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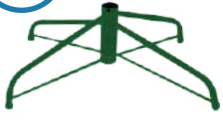
MERRY
Christmas



3 Section Pre-Lit Matterhorn Christmas Tree Owners Manual

Components

1 Stand



3 Base Screw



1 Connection Cable



1 Transformer



1 Top Section



1 Middle Section



1 Bottom Section



1 Pair of Safety Gloves



Before Starting

Remove all caps from pole ends

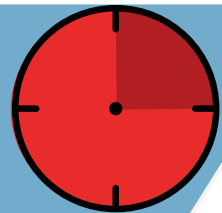
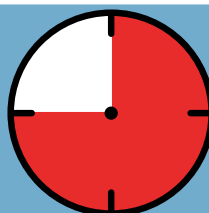
1. Ensure all pieces are present
2. Ensure area of construction is flat, stable and free from children, pets and other obstructions
3. Ensure tree is away from sparks, flames or heat sources.
4. We recommend wearing gloves along with a long sleeved top to minimise scratches and irritation whilst fluffing and shaping this tree's realistic pine needles which are strong and prickly. A pair of gloves is provided with the tree



Estimated construction time:

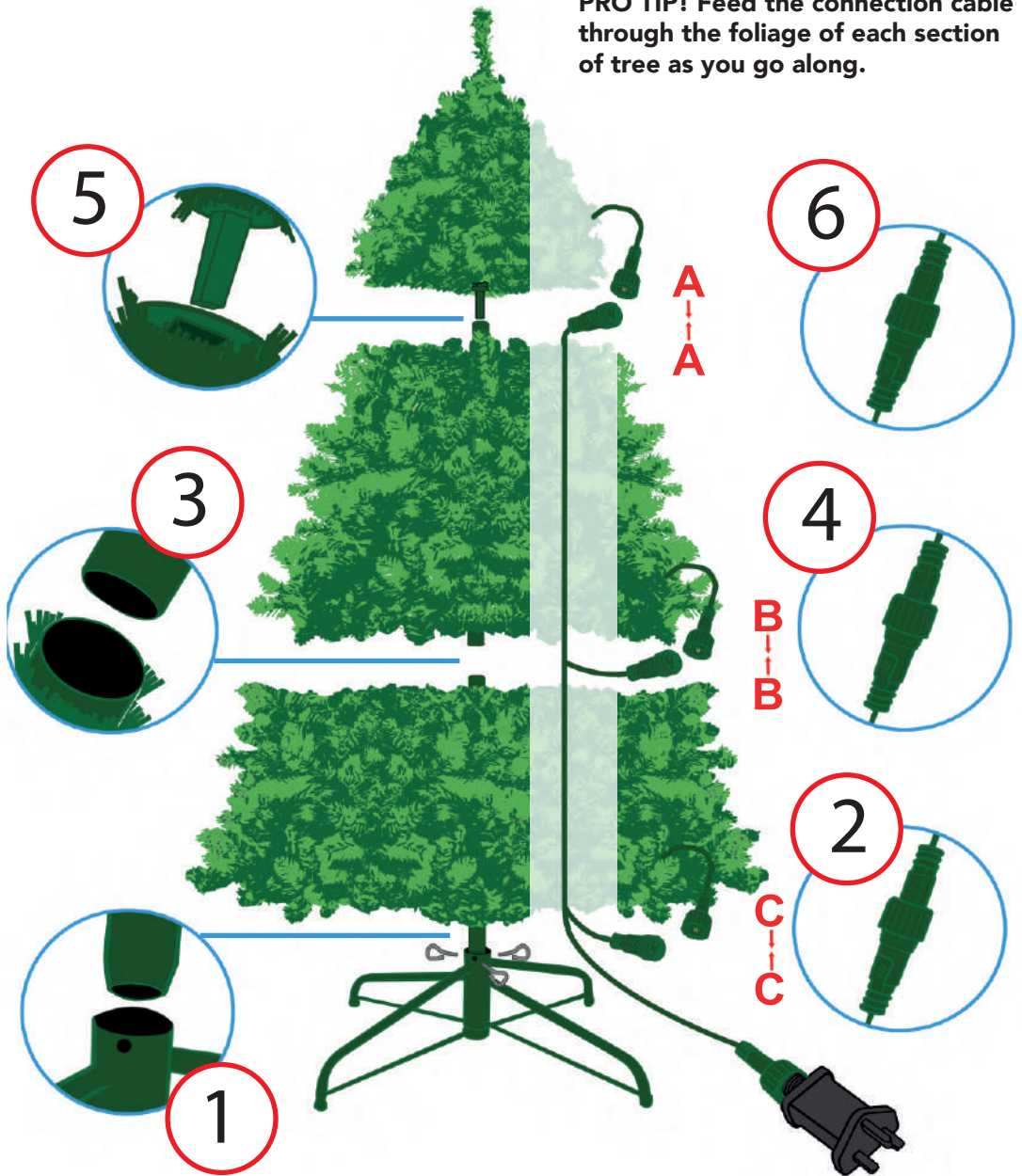
1 Elf Assembly
Approx. 45 - 75 mins

1



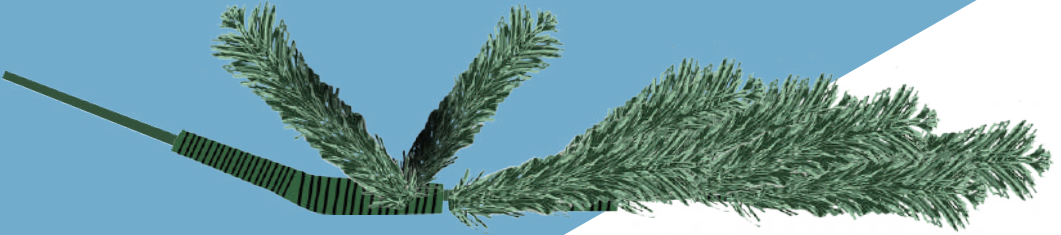
Assembly

PRO TIP! Feed the connection cable through the foliage of each section of tree as you go along.



Branch Fluffing

Work from the back, spreading
branch tips into a V-shape



Continue to work in this way until you reach the front branches



Style the front branch tips in to an upswept position



PRO TIP!

Use the upswept branch tips to help conceal the branch on the layer above!

Tips & Maintenance

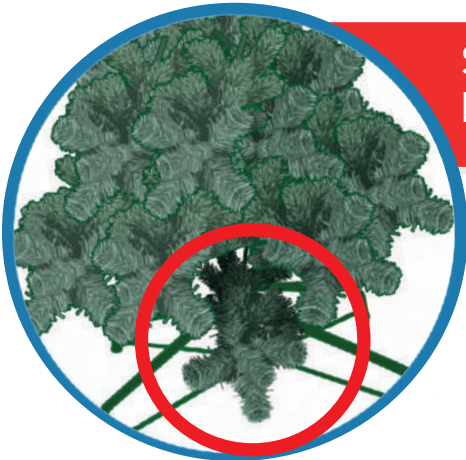
My tree doesn't look like it does on your website!



It just needs a fluff!

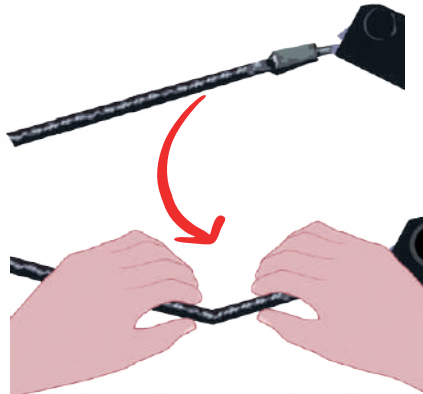
For our in depth fluffing and styling guide visit <https://www.christmastreeworld.co.uk/branch-fluffing>

