



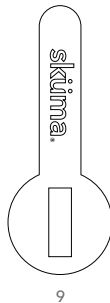
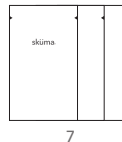
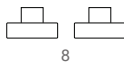
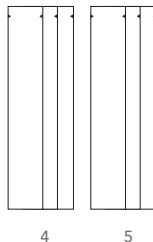
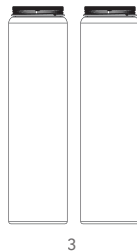
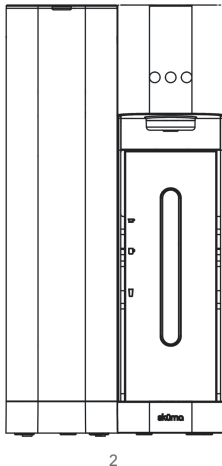
User manual

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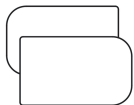
WHAT'S IN THE BOX | PARTS LIST

1. Super Filter
2. MY™ Station System
3. MY™ Bases Bottle
4. MY™ Bases
5. MY™ Boosters
6. Mock Filter (Maintenance)
7. Descaling Pouches (Maintenance)
8. MY™ Bases Caps
9. Filter Change Handle (Maintenance)



SKUMA COMPONENT NAMES

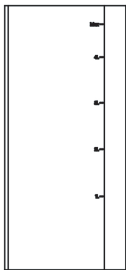
- a. Tank lids
- b. Waste tank
- c. Refill tank
- d. MY™ Station
- e. Drip tray
- f. Super Filter
- g. MY™ Bases bottle



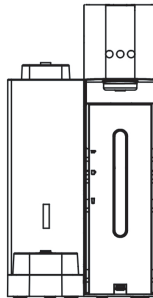
a



b



c



d



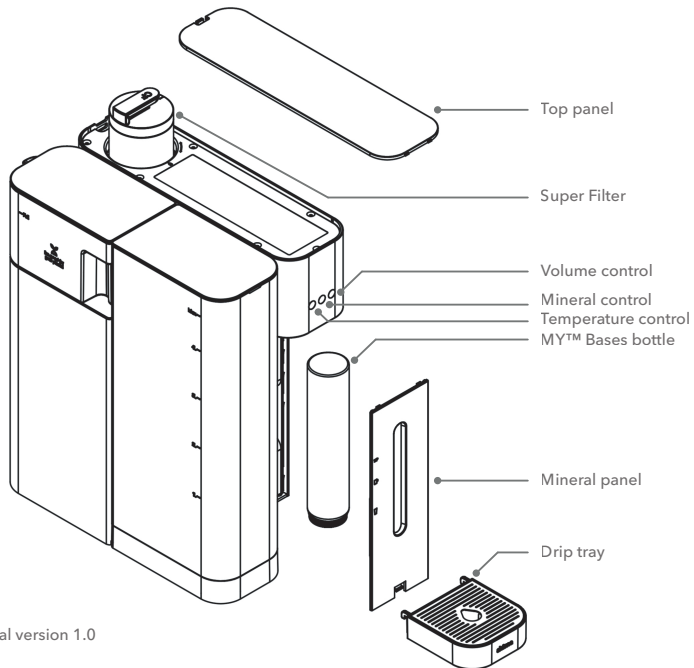
e



f



g



QUICK START | BASIC USAGE

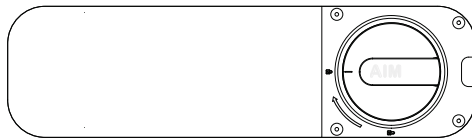
Change/Install Super Filter



Watch the tutorial video
by scanning this QR code



1. Insert the Super Filter



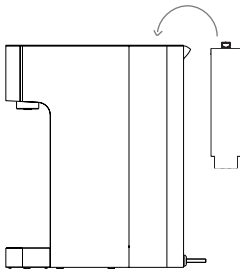
2. Push down and turn
clockwise until the line
aligns with the lock

