GoodSleepco™

Scanner Instructions - Aus

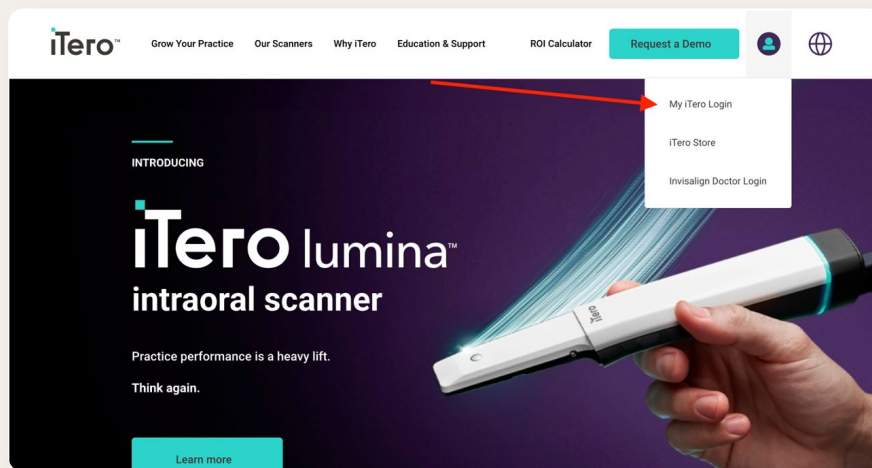## Popular Scanners in the Market

iTero™

3shape

Primescan™

DEXIS™

MEDIT

iTero

→ **Communicate with the iTero customer service and ask them to add customer 1502782 as a manufacturer on your scanner.**

(The iTero customer service numbers can be found here: www.itero.com/education-and-support/contact-us.)

→ **Log in to your account on the iTero portal.**

→ **Scan your patient's mouth and send the scans/files using the Itero's sending system (Inbox) to the manufacturer (Good Sleep Co).**

It is important to use the same practice name/doctor's name both on the scanner and: lab@goodsleepco.health (in order to link it to the Rx).

→ **Log in to your profile on: lab@goodsleepco.health**

→ **Create your online Rx.**

It is important to use the same patient identification as on the scanner (in order to make the link with the STL files).

→ **Make sure to select the Intra oral inbox option in the provided material section.**

→ **Once you have clicked checkout, your order will be officially placed.**

The system will then prompt you to upload the files. This is automatic. Since you have sent your files through an inbox portal, skip this step and go back to your dashboard or close the page.
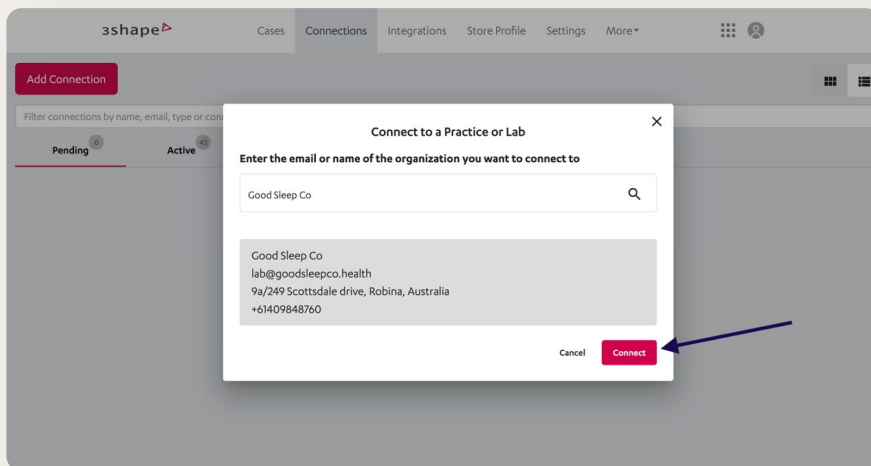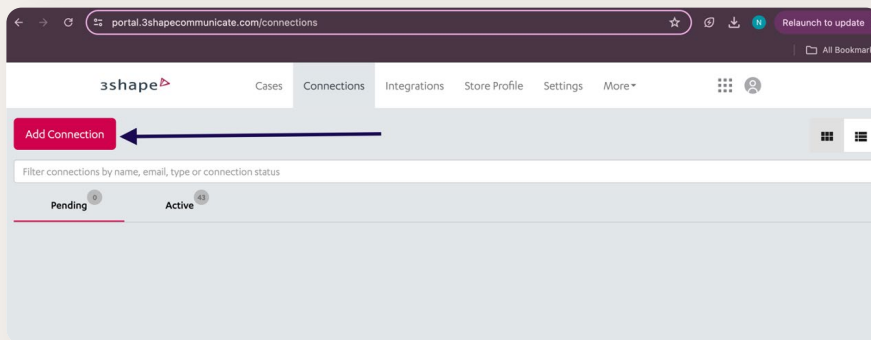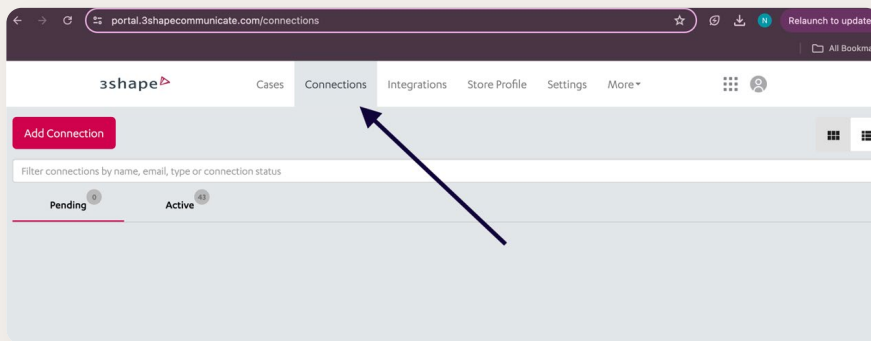
→ **We will get an automatic message stating that an order has been placed and we will match it with the files.**