Some of my branches are loose, hang low or are out of place.



Branches that have dropped can be repositioned by bending the branch at the base.

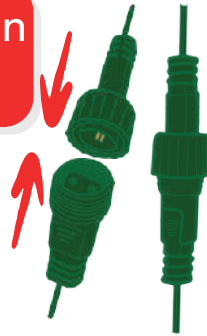
If your branches have any further issues visit <https://www.christmastreeworld.co.uk/troubleshooting>



Branches wiggle from side to side. They may seem loose but this is normal - It allows for positioning of the branch and provides flexibility to avoid branches breaking off.

Trouble Shooting

My tree doesn't light up / a section of my tree doesn't light up.



1. Check all connections are properly in place as per instructions

Plug the transformer directly in to each section of your tree to help diagnose lighting issues.



2. Plug the transformer directly in to each section of the tree.

- If all lights illuminate, you need a replacement connector cable.
- If non light up, you need a new Transformer
- If some sections light up and others don't, you will need those sections replacing.

Go to our troubleshooting page to tell us about your issue and get the replacement parts you need.

For any further issues visit:
<https://www.christmastreeworld.co.uk/troubleshooting>

A few additional decorating and styling tips from our team



Our wooden tree skirts neaten up your tree's silhouette and tuck away unsightly wires

<https://www.christmastreeworld.co.uk/accessories/tree-skirts.html>

Finish The Room

Get the full festive effect by adding one of our pre-lit wreath and garland combinations.



<https://www.christmastreeworld.co.uk/christmas-decorations/wreaths>



Storage Solutions

Get your hands on one of our decoration storage boxes. They're perfect for keeping everything together and are sturdy enough to serve as an occasional seat!



