



Reencle App Guide

You can use the app with any carrier as long as you have a Wi-Fi connection (supports 2.4GHz only), or a wireless router.

1 APP Installation

Search for “Reencle Global” in the Mobile app stores and install the app.



Reencle Global

Please make sure to download “Reencle Global” — not “Reencle”  . The “Reencle” app in the App Store is for customers in South Korea only. International customers must use the “Reencle Global” app.

- ※ Some app features may not be supported depending on the user's smartphone.
- ※ The app can be used regardless of your mobile carrier.

2 Sign Up

Reencle

Canada

Email

Please enter the password

Login

Forgot password

Register an account

Open the Reencle app and complete the sign-up process.
Tap **Register an Account** and fill in the required information:

Please enter the required information
to complete your registration

Canada

Email

Get code

Enter code

Please enter the password

Confirm password

Confirm

Field	Details
Country	Select your country
Email	Enter your email address, then tap Get Code to receive a verification code
Verification Code	Enter the code sent to your email
Password	Create a password
Confirm Password	Re-enter your password to confirm

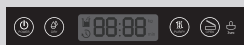
3 Device Registration

Device registration and operation are only possible when connected to Wi-Fi (2.4GHz only).

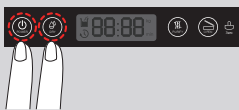
※ Only one account can be actively connected to the device at a time. If a new account connects, the previously connected account will be automatically disconnected. We recommend sharing one account within the same household for the best experience.

※ When connecting with a new smartphone, press the device's connection buttons (Power + Purify) to unpair the device, then reconnect.

Device Setup



1. Keep the device powered off.

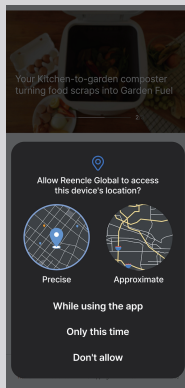


2. Press and hold the Power and Dry buttons simultaneously to activate device connection.



3. When the dotted line appears on the display, the device is ready for connection.

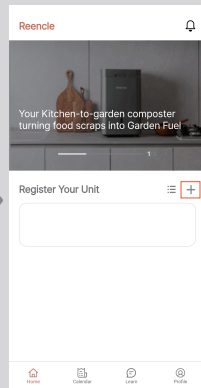
App Setup



1. Grant App Permissions

After logging in, the following permissions are required. Both must be allowed to proceed:

(Required) Use local network to discover and connect peripheral devices
(Required) Location tracking permission — tap Allow



2. Tap the "+" icon next to Register Your Unit on the Home screen.

The Preparing to Connect screen will appear. Before proceeding, confirm:

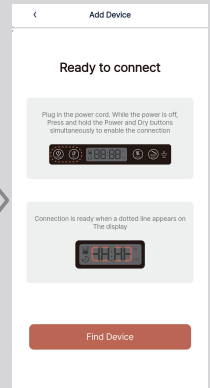
Wi-Fi: Make sure your phone is connected to a 2.4GHz network (not 5GHz)
Bluetooth: Enable Bluetooth on your phone



3. When the Preparing to Connect screen is ready, activate pairing mode on your unit:

- (1) Make sure the power cord is plugged in and the unit is powered OFF
- (2) Press and hold Power + Dry buttons simultaneously until the display changes
- (3) When the dotted line (···) appears on the display, the unit is in pairing mode

Do not wait too long at this step — pairing mode may time out. Proceed immediately to the next step.



4. Tap Find Device in the app immediately after the dotted line appears on the unit.

Wait a moment — your Reencle Gravity Pro will appear in the list. Tap Add to select it.

5. Select the Device Registration button.

Pay close attention to spaces, periods, uppercase, and lowercase letters — the password must be entered exactly as-is.

Tap Confirm, then wait on the Add Device loading screen. Do not close the app.

6. Once the Wi-Fi connection is established, the following message will appear:

"To complete registration, Scan the QR code on the bottom of your device"

Option A — Scan QR Code (Recommended)

1. Tap Scan QR Code
2. Point your phone camera at the QR code on the bottom of the unit.

Option B — Enter Manually (if QR code is not available)

1. Tap "I can't find my QR code"
2. Enter the following information manually: Serial Number, Manufacturing Date, Color (required) Phone Number, Email Address (optional)
3. Tap Done → Confirm → Go to My REENCLE. Pairing is complete.