→ **Log in to your profile on Resdent**

→ **Create Lab Case in Resdent** (Creating a Lab Case in Resdent)

Trios / 3Shape

→ Log in to your account on the 3shape communicate portal: portal.3shapecommunicate.com

→ Under the "Connections" tab, click "Add Connections."

→ Once the Good Sleep Co information is displayed, click "Connect."

→ We will be automatically notified of any incoming request and we will accept the connection request.

→ Once the connection is accepted, scan your patient's mouth and send the scans/files using the 3shape's sending system (Inbox) to the manufacturer (Good Sleep Co).

**It is important to use the same practice name or doctor's name on both the scanner and lab@goodsleepco.health (in order to link it to the Rx).

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→ **Create Lab Case in Resdent** (Creating a Lab Case in Resdent)

DS Core (Sirona)

→ **Open Sirona Connect Software:**

Launch the Sirona Connect software on your computer.

→ **Log In:**

Enter your login credentials to access the Sirona Connect network.

→ **Create a New Case:**

- Go to the New Case section.

- Enter the patient information, including the patient's name, date of birth, and any other relevant details.

→ **Perform the Scan:**

- Follow the on-screen prompts to perform the intraoral scan using your Primescan or Omnicam device.

- Ensure you capture all necessary areas, including:

Upper arch
Lower arch
Bite registration

→ **Review and Edit Scans:**

- Once the scan is complete, review the scanned images for accuracy and completeness.

- Use the editing tools to adjust the scans if needed (e.g., trimming unnecessary parts, correcting scan errors).

→ **Prepare Case for Submission:**

- Go to the Case Details section within the Sirona Connect software.

- Select the type of case (e.g., crown, bridge, implant).

- Add any specific instructions or notes for the lab.

→ **Select the Dental Lab:**

- Click on the Lab tab.

- Choose the lab you want to send the case to from your list of connected labs.

- If the lab is not listed, you can add a new lab by entering their Sirona Connect ID or email address.

How to Add a Lab within the Sirona Connect Portal:

- When you are in the Portal, click on the (+) in the Recipients tab.
It will take you right to the customer.connectcasecenter.com website.

- Under My Favorite Recipients, click on Search Recipient

There are many ways to search for a Lab

- Select Search Direct or Search around me
- Search by: Country, Zip Code, Region, Service or Offer
- Once you have filled out one of the fields provided, click on Start Search
- Scroll down to see the Search Results. Click on the orange (+) next to the correct Lab to add to your Account.
- Once you have selected the lab, it will show under Recipients at the top of the screen.

This means you have added the lab to the portal successfully.

How to Add a Lab From the Sirona Connect Website

- Go to www.customer.connectcasecenter.com and log in.
- Click My Favorite Recipients
- Under My Favorite Recipients, click on Search Recipient
- There are many ways to search for a Lab.
- Select Search Direct or Search around me
- Search by: Country, Zip Code, Region, Service or Offer
- Once you have filled out one of the fields provided, click on Start Search
- Scroll down to see the Search Results. Click on the orange (+) next to the correct Lab to add to your Account.
- Once you have selected the lab, it will show under Recipients at the top of the screen.

This means you have added the lab to the portal successfully.

→ Send the Case:

- Once all information is complete and correct, click on the Send button.
- Confirm the details in the pop-up window and click Send again to finalize the submission.

