

OWNERS MANUAL

SAUNABOX



SAUNABOX™

PRO WATER CHILLER

IMPORTANT SAFETY INSTRUCTIONS

SAUNABOX

- WARNING: CHILDREN SHOULD NOT USE THE COLD PLUNGE.
- WARNING: PEOPLE WITH INFECTIOUS DISEASES SHOULD NOT USE THE COLD PLUNGE.
- WARNING: TO AVOID INJURY, EXERCISE CARE WHEN ENTERING OR EXITING THE COLD PLUNGE.
- WARNING: DO NOT USE DRUGS OR ALCOHOL BEFORE OR DURING THE USE OF COLD PLUNGE TO AVOID UNCONSCIOUSNESS AND POSSIBLE DROWNING. THE USE OF ALCOHOL OR DRUGS CAN ALSO GREATLY INCREASE THE RISK OF FATAL HYPOTHERMIA.
- WARNING: PREGNANT OR POSSIBLY PREGNANT WOMEN SHOULD CONSULT A PHYSICIAN BEFORE USING THE COLD PLUNGE.
- WARNING: WATER TEMPERATURE IN EXCESS OF 38°C (100°F) MAY BE INJURIOUS TO YOUR HEALTH.
- WARNING: TO REDUCE THE RISK OF INJURY, DO NOT PERMIT CHILDREN TO USE THIS PRODUCT UNLESS THEY ARE CLOSELY SUPERVISED AT ALL TIMES.
- DANGER: RISK OF ACCIDENTAL DROWNING. EXTREME CAUTION MUST BE EXERCISED TO PREVENT UNAUTHORIZED ACCESS BY CHILDREN. TO AVOID ACCIDENTS, ENSURE THAT CHILDREN CANNOT USE THIS PRODUCT UNLESS THEY ARE SUPERVISED AT ALL TIMES.
- WARNING: THIS APPLIANCE IS NOT INTENDED FOR USE BY PERSONS (INCLUDING CHILDREN) WITH REDUCED PHYSICAL, SENSORY OR MENTAL CAPABILITIES, OR LACK OF EXPERIENCE AND KNOWLEDGE, UNLESS THEY HAVE BEEN GIVEN SUPERVISION OR INSTRUCTION CONCERNING USE OF THE APPLIANCE BY A PERSON RESPONSIBLE FOR THEIR SAFETY. WARNING: CHILDREN SHOULD BE SUPERVISED TO ENSURE THAT THEY DO NOT PLAY WITH THE APPLIANCE.

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- WARNING: BEFORE USING THE COLD PLUNGE, MEASURE THE WATER TEMPERATURE WITH AN ACCURATE THERMOMETER.
- WARNING: PROLONGED IMMERSION IN THE COLD PLUNGE MAY BE INJURIOUS TO YOUR HEALTH.
- WARNING: DO NOT PERMIT ELECTRIC APPLIANCES
- CAUTION: MAINTAIN WATER CHEMISTRY IN ACCORDANCE WITH MANUFACTURER'S INSTRUCTIONS.
- PROLONGED IMMERSION IN COLD WATER MAY INDUCE HYPOTHERMIA. WHILE IT IS IMPORTANT TO KEEP OUR BODIES PROPERLY WARM, IT IS EQUALLY IMPORTANT FOR US TO BE ABLE TO COOL DOWN. BUT IN CERTAIN ENVIRONMENTAL CONDITIONS OUR BODIES COOL DOWN TOO MUCH.
- OUR TEMPERATURES DROP TOO FAR WHEN THEY DIP INTO HYPOTHERMIC INTERNAL TEMPERATURES OF 95 DEGREES AND LOWER. THERE ARE FOUR MAIN WAYS THAT OUR BODIES GIVE OFF HEAT AND COOL THEMSELVES: CONDUCTION, CONVECTION, RADIATION AND EVAPORATION.
- EACH OF THESE PROCESSES HELPS US SUSTAIN HEALTHY INTERNAL TEMPERATURES. THEY ALSO GIVE US A BETTER UNDERSTANDING OF HOW HYPOTHERMIA HAPPENS. WHEN SOMEONE'S WARMING REACTIONS, LIKE SHIVERING, AREN'T ENOUGH TO OVERCOME THE COOLING PROCESS, HYPOTHERMIA CAN SET IN. LOOK FOR SEVERAL IMPORTANT SIGNS INDICATING THE DIFFERENT STAGES OF HYPOTHERMIA. MILD HYPOTHERMIA: SHIVERING, GOOSE BUMPS, DIFFICULTY WITH COMPLEX MOTOR SKILLS MODERATE HYPOTHERMIA: VIOLENT SHIVERING, SLUGGISH, SPEECH PROBLEMS, DIFFICULTY WITH FINE MOTOR SKILLS SEVERE HYPOTHERMIA: RIGID MUSCLES, DAZED, SHIVERING HAS STOPPED, BLUE SKIN, ERRATIC HEART BEAT, UNCONSCIOUS.

