



NoCry Warranty Claim for Electrical Product

By ticking, you are confirming that you have read and understood the NoCry warranty terms & conditions according to your location ([US & CA](#), [UK](#), [EU](#)).

CUSTOMER INFORMATION

Full name: _____

Phone number: _____

Email address: _____

Full address: _____

ORDER INFORMATION

Original order ID: _____

If you chose "Other" under the purchase channel, please clarify the channel

Purchase date: _____

Purchase channel:

NoCry website / Amazon / Other

Name of account (*In case the order was placed from someone else's account*)

PRODUCT INFORMATION

Product name: _____

Product model on the product label: _____

Production date/year on the product label: _____

DEFECT INFORMATION

Explain the product defect in detail

Potential cause of failure

Has the product been exposed to an impact or misuse? (*If yes, please explain in detail*)

Has the product been repaired/modified? (*If yes, what has been done*)

Did your product come with any special warranty conditions? (*If so, please let us know which conditions they were*)

Would you be willing to return this product for inspection? (*If needed for a quality inspection*):

Yes / No

**NB! Failure to completely and accurately fill out this form may result in the rejection of this claim.*