

capillus

Red Light Therapy

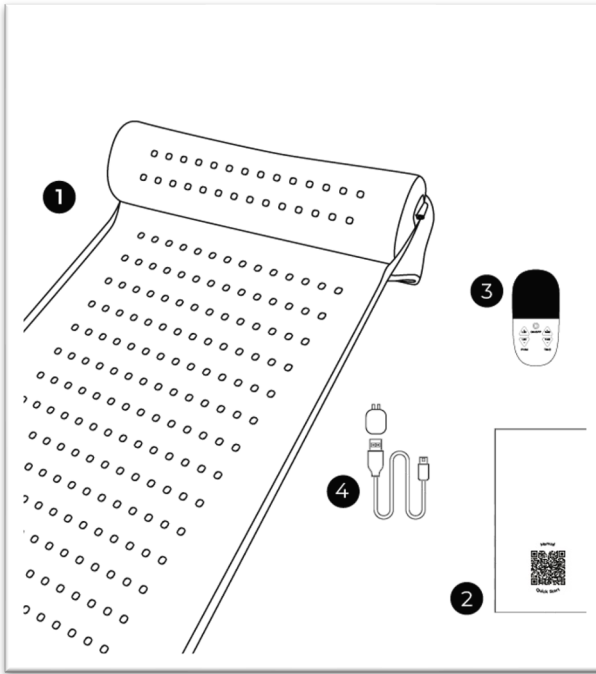
MAT

User manual

Table of Contents

What is in the box	1
About the Capillus® MAT	2
The Capillus® MAT	2
Indications for use	2
Frequency of use	2
Duration of use	2
Warnings & Precautions	3, 4, 5
Safety Labels	5
Instructions for Use.....	6
Cleaning Instructions	6
Servicing.....	7
Storage Instructions.....	7
Disposal Instructions	8
Return Policy	8
Manufacturer's Guarantee.....	8
Risk of Loss, Other Terms of Sale	9
How to Contact Us	9
MAT Specifications.....	10

What is in the box



1. **Capillus® MAT**
2. **Manual:**
A Physical Copy of the manual is available upon request at no additional cost. Call Customer service at (888) 571-5334
3. **Wireless Controller**
4. **Power Cord and AC Power Adapter**

About the Capillus® MAT

The Capillus® MAT

Welcome to the future of wellness. The Capillus® MAT with neck support is engineered to deliver powerful red light and near-infrared light therapy all in a supportive, and skin-friendly design. It is powered via a power cord connected to an AC power adapter. The MAT is portable and lightweight. It alleviates shoulder and neck pressure with convenient treatment sessions of up to 30-minutes that can be adjusted in 5-minute intervals.

Indications for use

- The Capillus® MAT is an over the counter, at-home mat designed to deliver red light therapy to alleviate shoulder and neck pressure with a built-in ergonomic neck support.
- It combines 660nm red and 850nm near-infrared wavelengths.
- Features multiple therapy modes including pulsed light frequencies.
- Made from breathable, hypoallergenic materials.
- Helps prevent heat-buildup during extended sessions.
- Supports improved circulation, helps reduce neck fatigue and promotes deeper relaxation.

Frequency of use

The Capillus® MAT may be used on a daily basis. The total length of each session can be programmed to be up to 30 minutes. Exceeding the recommended times or frequency may not increase the effect of the device. Do not exceed recommended usage.

Duration of use

The Capillus® MAT may be used indefinitely, provided it is operated according to the instructions above.

Warnings & Precautions

Do not use the Capillus® MAT in:

- conjunction with medications that are photo sensitizing.
- products that are photosensitizing.

**Immediately stop using the device
if you experience any discomfort.**

Do not use the Capillus® MAT if you have any of the following medical conditions:

- Retinal and/or macular disease, ocular albinism, or any eye condition that causes sensitivity to light.
- Body implants
- Lack of sensation (e.g., numbness).
- Light sensitive skin disorder (e.g., lupus, porphyria).
- Light-induced headaches.
- Albinism.
- Melasma (i.e., condition that causes patches and spots).
- Sensitivity or allergy to plastic, aluminum, or self-fastening material.

Do not use the Capillus® MAT if you have any of the following conditions on the body.

- Recent surgery (until you have been cleared by your doctor).
- Suspicious lesions or skin cancer.
- Eczema.
- Psoriasis.
- Irregularly shaped, new, or changing brown spots.
- Birthmarks
- Broken skin, skin rash, or blisters.
- Tissue inflammation.
- Skin infection, cold sore, or warts.
- Active current outbreak of herpes simplex virus (cold sores).
- History of herpes outbreaks without receiving preventative treatment.
- Dermatological treatment where the skin has not fully healed, including neurotoxin, dermal filler, micro needling, laser, or chemical peel.