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This note is about the prevention of harm to you, damage and other important safety content. Please be sure to read the entire manual and comply. Ignoring the labels or misuse of the product may result in injury or damage to materials/property. Please be sure to read the user manual. The following is the meaning of the identifier in this article:

Absolutely no manipulation of content

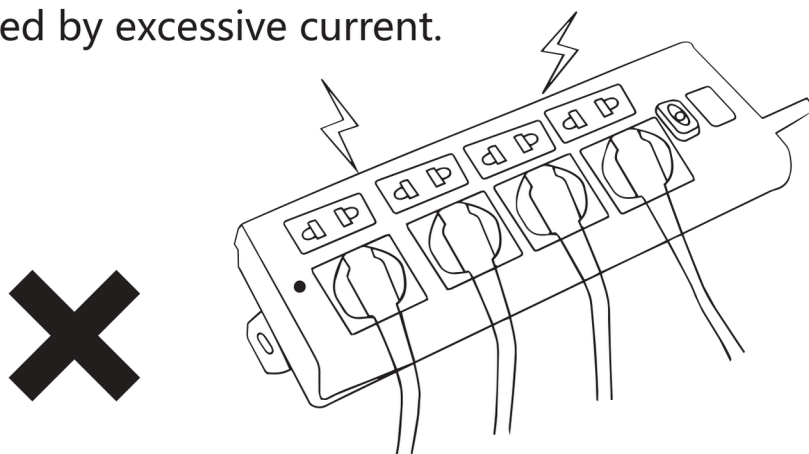
A You must loop through the operation items. Pay attention to action items on a daily basis

Please unplug the power when lightning strikes.

Do not use wet hands to plug or unplug the power plug, otherwise it will cause electric shock or injury.



Please use the special power socket alone, do not share the same socket with other high-power electrical appliances at the same time, so as not to cause fire caused by excessive current.



When not in use for a long time, please unplug the power plug to prevent short circuit, spontaneous combustion caused by device aging, etc.

The socket should be placed higher than the ice bath tub, and pay attention to avoid the water flowing down the power line to the socket, the plug and socket are not allowed to be soaked in water during use.

When the plug is inserted into the socket, it must be inserted to the bottom and kept firmly. Otherwise, it may cause overheating and burning of the components due to poor contact, which may lead to the danger of short circuit or fire.

Do not allow children to operate alone to avoid electric shock or injury.

Please use the family power supply 220V(or 110V), please do not use other power supply, (according to different countries and regions use the power supply voltage is not the same, not general, please note.)

It is forbidden to place it in the position of unstable, high temperature, direct sunlight, lampblack, no ventilation and large moisture.



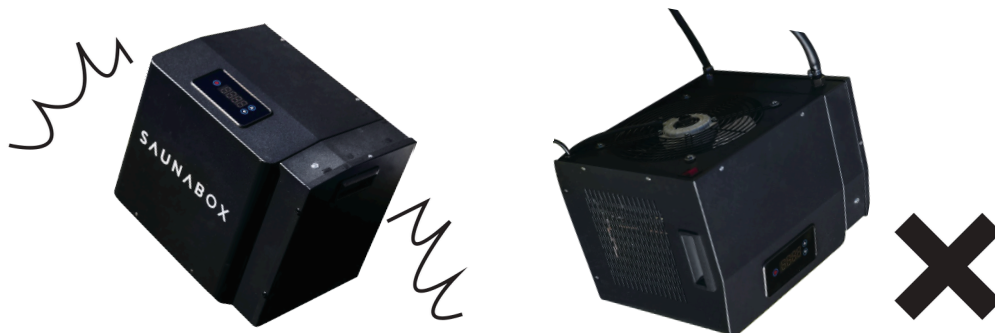
Do not block air vents and do not put foreign bodies near them.

It is forbidden to insert metal scraps, wire, needles and other foreign matter in the product or in the gap.

Do not disassemble the machine by yourself.