QUICK START | BASIC USAGE

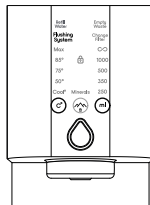
Initialisation - Flushing



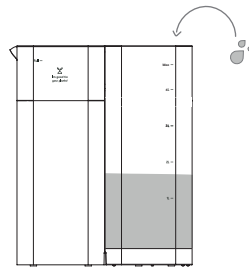
Watch the tutorial video
by scanning this QR code



1. Insert Super Filter

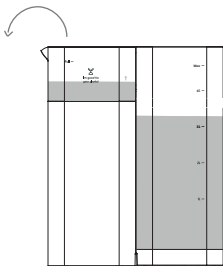


2. Start Flushing loop
(hold C + mL for 5 seconds)

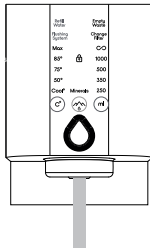


3. Refill tank with tap water
(the system will run instantly and dispensing
button will stay blinking in green)

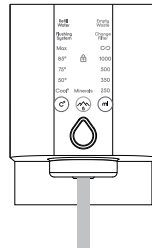
QUICK START | BASIC USAGE



4. Empty waste tank
(only when indicated as “Empty Waste”
DO NOT remove the waste tank
while the Skuma is filtering)



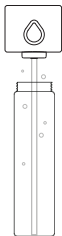
5. Once filtration has stopped and the dispensing
button will stop blinking green, press on
the dispense button and dispense **without**
interruption the water into a 1.5L jug, and discard.
Note: if the dispense doesn't stop on its own
then press the dispense button again to end the cycle



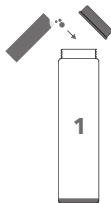
6. Repeat step 4. and 5. a second time
until the dispense button light
turns from green to blue.

QUICK START | BASIC USAGE

MY™ Bases Refills - Preparation



1. Steralise your empty MY™ Bases glass bottle by using either the hot water from your MY™ Station or any other cleaning procedure



2. Add MY™ Bases sachet refill into the empty a MY™ Bases glass bottle (Note: 1 pouch per bottle do not mix your MY™ Bases)



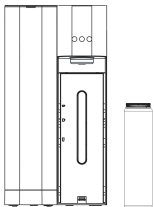
3. Dilute the powder using your MY™ Station water (Note: it is recommended to turn the mineral options off when dispensing)



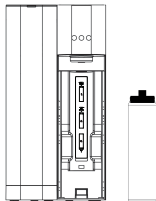
4. Screw the mineral cap on, shake the bottle until all powder is dissolved, insert back into you MY™ Station and ready to go

QUICK START | BASIC USAGE

Insert MY™ Station



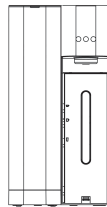
1. Pull lid to open the Mineral panel



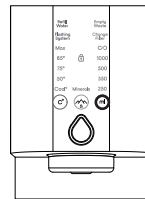
2. Screw on the MY™ Bases Cap



3. Insert the MY™ Bases bottle upside-down and push down to secure it.



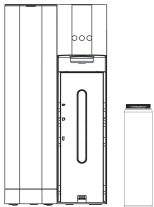
4. Push close the Mineral panel



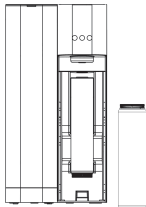
5. Hold down the mL button for activation (dripping will happen for 35 seconds)

QUICK START | BASIC USAGE

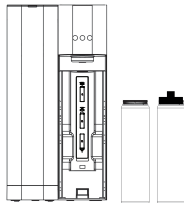
Change MY™ Bases



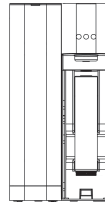
1. Pull open the Mineral panel



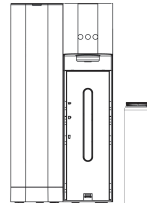
2. Lift and pull to remove MY™ Bases bottle