Warnings & Precautions Cont.

Precautions- Consult a medical professional before using the Capillus® MAT if:

- You are experiencing skin sensitivity or irritation
- CAUTION: The light emitted from the MAT may be harmful to the eyes. Do not stare at the light source.
- Do not use the MAT if it has been left outdoors.
- Skin dryness, irritation, or redness may occur when using an LED routine. Apply moisturizer if dryness occurs.
- To avoid the risk of temporary dry skin or hyperpigmentation, do not run back-to-back LED routines.

To reduce the risk of fire, thermal and chemical burns, electric shock, serious injury, or death, follow the precautions in this section and the procedures in this manual.

Charge Safely:

- Follow the manufacturer's "Instructions for use" to charge your MAT remote control.
- Only power the MAT with the provided power cord and AC power adapter.
- Check if the voltage indicated on the equipment corresponds to the local mains voltage before you connect the equipment to avoid risk of electrocution or permanent damage to the equipment.
- Do not charge the MAT in the bathroom or near water.
- Do not charge the MAT after contact with water.
- Store the power cable and the AC adapter properly after charging.

Warnings & Precautions Cont.

Supervision and Intended users:

- Do not use if any of the conditions in “Warnings & Precautions” (pages 3-4) apply to you.
- Do not leave the MAT unattended when it is powered on.
- The MAT is not intended for use by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instructions concerning use of the equipment. Please refer to the “Warnings & Precautions” before use.
- The MAT is not intended for use by children under 18 years old. Children should be supervised to ensure they do not play with the MAT.
- Small parts can be inhaled or swallowed by children—if any small parts break off or detach from the product, dispose of it safely.
- The MAT is only intended to be used by one person.

Safety Labels

	Indicates the device should not be disposed of in the normal waste stream; it should be taken to a recycling center for proper disposal.
	Indicates Type BF applied part (60335); B=Body, F=Floating applied part. No conductive contact with USER.
	Indicates a medical device that needs to be protected from moisture.
	Indicates a battery that operates using lithium-ion.



Instructions for use

Please read the Warnings & Precautions and Instructions before first use.

Check the Product for Damage before each use.

- Inspect the MAT for cleanliness, cracks, or sharp edges.
- Check the MAT for signs of corrosion.
- These conditions can irritate or damage your skin.

1. Plug the large end of the power cable into the AC power adapter, then plug the AC power adapter into a wall outlet.

2. Connect the small end of the power cord to the power port on top right of the MAT.

3. Position the MAT: Place the MAT in a position where the built-in support cradles the cervical area while the LED lights align with your upper back and neck.

4. Power on via Remote: Use the wireless controller to turn on the MAT.

5. Short press 1.5 seconds on the on/off button on the remote to start your session. The MAT will provide a 5-to-30-minute treatment according to your selection and will power down automatically.

6. Select Mode & Settings:

- Select from Regular (continuous), 10 Hz or 40 Hz Pulse modes.
- Adjust session duration and light intensity by using the up and down arrows on the remote.

7. Relax: Sit or recline in a comfortable position. The therapy MAT will emit gentle light and warmth. The MAT will automatically power off after programmed session. Consistent use over several weeks may enhance long-term benefits.

Recommended Usage Guidelines

Goal	Frequency	Duration
Relaxation & Wellness	1 X daily	5-30 mins
Pain/ Tension management	1-2 X daily	30 mins
Muscle Recovery	After Exercise	15-30 mins

Remote Control Charging Instructions

1. To charge the remote, connect the UCB-C cable from the provided power adapter into the front of the remote control

Cleaning Instructions

If it is necessary to clean the surfaces of your Capillus® MAT, please follow these instructions. Note: The Capillus® MAT has no parts that can be serviced by the user. If service is required, contact Capillus at 1-888-571-5334

DISCONNECT ALL CABLES ON THE CAPILLUS® MAT BEFORE CLEANING

To clean the Capillus® MAT, gently wipe the inner surface of the device with a damp cloth. Do not use excessive pressure or force as this may damage the unit. DO NOT use acetone or any other solvents on any part of the device. Acetone and other solvents will damage the unit and void the warranty.

Keep It Dry.