⚠ Pay attention to

Do not turn this product upside down or upside down when using

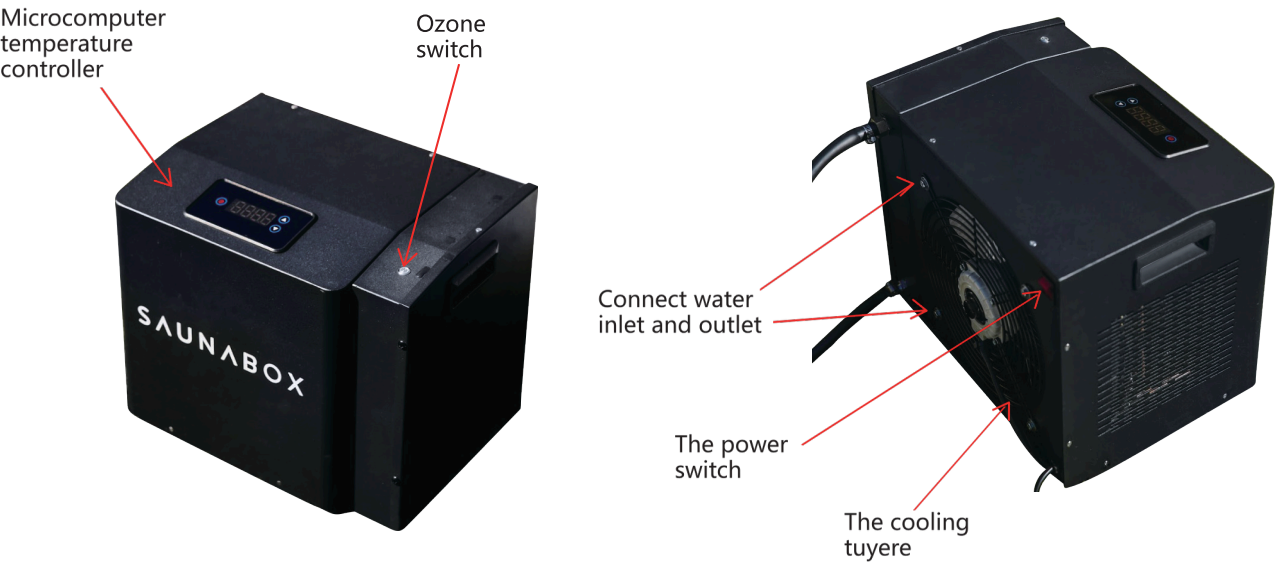


When unplugging the plug, you must hold the plug handle and do not pull the power cord, otherwise it is easy to damage the power cord.

When handling, please unplug the power cord and hold the bottom of the product with both hands. Don't fall down.

Please do not place in the TV, speakers and other electrical products, may cause interference to the water cooler.

Do not put in the high temperature environment (room temperature above 36 degrees, sealed place, etc.), may cause slow refrigeration or failure.



1/2 HP Name drawing of accessories:



Connector*2



Silicon pad*2



Raw material belt*1



Water pipes*2

SETTING UP

GETTING STARTED

- 1.PRODUCT SIZE: 42CM X 30.5CM X 35.5CM
- 2.WEIGHT: 25KG
- 3.BUILT-IN WATER PUMP AND O-ZONE FILTRATION SYSTEM
- 4.WI-FI/BLUETOOTH COMPATIBLE TO YOUR SMARTPHONE
- 5.COOLS DOWN TO 38 °F
- 6.TOUCH SCREEN DISPLAY PANEL



FOR TUTORIAL, PLEASE SCAN VIA
MOBILE PHONE (RECOMMENDED)



DOWNLOAD THE APP

Bluetooth Setup:

- Download the Smartlife app on your smartphone or scan the QR code found in this manual.
- Ensure that your phone has both Wi-Fi and Bluetooth turned on.
- Turn on the switch on the back of the chiller unit so the display screen reads 'OFF/ Press the 'up arrow' and 'down arrow/' at the same time until a flashing “---” appears on the screen.
- In the SmartLife app, click '+' in the upper right corner and select 'Add Device.' Follow the instructions on the app to enter the Wi-Fi account and password to add this device. Each chiller unit supports only 1 mobile device.

SETTING UP

GETTING STARTED

1. Connect tubing from the plunge to the chiller unit. ensure the **upper outlet** on the chiller connects to the **upper valve** on the plunge. The **lower outlet** on the chiller will connect to the **lower valve** on the plunge.
2. Plug directly into a power source to turn on the machine. Press the power switch on the back of the machine and then hold the 'power button' on the display screen. Turning on will display the temperature of the water in the Cold Plunge.
3. The refrigeration light will flash when cooling the water in the Cold Plunge and will not be displayed when in a standby state or not actively cooling the water.
4. To adjust the temperature of the water utilize the '**up**' or '**down**' arrows on the right side of the display screen.
5. Our chiller unit will automatically lock after 30 seconds to the adjusted temperature. To unlock the chiller unit, simultaneously press the 'power button' and 'down arrow for 3 seconds.