3. Unscrew the cap and screw onto the new MY™ Base bottle



4. Insert the MY™ Bases bottle side-down and push down to secure it.



5. Push close the Mineral panel

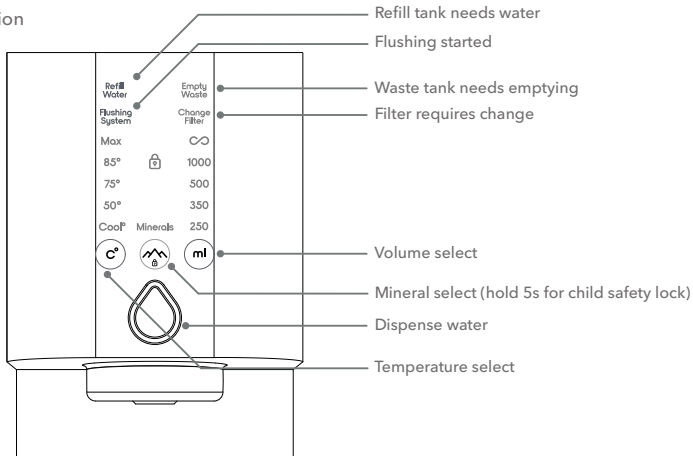
QUICK START | BASIC USAGE

User interface - Icons description

Pro tip [Touch Controls]: When interacting with the controls, use a "long press" (0.5 second wait between each press).

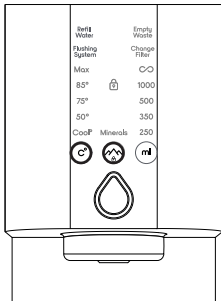
Pro tip [Dispensing water]: When your Sküma is empty and the blue dispense button is blinking, you can access an additional 300mL of water by pressing and holding the dispense button.

Pro tip [Hot water]: When interrupting hot water dispensing, the system will take about 5 seconds to stop dispensing.

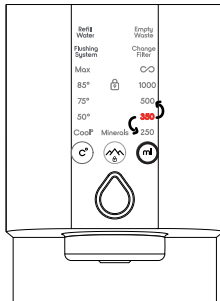


HOT WATER CALIBRATION

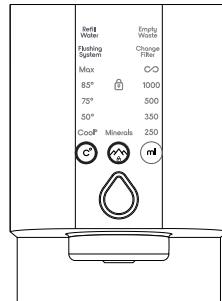
If your Sküma does not dispense hot water to your liking then calibrating your Sküma is the solutions



1. Maintain C° + Mineral for 5s until white lights appear



2. Toggle between settings using the mL button (higher = hotter / lower = cooler)
WARNING: ONLY INCREASE OR DECREASE ONE NOTCH AT A TIME.

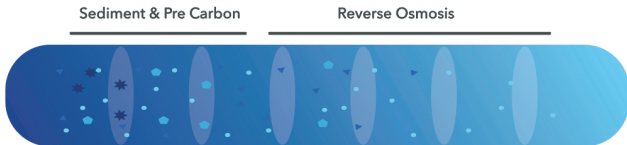


3. Maintain C° + Mineral for 5s to register the change (test your hot water and repeat steps 1 to 3 if still not hot enough)

SUPER FILTER

The Sküma Super Filter combines reverse osmosis with a Sediment and Carbon 3-in-1 pre-filter for enhanced water purification. The Sediment filter removes larger particles such as sand, rust, and debris, protecting the reverse osmosis membrane from damage and extending its lifespan. The Carbon filter, on the other hand, absorbs chlorine, volatile organic compounds (VOCs), and unpleasant odors or tastes, ensuring the water is not only safe but also fresh and enjoyable to drink. This multi-layered filtration system guarantees comprehensive purification, making Sküma's Super Filter both effective and efficient in delivering superior water quality.

The Sküma unit also uses advanced reverse osmosis technology to remove microplastics, heavy metals and other impurities. The filter processes 1.2 liters of water, requiring approximately 5-8 minutes to produce ultra-purified water with a TDS (Total Dissolved Solids) level between 10 and 50 depending on your tap water hardness. The Super Filter lasts for 750-1,100 litres of water depending on your water hardness. Filters should be changed at least once a year. If you plan to leave the system unused for more than two weeks, ensure the filter is removed and stored appropriately in the refrigerator. However, if the filter has been unused for more than 30 days, it must be replaced, even if it was stored in the fridge, to prevent bacterial buildup.