3. The following fields will populate automatically: Model Name, Color, Serial Number, Manufacturing Date Phone Number, Email Address (optional — may be left blank)

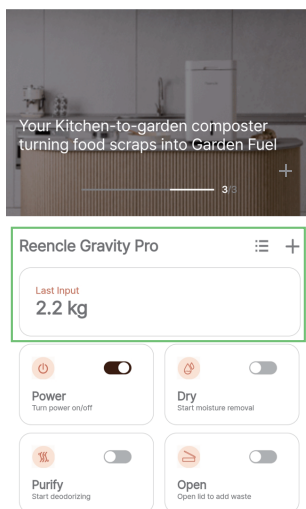
4. Tap Done → Confirm → Go to My REENCLE. Pairing is complete.

Once connected, your Reencle Gravity Pro will appear on the Home screen with your Daily Input display and all remote control functions available.

4 Using the App

Home Screen

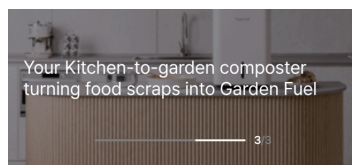
The home screen is the main hub for monitoring and controlling your unit. Remote Control Buttons, Sensor Lock Controls, and Status Indicators are all part of the Home screen — they are displayed and accessible from the same screen.



Element	Details
Unit Name	Displays "Reencle Gravity Pro" once paired
Last Input (kg/lb)	Weight of the last food waste you added. Unit displayed in kg or lb depending on your region.
≡ (list icon)	Tap to view all devices connected to your account. If you own multiple units (e.g., 2 Gravity Pros), both will appear here.
+ (add icon)	Tap to register a new device.

Please stay within the recommended daily input for your model. For best results, keep the microorganisms in a moist, soil-like condition — not too wet, not too dry. Note: microorganisms transition from their initial form to a soil-like texture around weeks 2–4 of use.

Status Indicators — display only, not buttons



Reencle Gravity Pro



Last Input
2.2 kg



Power
Turn power on/off



Dry
Start moisture removal



Purify
Start deodorizing



Open
Open lid to add waste

Button	Function
Power	Remotely turn the unit on or off
Dry	Runs for 24 hours, then turns off automatically
Purify	Runs for 24 hours, then turns off automatically
Open	Remotely trigger the automatic small lid open

Sensor Lock Controls



Unlocked All



Motion Sensor



Lid + Motion

Option	What It Does
Unlocked All	Both the motion sensor and open button are unlocked.
Motion sensor	Toggles the motion sensor located at the bottom of the unit.
Lid + Motion	Both the motion sensor and open button are locked

Calendar Screen

The Calendar screen logs all food input data recorded by the unit. View your feeding history by:

View	Details
Daily / Weekly / Monthly / Yearly	Switch between time ranges to review input history
Monthly Statistics (Input Amount)	Tap any date on the monthly calendar to view total food input weight (kg/lb) for that day
Monthly Statistics (Input Count)	View the number of times food was added on any given day

[PHOTO: Calendar screen — monthly view with daily input data]

Learn Screen

Provides quick access to:

• Official Reencle Website • Instagram and Facebook pages • Digital product manuals: Reencle Gravity, Reencle Prime, Reencle Gravity Pro

Profile

Option	Details
Email	Your registered account email address
Customer Service	Direct link to the Reencle support page
App Version	Displays the current version of the Reencle Global app
Settings	Tap to access Account Deletion or Log Out

[PHOTO: Calendar screen — monthly view with daily input data]

5 Troubleshooting — Wi-Fi Connection

If you are experiencing connection issues, work through the following checklist in order:

#	Element	Details
1	Wi-Fi network	Make sure your phone is connected to a 2.4GHz network — not 5GHz
2	Bluetooth	Enable Bluetooth on your phone before pairing
3	Location permission	Grant location permission to the Reencle Global app (required for pairing)
4	VPN	Disable any active VPN — it can block device discovery
5	Unit power state	Ensure the power cord is plugged in and the unit is powered OFF before pairing
6	Phone proximity	Move your phone closer to the unit and retry
7	App / unit restart	Force-close and reopen the app; unplug and replug the unit.
8	Data not syncing	Check your internet connection → disable VPN → force-close and reopen the app → log out and back in if issue persists
9	Connecting to new phone	Log in with the same account on the new phone and follow pairing steps — the previous connection disconnects automatically

If the issue persists after trying the steps above, delete the app, reinstall it from the App Store or Google Play, and attempt pairing again. If the problem continues, contact our support team at info@reencle.co and include your unit's serial number (located on the lower rear side panel of the unit).

For further support: info@reencle.co | reencle.co