

PEPPER HOME



Cleaning Instructions

TO KEEP IT LOOKING ITS BEST

Our upholstery is made from high-quality Class S fabric, designed for beauty and longevity.

- Spot clean with a solvent-based cleaner only. Avoid water or water-based products, as they can damage the fabric.
- Blot gently—do not rub. Use a clean, dry cloth to absorb spills.
- Always test your cleaner on a hidden area before applying it broadly.
- For deep cleans, call in the pros. We recommend professional cleaning services familiar with solvent-safe upholstery.

PERFORMANCE WOVEN

Fabric is stain-protected and can be cleaned with soap and household cleaners.

RETURNS

Due to the handcrafted, made-to-order nature of our products, all sales are final and we're unable to accept returns or exchanges.

Each piece is built to order by hand, with intricate, carefully constructed components that should be handled with care.

If your order arrives damaged or defective, email **hello@pepper-home.com** within 48 hours of delivery. We'll review the issue and help arrange a replacement, repair, or other resolution. Photo proof of damage is required and subject to our team's review.

If an error occurs due to incorrect information provided by the customer, we are not responsible for product replacement or repair. However, our goal is always to make things right. Please don't hesitate to contact us.