Summary of the certified performance of the Sküma Water Super-Filter®. Tested in February 2025 by an independent French laboratory accredited by COFRAC

#	Molecules	Unit	Average spiked tap water	Average after Sküma filtration*	Minimum removal rate (%)	Removal rate (%)*
1	Heavy metals (14)	µg/l	253	<3,263	-98.7%	99.9%
2	Sum of the 20 PFAS	µg/l	0,068	<0,0028	-95.9%	99.9%
3	TFA: Trifluoroacetic acid	µg/l	0.90	0.35	-61.1%	
4	Microplastics	# particles	316	6	-98.1%	
5	Pharmaceutical residues	µg/l	0,025	<0,004	-86.0%	99.9%
6.1	Metabolites (6)	µg/l	0,263	<0,027	-89.9%	99.9%
6.2	Triazines (14)	µg/l	0,158	<0,021	-86.5%	99.9%
6.3	Amides (20)	µg/l	0,164	<0,024	-85.4%	99.9%
6.4	Organohalogens (10)	µg/l	0,207	<0,017	-91.8%	99.9%
6.5	Ureas (14)	µg/l	0,215	<0,02	-90.7%	99.9%
6.6	Carbamates (6)	µg/l	0,195	<0,02	-89.7%	99.9%
6.7	Sulfonamides (13)	µg/l	0,154	<0,02	-87.0%	99.9%
6.8	Acids (2)	µg/l	0,260	<0,04	-84.6%	99.9%
6.9	Triazines (5)	µg/l	0,244	<0,02	-91.8%	99.9%
6.10	Others (75)	µg/l	12,000	<0,027	-99.8%	99.9%
7	Volatile Organic Compounds (VOCs)	µg/l	0.28	<0.13	-53.9%	99.9%
8	Sulfates (SO4)	mg/l	17	<2.5	-85.3%	99.9%
9	Nitrates (NO3)	mg/l	380	30	-92%	
10	Chlorides (Cl)	mg/l	22	<1	-95.5%	99.9%
11	Fluorides (F)	mg/l	0.99	<0.10	-83.1%	99.9%
12	Vinyl Chloride Monomer (VCM)	µg/l	0.2	<0.1	-55.0%	99.9%
13	Perochlorates (ClO4)	µg/l	10,0	<0.1	-90.0%	99.9%
14	Total hardness	mg/l (ppm)	315,0	14,000		96.0%
15	Total chlorine	mg/l	0	<0.04		99.9%

* If < x: corresponds to "below the quantifiable limit",
i.e. 99.9% removal



MAINTENANCE

MAINTENANCE – recommended every 5 to 8 weeks or after 3 weeks of inactivity to ensure optimal performance

What you will need:

- The maintenance filter
- 1 to 3 sachets of descaling powder (35g each)

Step 1: Prepare the system

1. Remove the Super-Filter from its compartment using the provided key.
2. Insert the maintenance filter in its place. Leave it in overnight (or for 5 to 6 hours) to allow the internal pressure to return to normal.

Step 2: Descal the system

1. Fill the water tank with about 1.5 L of warm water (ideally from the Sküma unit) and top up if needed.
2. Add 1 sachet of descaling powder for light maintenance. Mix until fully dissolved.
3. For deep maintenance, use 3 sachets. Note: 3 sachets will not produce more waste water than 1. Mix until completely dissolved.
4. Tip: If the distribution button flashes red, press and hold it again to fully empty the distribution circuit.
5. Tip: To avoid spills, place your Sküma unit at the edge of a counter and place the used reservoir on a chair or similar.
6. Place the reservoir filled with descaling solution back on the Sküma unit. The device will heat the solution until the message "Refill Water" appears.
7. Wait 2 hours for optimal descaling (recommended).
8. Empty the machine by selecting "Cool" mode and let the reservoir fully drain (do not reconnect it).
9. Remove the maintenance filter and reinstall your usual filter.
10. Reinsert the reservoir with clean water and start filtration. Wait until it finishes.
11. Without removing the reservoir, discard the filtered solution.
12. Rinse the reservoir thoroughly with tap water, refill the unit, and wait until the filter is completely filled (around 2L) so it can function normally.

Step 3: Final rinse

Rinse the system 1 to 2 times with tap water circulation before resuming normal use.

A. Start rinsing: Hold "C+" for 5 seconds. The distribution button will flash green.

B. Refill the reservoir with tap water. The filtration system will start immediately, and the distribution button will flash green.