Warnings!

Before each use, inspect your tree!

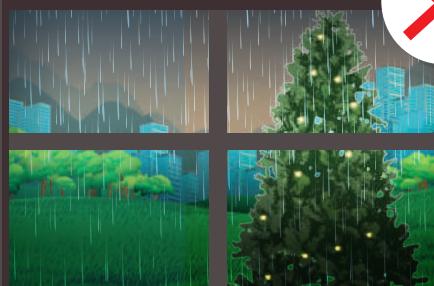
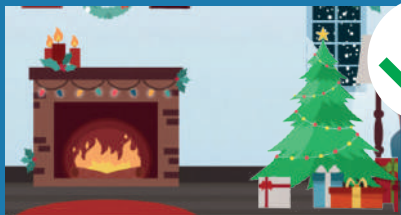
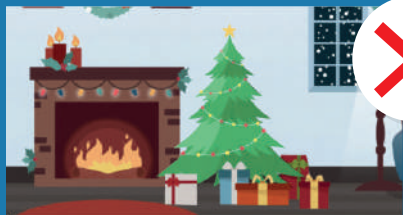


Take time to carefully ensure all parts of your tree are free from damage. Damaged parts may affect the structural integrity of your tree and can increase the risk of accidents, injury and damage to property.

If you find any parts of your tree are damaged or compromised, get in touch with our customer service team to see what we can do for you!

Do not position your tree near heat sources or open flames

While all our trees are manufactured with fire retardant materials, intense heat or open flames can still cause damage to your tree, lights, cables and home!



This is an indoor tree!

This tree is not suitable for outdoor use. Damp and wet conditions will cause the frame to rust!

Warnings!

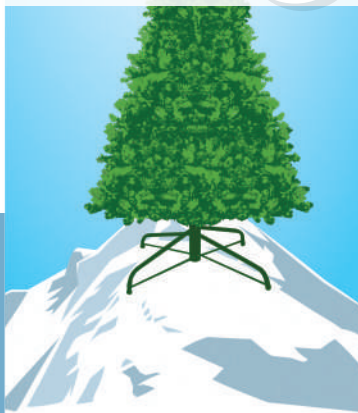
Ensure tree is placed on a flat & stable surface

Not doing so will compromise the tree's stability and may result in damage to the tree, property or life. Make sure your tree is out of the way to avoid it being knocked or becoming a tripping hazard. Do not attempt to move tree once it is secured in the stand, doing so may cause tipping or damage to the tree.

Sloping floors,
ramps or stairs



Uneven surfaces or
raised platforms



Flat solid floor



Keep out of reach of children & pets

Enjoy your tree as a family, but keep little hands and paws away! Young children and pets should always be supervised around your tree to avoid damage and potential injury risks.



Further Use & Care Considerations

- Before each use, inspect any electrical components.
- Discard any electrical products which have cut, damaged or frayed wire insulation or cords, loose connections or exposed copper wire.
- Always unplug any electrical products when cleaning.
- Always unplug any electrical products when moving or re-positioning.
- Do not operate electrical products whilst they are in their packaging.
- Ensure care is taken when assembling pre-lit trees to ensure that wires are not snagged or cut.
- Do not connect any light chains or other electrical items that are not provided with this item to the light chain.
- Disconnect any electrical products from mains supply when not in use.
Transformer/plugs are sealed units and must not be tampered with.
- Replacement transformers are available, LED lights contain non-replaceable bulbs.
Please keep a free flow of air around any transformer/plugs when connected to mains supply.

The Environment

Here at Christmas Tree World, our goal is to become carbon neutral. We are prioritising electric vehicles and fully power our flagship offices with solar power. During our ecological partnership with the Borneo Nature Foundation, we have donated tens of thousands of pounds each year to help fund their reforestation efforts in the Borneo rainforest. At no extra cost to our customers, we have now funded the planting of over 100,000 trees!

Artificial Christmas trees are not a single use plastic, they are designed to be used year after year and with our 10 year foliage guarantee, you can be assured that your tree will last. If you no longer want or require your tree, please consider donating your tree to a charity shop, giving to a friend or even re-using parts of the tree to make new Christmas decorations that you can use for years to come before considering disposing of it. All packaging used is widely recyclable.

Please retain these instructions for future reference.

This document contains instructions for items with the following product numbers.

TR-MHP-WW-180
TR-MHP-WW-210
TR-MHP-WW-240



IP20



Contact Us Today

The fastest way to contact us is to go to www.christmastreeworld.co.uk and click on the blue and white "Live Chat" icon.
You can also reach us via email on: aftercare@christmastreeworld.co.uk
Alternatively, reach us by telephone
Monday to Friday on 01257 754 795

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Made in China