

APOLLO

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CANADA

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AUSTRALIA

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USER MANUAL

**APOLLO
CITY**

**ELECTRIC SCOOTER
FAST CHARGER**

INTRODUCTION

Hello World

Thank you for purchasing with Apollo. Please be aware that the model depicted in this manual serves as a general representation. Your specific model may feature slight differences in design or functionality. For the most accurate and current user manual, please visit our Servicing & Support Centre to access the latest version.

How to get help?

We’re here to help regardless of the issue you are facing. Visit our Support Page below to access our Servicing & Support Center in various languages, as well as to find various ways to get in touch with our team.



 WARNING

For your safety and that of others, please read and make sure you understand all of the warnings and instructions contained in this Manual. FAILURE TO FOLLOW THESE WARNINGS AND INSTRUCTIONS CAN RESULT IN SERIOUS INJURY OR DEATH.

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SAFETY INFORMATION

- NEVER use the charger with a defective power cord or damaged wires.
- NEVER place the output cable, power cord, or charger on a wet surface.
- NEVER obstruct the ventilation vents on the charger.
- NEVER use an off-board charger with the vehicle.
- NEVER use the charger in flammable or explosive environments.
- NEVER attempt to plug in the charger with wet hands or in extremely humid conditions.
- NEVER disassemble, repair, or modify the charger.
- ALWAYS unplug the charger from the AC outlet before maintenance or cleaning.
- ALWAYS plug and unplug the AC power cord by grasping the plug—DO NOT PULL THE CORD to avoid damage.
- ALWAYS store the charger indoors when not in use.
- ALWAYS place the charger in a clean and ventilated environment during operation.
- ALWAYS check the charging port for any obstruction or damage before plugging in the cord.

WHAT'S IN THE BOX?

- 1x F ast Charger
- 1x Set of cables
- 1x User Manual



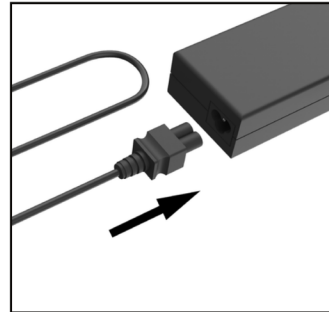
NOTE: Actual product appearance may differ from the visual representation shown. Design and features may vary depending on the version of the fast charger

OPERATION INSTRUCTIONS

BEFORE YOU START Read this manual thoroughly before using the charger. Improper use voids warranty and liability.

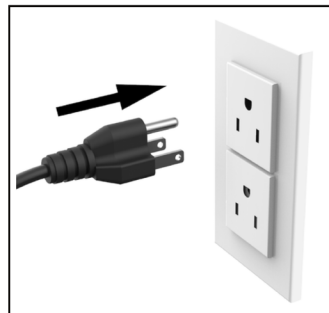
IMPORTANT Ensure your scooter is turned off before charging.

1 First, ensure the two parts of the charger are connected securely. The wall AC plug should be connected to the charger box. The connection between the cable and box should feel firm with no wobble or play.



*Images are demonstrative, design may vary.

2 Proceed to plug the AC plug on the other end of the charger into a power outlet. Verify the voltage of the AC outlet matches the charger's requirements. The chargers can accept input voltage ranging from 100-120V, making them safe for use in most regions worldwide. Ensure you use the correct cable compatible with your local plug type to connect to the charger.



*Images are demonstrative, design may vary.

3 Next, locate the charging port (in some scooters its located under a cap). Locate the round connector on one end of the charger, this is the end you must insert in the charging port. Then, gently insert the cable.

4 If the battery is 100% full, the charger light will turn green. If the battery is not fully charged, the charger light will light up red. Once the light turns green, unplug the charger.

NOTICE

You will need to turn off the scooter before charging.

The battery pack comes with a built-in battery management system. This includes overcharging protection amongst other features, allowing your scooter to stay plugged in even after it is fully charged.

Please note that this applies to short periods of overcharging, such as the scooter being plugged in overnight. Please do not leave the scooter plugged in and charging for extended periods of time as it may result in battery damage or fire.



WARNING

**ALWAYS USE A CHARGER DESIGNED
FOR YOUR SCOOTER MODEL.
FAILURE TO DO SO MAY CAUSE PROPERTY
DAMAGE, SERIOUS INJURY OR DEATH.**

*POWER REGULATION

(ONLY AVAILABLE ON CERTAIN FAST CHARGERS)

The latest version of the Fast Charger—specifically designed for the Apollo City—comes equipped with two new dials that allow you to better manage how your scooter charges:

1. Max Charge Limit Dial

This dial lets you control the maximum charge level for your scooter's battery. Setting it to 80% can help preserve long-term battery health and extend its overall lifespan.

2. Charging Speed Dial

This dial adjusts the amperage—or speed—of your charge.

You can choose between 1A and 5A:

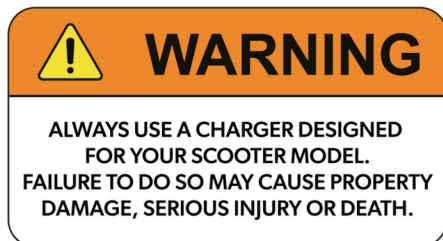
1A $\approx$ 30 hours for a full charge (gentler on the battery)

5A $\approx$ 6 hours for a full charge (great when you're in a hurry)

While slower charging is ideal for battery longevity, the scooter's battery is built to handle fast charging safely. So even at 5A, you're operating within safe parameters.

Important:

The charger includes an On/Off switch—make sure it's turned On for charging to begin.



WARRANTY INFORMATION

- This charger is protected under Apollo's Limited Warranty for a period of up to 12 months from the date of delivery.
- Battery failures caused by water damage, improper charging, power surges, use of aftermarket chargers, or inadequate winter storage (maintaining less than 75% battery capacity at room temperature) are not covered under Apollo's Limited Warranty. Additionally, any improper charging will VOID YOUR SCOOTER'S WARRANTY.

For complete details about the warranty coverage for this charger, please refer to Apollo's Warranty Policy:



TROUBLESHOOTING

If you encounter any issues with your charger, we're here to help. Visit our Servicing & Support Center for comprehensive help articles and troubleshooting assistance. Our resources are designed to guide you through common problems and ensure a seamless experience.



CONTACT INFORMATION

For further assistance, reach out to our A-Team at support@apolloscooters.co.

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