For any questions, contact info@skumawater.com



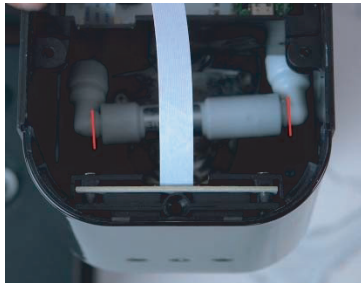
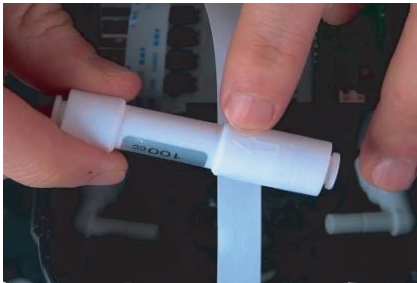
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by scanning this QR code

MAINTENANCE

Flow Restrictor Change: Introduction

In some cases, after prolonged use of your MY™ Station, limescale can affect the operation of the flow reducer — particularly if you live in an area with hard water and the unit has not been descaled regularly. If you notice that your device no longer discharges wastewater and a full descaling has not resolved the issue, please follow the steps below to replace the flow reducer.

1. If you have just used your MY™ Station, turn off the device and wait about 1 hour so that the internal pressure fully stabilizes before performing any work.
2. Unscrew the top panel by removing the 7 screws located on the top of the unit.
3. Insert the metal tool precisely in the indicated spots to release the flow restrictor (see the red areas in the attached image). Insert the metal key into these slots to release the flow reducer. Press on the small washers of the reducer while gently pulling the connector, one side at a time.
4. Make sure to respect the orientation of the flow restrictor: the arrow must be pointing to the left when looking at the front of the device.
5. Once the flow reducer is replaced, press firmly on the connectors to ensure a new seal, discard the old reducer, reattach the top panel and replace the 7 screws.
6. Turn your MY™ Station back on and use it normally.



LIMITED WARRANTY

This Limited Warranty covers your product against defects in materials and workmanship under normal residential use for a period of 12 months from the date of purchase. For customers seeking additional coverage, a 2-year warranty extension is available for purchase through our website at www.skumawater.com OR www.eu.skumawater.com

Warranty Coverage

Under this warranty, Sküma will repair the product or replace defective parts at no cost to you or replace the product with an equivalent model if repair is not possible.

Terms and Conditions

The warranty applies to the original purchaser and is non-transferable. Proof of purchase (e.g., receipt or order confirmation) is required for warranty claims.

This warranty does not cover damage caused by misuse, abuse, neglect, or improper maintenance; unauthorized repairs or modifications to the product; normal wear and tear, including cosmetic damage (e.g., scratches, discoloration); damage caused by water quality, such as scale buildup, when not maintained per instructions; or commercial or non-residential use of the product.

Customers are responsible for following all care and maintenance instructions provided in the user manual, using only approved filters and accessories with the unit, and notifying Sküma promptly of any warranty claims.

To initiate a claim, customers should contact Sküma Customer Support at info@skumawater.com, provide proof of purchase, a description of the issue, and photos or videos if applicable, and allow Sküma to inspect and diagnose the issue.

Customers may be responsible for shipping costs to return the unit for inspection or repair. Sküma will cover shipping costs for returning repaired or replacement products.

This warranty is limited to the repair or replacement of defective parts or units. Sküma is not responsible for indirect, incidental, or consequential damages arising from the use of this product.

Customers may purchase a 2-year warranty extension within 30 days of the original purchase date by visiting www.skumawater.com. The extended warranty provides the same coverage as outlined in this policy. For EU customers, the base warranty covers 2 years and an extension of 1 year can be purchased.

Contact Information

For assistance, warranty claims, or inquiries, please contact Sküma Customer Support:

Email: info@skumawater.com

Website: www.skumawater.com

USAGE & SAFETY INFORMATION

To ensure optimal performance and maintain your warranty, always follow the system's guidelines and precautions. The system is designed to work exclusively with tap water or potable water. Adding any other liquids, such as juices or soft drinks, will void the warranty. Do not mix different types of MY™ Bases, and never drink the infusions directly, as they are strictly designed for use within the system. If you notice an absence of waste water during filtration or any operational issues, it is your responsibility to address the issue promptly by contacting Sküma Customer Support at info@skumawater.com. Sküma does not accept responsibility for damages caused by a failure to address such issues in a timely manner.

