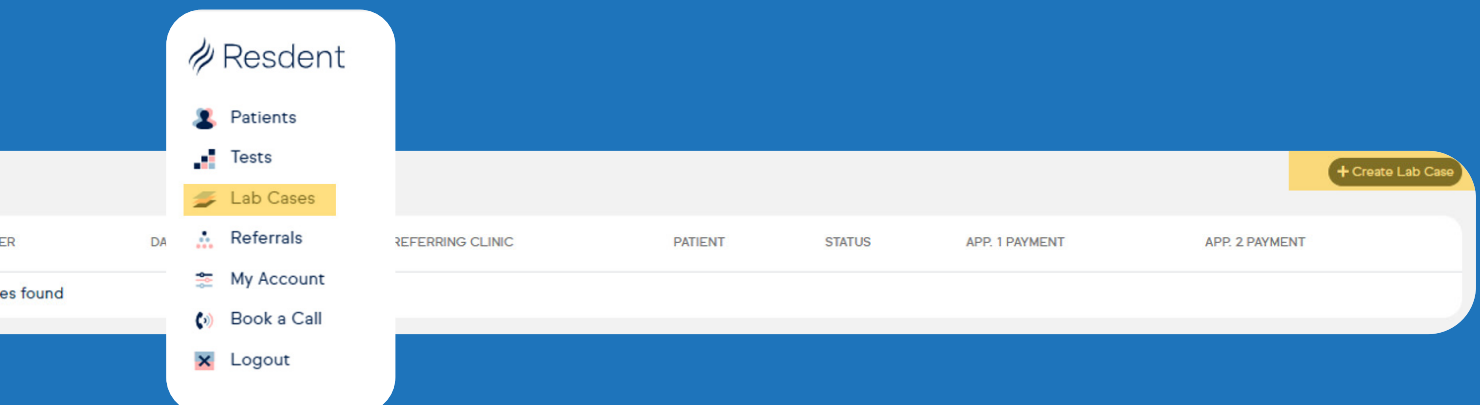
→ Log in to Resdent

Create a Resdent account or log in if you already have one at www.resdentapp.com



→ Click on Lab Cases

Once you are logged in, click 'Lab Cases' on the menu on the left, then 'Create lab case' on the right

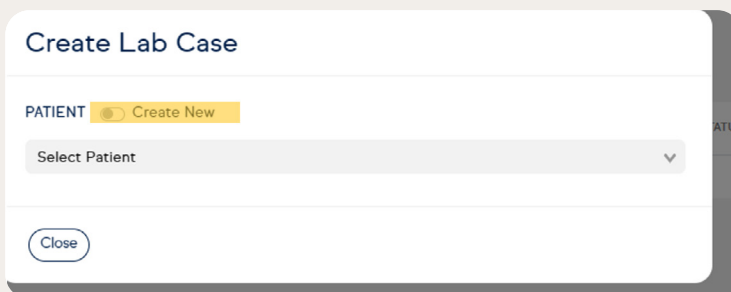


Resdent

Creating & Submitting a Lab Case

→ Create New Lab Case

Select the patient you are creating a lab case for, or select 'Create New'



The screenshot shows a modal window titled "Create Lab Case". At the top, there is a "PATIENT" label followed by a toggle switch and the text "Create New". Below this is a dropdown menu with the text "Select Patient" and a downward arrow. At the bottom left of the modal is a "Close" button.

→ Create Patient

Enter patient details and click 'Create Patient'

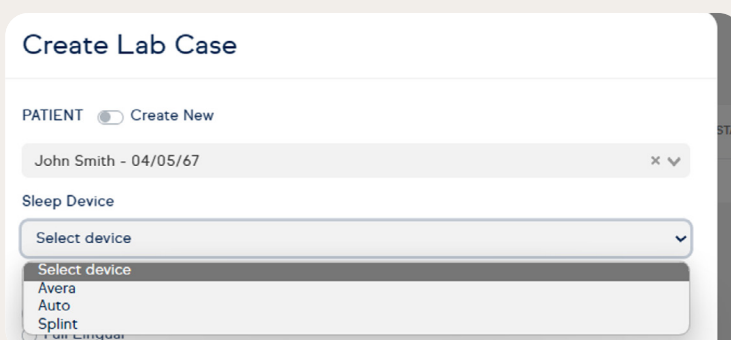
Please note, you must use a unique email address for each patient as this helps identify them in the system. Patients will not receive emails from us, but they can use this to sign up to our free 'Sleep Care' app to help get the most from their new device



The screenshot shows the "Create Lab Case" modal with the "PATIENT" toggle switched to "Create New". The form fields are filled with the following information: First Name: John, Last Name: Smith, Email: Johnsmith@gmail12.com, DOB: 04 May 1967, Phone: 123456, Gender: Male. A "Create Patient" button is visible at the bottom left, and a "Close" button is at the bottom right.

→ Select device

Select the sleep device you would like made



The screenshot shows the "Create Lab Case" modal. The "PATIENT" toggle is set to "Create New". The patient selection dropdown now shows "John Smith - 04/05/67" with a close button (x) and a dropdown arrow. Below this is the "Sleep Device" section, which has a dropdown menu labeled "Select device". The dropdown menu is open, showing options: "Avera", "Auto", "Splint", and "Full Lingual".



Creating & Submitting a Lab Case

→ Submit Lab Case

Fill in the rest of the lab sheet as required and hit 'Submit Lab Case'

- Your scans can be added manually by you or sent directly to us via your intra-oral scanner (please select the brand of your scanner)
Contact us for instructions on how to connect with our lab
- We also accept physical impressions – please contact us for the best postal address
- Any additional information or customisations can be added to the 'notes' section
- The due date will default to 3 weeks from date created

Create Lab Case

PATIENT ☐ Create New

John Smith - 04/05/67 x v

Sleep Device

Select device v

Splint Coverage

☐ Tapered Posterior

☐ Full Lingual

Anterior Features

☐ Anterior Opening

☐ Full Contact

Material

☐ Nylon

Customisations

☒ Metal Free Hooks

☐ OK to open bite as required by design

Morning Aligner

☒ Morning Aligner

Centric Bite

Max Protrusion

Impression Type

Select impression type v

Select impression type

Intraoral scanner

Direct from scanner portal

Physical impression

Purchase Sleep Image Ring

Order a sleep image ring for \$300 instead of \$450

☒ Yes

Additional Notes

Due Date

28 Sep 2023



Resdent

Creating & Submitting a Lab Case

→ Track status

You can track the status of your case in Resdent and once it has been shipped, the tracking number will also be added

Lab Cases

ALL

APPOINTMENT REQUEST

REQUIRES SCAN

VERIFYING CASE

IN DESIGN

REVIEW DESIGN

IN PRODUCTION

ON THE WAY

COMPLETED

→ Contact us about a case

You can also send a message about a case via Resdent

- Click 'View Case'
- Scroll down to messages and write what you need
- We will reply via Resdent within 1 business day



If you would like more information,
please contact us:

hello@goodsleepco.health