SETTING UP

GETTING STARTED

6. Press and hold the '**up**' and '**down**' arrows for 5 seconds to display the temperature differential; F1. Whatever value F1 is set to will be when the chiller unit actively keeps the Cold Plunge at/near your desired temperature.

7. Press and hold the 'up' and 'down' arrows for 5 seconds to display the F1 code. Press the 'down' arrow to display the F2 code which indicates the temperature correction function. The default setting is 0.

8. O-zone filtration needs to be manually turns on which can be found on the right corner of the chiller unit. It is recommended to be turned on for 1 hour at a time, 4 times per day.

TROUBLESHOOT

INFORMATION

The fault	Possible reasons for	The disposal measures
Not working at all	The power plug is not connected to the 220V-240V or 110V socket	Connect the power plug to the 220V-240V or 110V socket
	According to different countries and regions with different power voltage, different, please note	Compressor stop has 3 minutes delay time
Water is not circulating	Adjust the setting temperature cycle up and down for a very short time, Device out of service	Please confirm whether the circulating device is working normally
	The water pipe contains air	Do not allow air to gather in water pipes, especially pumps, and keep all loops filled with water
	The pipe distortion	Strong distortion of water pipe may cause water not flowing. Please pay attention to adjust water pipe to be smooth
The water is poorer	The height of the circulating device to the surface of ice bath tub is too high	Please confirm the position and head of the circulating device. Head refers to the capability of the circulating device. Please confirm the relevant instruction
	There is dirt in the pipe and dirt clogs the pipe	Please clean the water pipe regularly to keep it unblocked
	The pipe distortion	Please make sure that all the water pipes of the circulating device are smooth
Water temperature cannot drop	Ambient temperature is too high	The ambient temperature should be kept below 35 degrees with good ventilation
	The chiller is placed in a closed cabinet	Please place the chiller on the table or flat ground to ensure good ventilation
	Ice bath tubs contain more water than they can refrigerate	Reduce the amount of water or replace a more powerful chiller
	The water pipe is bent, resulting in insufficient circulating water	Take care that the pipe does not bend
The ground is wet	The dew dripped out	Wipe water droplets off ice bath tub surfaces and water pipes
Abnormal sound	There is air in the pipes	Do not allow air to gather in water pipes, especially pumps, and keep all loops filled with water
	The chiller is placed in an inclined position	Please put the chiller on the level surface
Display an error	--- (display three horizontal bar) abnormal water temperature probe	Replace water temperature probe
	The display temperature differs too much from the actual temperature	Replace water temperature probe

CLEANING & MAINTENANCE

- Power off and unplug the unit before cleaning the chiller and cold plunge.
- Please utilize a clean microfiber towel to wipe the top cover, body and other parts of the chiller to keep the appearance clean.
- Please do not wipe the display panel, plug or power cord with a wet towel.
- Please do not utilize any corrosive/toxic cleaners to the unit as this may damage the product and void warranty.
- Please keep the chiller unit away from areas prone to flooding. do not allow excess water inside of the chiller and do not soak the chiller in water or any other substance for cleaning.

WARRANTY

INFORMATION

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At SaunaBox, we are committed to ensuring the highest quality and customer satisfaction with our products. We stand behind the craftsmanship and reliability of our PRO WATER CHILLER, and offer a comprehensive 1-year warranty from the date of purchase. Please read the following warranty policy carefully to understand your rights and responsibilities.

Warranty Coverage: Our warranty covers any manufacturing defects and technical malfunctions for the following components of the PRO WATER CHILLER

Warranty Exclusions: The warranty will be void if the customer does not strictly follow the instructional manual provided with the PRO WATER CHILLER. It is crucial to thoroughly read and follow the instruction manual to ensure proper usage and maintenance. Failure to do so may prevent the customer from availing the 2-year warranty.

The warranty will also be void if any of the above-mentioned components are broken or damaged due to mishandling, improper usage, or failure to read and adhere to the full instruction manual.

Warranty Claims: To make a warranty claim, the customer must provide proof of purchase and notify SaunaBox within the warranty period. Please contact our customer support team through support@saunabox.com to initiate the warranty claim process.

WARRANTY

INFORMATION

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If a covered component is found to have a manufacturing defect or technical malfunction, we will either repair or replace the affected part, at our discretion, free of charge.

Limitations: Please note that our warranty does not cover damages resulting from normal wear and tear, misuse, accidental damage, alterations, unauthorized repairs, or any damages caused by factors beyond our control.

Our warranty is non-transferable and applies only to the original purchaser of the PRO WATER CHILLER.

Disclaimer: SaunaBox shall not be held liable for any indirect, incidental, or consequential damages arising from the use or inability to use the PRO WATER CHILLER, even if advised of the possibility of such damages.

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