Regular maintenance is essential for the system's functionality, especially when using hard water. Use only the Sküma Maintenance Kit to descale the unit according to the procedure outlined in the product description. Descaling should be performed every 5 to 8 weeks to prevent scale buildup. Never add descaling powder to the MY™ Bases bottles or ingest it. Proper maintenance will prolong the system's life and ensure it continues to function optimally.

Filters should be changed at least once a year. If you plan to leave the system unused for more than two weeks, ensure the filter is removed and stored appropriately in the refrigerator. However, if the filter has been unused for more than 30 days, it must be replaced, even if it was stored in the fridge, to prevent bacterial buildup.

Keep all MY™ Bases refills out of reach of children. If a MY™ Bases is received in a liquid form and is opened and used, discard it. Once in use, each MY™ Bases will last for a maximum of 30 days. Always check the expiry date on the packaging before use. If you notice any mold or unusual odors in the MY™ Bases or refill, discard it immediately for safety reasons.

The Sküma system uses reverse osmosis technology and takes approximately 5-8 minutes to filter 1.3 liters of pure water. If you require additional water, hold down the dispensing button to extract an extra 0.3 liters. Avoid removing the waste tank while the system is operating.

For your safety, the system should not be used by children or individuals with physical or mental disabilities without supervision. Always activate the child lock when necessary and keep the unit out of reach of children. If the power cord or plug is damaged, discontinue use immediately and contact customer support. Operate the system within the recommended temperature and humidity range to prevent environmental damage.

It is the user's responsibility to monitor the system for leaks, unusual sounds, smells, or operational issues. If such issues are noticed, discontinue use immediately and contact Sküma Customer Support. Sküma is not liable for any damage resulting from the user's failure to report or address these issues in a timely manner.

To dispose of the system or its components, such as filters or refills, follow local recycling and disposal guidelines. In case of excessive steam, unusual smells, or leakage, disconnect the system and contact Sküma's customer service immediately for assistance. For more information, refer to the user manual or contact Sküma directly.

This comprehensive guidance ensures the safety, efficiency, and longevity of your Sküma system while adhering to warranty requirements. Your safety and satisfaction remain our top priority.

The Super-Filter can be returned to us for 100% recycling. Please contact info@skumawater.com for more information.

SPECIFICATIONS

PRODUCT NAME: SKUMA HOME WATER HYDRATION SYSTEM
MODEL NUMBER: SK2000
RATED VOLTAGE: 220-240V

Dimensions - 250x320x405mm

Power Consumption - 1600W (heating element)
- 30W (filtration)
- 8W (idle)

Capacity - 4.8L refill tank
- 1.5L pure tank
- 0.8L waste tank

Temperature selection - Cool, 50°C, 75°C, 85°C, Max

Volume selection - 250mL, 350mL, 500mL, 1000mL, infinity

Weight: 9kg

Filtration speed: 5 to 10 minutes for full tank (1.5L available)
depending on water hardness

Materials: BPA Free Polycarbonate material for the main water tanks and unit. Stainless Steel Instant hot water module.

DECLARATION OF CONFORMITY



This product complies with the essential requirements of the following directives:

- EU Low Voltage Directive (LVD): 2014/35/EU
- Test Standards: EN 60335-1:2012+A11:2014+A13:2017+A1:2019+A14:2019+A2:2019+A15:2021, EN

62233:2008

Product Details:

- Model: SK2000
- Rating: Input 220-240V~, 50/60Hz, 1600W
- Manufacturer: OSG WATER LTD
- Address: 20-22 Wenlock Road, N1 7GU, London, UK
- Test Report No.: CTB221116019SX

This product may not be treated as household waste. Instead, it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.

By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

For more detailed information about recycling of this product, please contact your local city office, your household waste disposal service, or the shop where you purchased the product.

Relevant Safety Standards:

- IEC 60335-2-15: Safety of household and similar electrical appliances.