

New Features

In-app notifications

Notifications now appear for detected bike errors and provide troubleshooting information for them. This can include information about the potential cause, steps you may be able to take to resolve the issue, and whether service may be required.

Feature Improvements

Navigation

Navigation has additional improvements around removing stale route lines, map centering, and arrival summary accuracy, especially on Android devices.

Battery and charging

The "charge complete" notification now appears when you reach your preset charge limit. It also persists on the app until the USB cable is unplugged.

General improvements

The app has several improvements to connectivity, account sign-in, factory reset error handling, and clearer OTA status. Firmware OTA updates have improved stability.

Known Issues

Charging speed

To reach the maximum charging speed up to 240 W, plug your charger directly into the battery using the port marked with the lightning bolt. Charging speed while the battery is on the bike is currently capped at 100 W. ALSO is evaluating improvements to on-bike charging performance for future software updates.

Battery discharge from device charging

Leaving a USB device plugged into the battery overnight may deep discharge the battery.