- Keep the Capillus® MAT dry. If it gets wet, do not charge or use —the battery may be damaged. Follow disposal instructions.
- Do not use the MAT in wet surroundings (e.g., in a bathtub, shower, or swimming pool).
- Do not let water run into the MAT.
- It is very important to keep the MAT dry. Any contact with water could damage the MAT.
- Do not use or store the MAT in the bathroom or near water.
- Do not charge or use the MAT if it has been left outdoors.

Servicing

Protect the Battery from Damage.

- Do not try to open the MAT or the remote control. Do not replace the battery in the remote.
- Do not crush, drop, or damage the MAT.
- Stop using or disconnect power cable if the MAT feels unusually hot or emits smoke or a bad smell.
- Follow "Disposal Instructions".

Do Not Repair or Modify.

- Do not attempt to repair or modify the MAT.
- Do not crush or dispose of it in fire.

Storage Instructions

Transport and Storage Conditions.

- Only transport and store the MAT in the following environmental conditions: Keep between 0°C (32°F) and 25°C (77°F)
- Do not use the MAT outdoors. Only use the MAT indoors under the following environmental conditions Temperature: between 10°C and 30°C.
- A relative humidity range of 15% to 90% atmospheric pressure range of 700 Pa to 1060 Pa.

Disposal Instructions

Dispose of in appropriate waste stream as per local ordinance and regulations.

Return Policy

All www.Capillus.com sales are final. No refunds or exchanges with the exception of the Manufacturer's Guarantee. If you wish to make a return as per above, contact Capillus® at 1 (786) 888-6249 to obtain a Return Material Authorization (RMA). Capillus® will not accept any shipments without an RMA. We recommend that you insure your shipment and register to receive tracking updates. Capillus® will only accept fully functional, like-new devices for returns. Capillus® will provide credit to your credit card or eligible refund via check.

If you receive any products in a damaged condition, hang on to your shipment and DO NOT discard any damaged boxes, packaging, or products. Report the damage to us and we will determine if you should return the product for a replacement. You may be asked to provide pictures of your damage to help with the processing of your claim.

International orders will not receive any refunds for the shipping costs paid in the initial order. The refund will only be applicable to the price of the products.

Manufacturer's Guarantee

Capillus® warrants the device against defects in material or workmanship for a period of 60 days.

For more info visit: <https://www.Capillus.com/pages/terms-conditions>.

If you already have an MAT. Do not forget to Register your Warranty at www.Capillus.com/warranty

If a defect in material or workmanship exists, Capillus® will repair or replace the necessary parts with new or reworked parts at no charge. Any replacement part will be covered under the original limited warranty. This Warranty is not transferable and does not cover damages caused by acts of God, misuse, negligence, accident, or modification of any part of the unit as determined by our service department. This Warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than the company. Failure to use and maintain the device in accordance with the instructions in this manual will void the product warranty.

Please contact Capillus® customer service should you need to get a warranty service or order replacement parts such as power adapter.

Do not disassemble any part of the Capillus® MAT and don't attempt to repair the device by yourself. Disassembling the device may damage it or may cause injury to you. If the Capillus® MAT is damaged, malfunctions, or comes in contact with liquid, contact Capillus®.

Risk of Loss; Other Terms of Sale

The risk of loss and title for items purchased by you pass to you upon our delivery of the items to the carrier. We do not take title to returned items until the item arrives at our fulfillment center. At our discretion, a refund may be issued without requiring a return. In this situation, we do not take title to the refunded item.

NO RESALE. Buyer shall use the device delivered to buyer for the buyer's user only, and shall not resell, transfer, exchange, or otherwise assign the device without first obtaining the prior written consent of Capillus®, which consent may be granted or withheld by Capillus® in its sole discretion.

How to Contact Us

You can contact us in writing at the following address:
Curallux, LLC 1715 NW 82 Ave Miami, FL 33126

By e-mail to our Capillus® Customer Team at: info@Capillus.com
By phone to our Capillus® Customer Team at: 1-888-571-5334



MAT Specifications

Product Name:	Capillus® MAT
Model:	MAT-2025A
Rated Voltage:	DC12V
Device Dimensions:	L 19" x W 35.8"x H 2.8"
Wavelengths:	Red 660nm, Near-Infrared 850 nm
Irradiance:	90- 132 mW/ cm ²
Number of LEDs:	450
Pulse Modes:	40 Hz, 10 Hz, and Regular (Continuous)A
Weight:	2.42 Lbs.
Materials:	Neoprene and Vegan Leather

Made in China

capillus

www.capillus.com

+1 (888) 571-5334