

Declarations of Conformity with PSTI Legislation

In compliance with the UK's new Product Security and Telecommunications Infrastructure (PSTI) legislation, effective from April 29, 2024, which in summary mandates that it will not be legal to sell internet-connected or networked products in the UK unless they meet the following three requirements:

1. Products cannot use a universal default password or one that is easy to guess.
2. Manufacturers must provide a public contact point for reporting security vulnerabilities in their products.
3. Manufacturers must disclose the minimum duration for which a product will receive security updates.

We confirm that all Twelve South products launched in the UK comply with this law and therefore meet these requirements.

You can report the vulnerability through support@twelvesouth.com. After receiving the vulnerability report by you, we will reply within 72 hours to confirm the vulnerability. We will fix the vulnerability as soon as possible and provide you with the information about the status.

To access the declaration for each product and the date until which the product will receive updates to keep its security patch up to date, please use the link we are sharing with you below:

[PSTI UK Declarations](#)

Have more questions? [Submit a request](#)