→ Confirmation:

- You should receive a confirmation message indicating that your case has been successfully sent.
- The lab will receive a notification that a new case has been sent to them.

→ Follow-Up:

- If necessary, follow up with the lab to ensure they have received the scans and all the required information.

Additional Tips:

- Check Network Connection: Ensure you have a stable internet connection to avoid any interruptions during the upload process.

- File Formats: Sirona Connect handles the correct file formats automatically, so you don't need to worry about converting files.

- Detailed Notes: Include any specific instructions or requirements in the case notes to avoid miscommunication

→ Log in to your profile on Resdent

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Dexis IS Connect

→ **Open Dexis IS Connect:**

- Launch the Dexis IS Connect software on your computer.

→ **Capture or Import Scans:**

- Capture Scans: If you are capturing new scans, use the Dexis imaging device to capture the necessary images or digital impressions.

- Import Scans: If you have existing scans, you can import them into Dexis IS Connect by selecting the Import option and choosing the files from your computer.

→ **Select the Patient:**

- Ensure the correct patient file is open where the scans are stored or have been imported.

→ **Prepare Scans for Sending:**

- Review the scans to ensure they are correctly labeled and all necessary images or impressions are included.

- Annotate or add notes to the scans if required.

→ **Create a Case:**

- Navigate to the Cases tab or section within Dexis IS Connect.

- Click on the New Case button to create a new case for the patient.

- Fill in the required case information, such as patient details, case type, and any specific instructions for the lab or recipient.

→ **Attach Scans to the Case:**

- Attach the relevant scans or digital impressions to the case by clicking on the Attach Files button and selecting the scans from your computer or the patient's file within the software.

→ **Select a Partner or Lab:**

- Choose the lab or partner you want to send the scans to from your contact list within Dexis IS Connect.

- If the lab or partner is not already in your contact list, you can add them by entering their email address or ID provided by the lab. To Connect with Good Sleep Co, search for lab@goodsleepco.health.

To invite a Laboratory to be a Partner, follow these steps:

→ **Login to DEXIS IS Connect as a Dentist.**

→ **In the toolbar, click** 👥

→ **In the Partners window, click Invite a partner.**

→ **In the Email field, enter the email address of the Laboratory.**

→ **In the Message box, either leave the default text or write your own message.**

→ **Click Send.**

The invitation message is sent to the Laboratory and a Partner entry is created in the list of Partners.

→ **When the Laboratory logs in to DEXIS IS Connect, the Partners button displays a notification as follows:** 👥

This means that when the Laboratory clicks the Partners button, an invitation is displayed that can be accepted or declined.

→ **Send the Scans:**

Once all the information is filled out and the scans are attached, click on the Send button.

Confirm the details in the pop-up window and click Send again to finalize the submission.

→ **Confirmation:**

You should receive a confirmation message that your scans have been successfully sent.

The recipient will also receive a notification that a new case has been sent to them.

Additional Tips:

Check File Formats: Ensure that the scans are in the correct format as required by the receiving lab or partner.

Follow-Up: If necessary, follow up with the receiving lab or partner to ensure they have received the scans and all the required information.

→ **Log in to your profile on Resdent**

→ **Create Lab Case in Resdent** (Creating a Lab Case in Resdent)

MEDIT

→ **Placing an order with the lab:**

www.youtube.com/watch?v=6bPQAPfcWqs

→ **Adding a lab partner:**
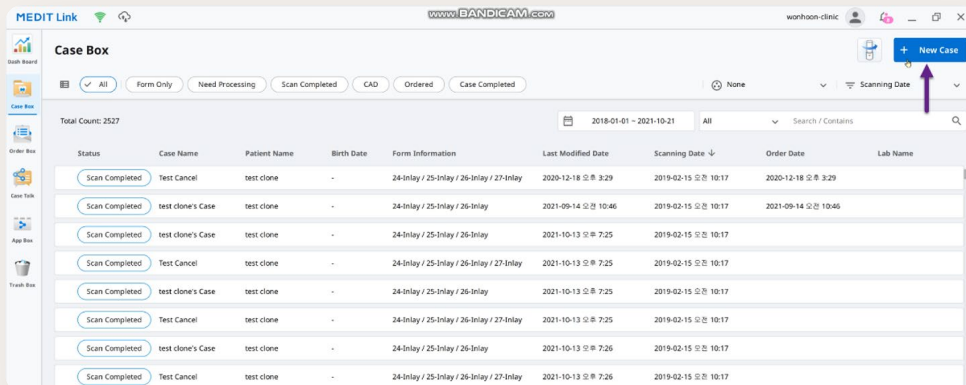
www.youtube.com/watch?v=YEM0LjCvpYM

Lab: Good Sleep Co
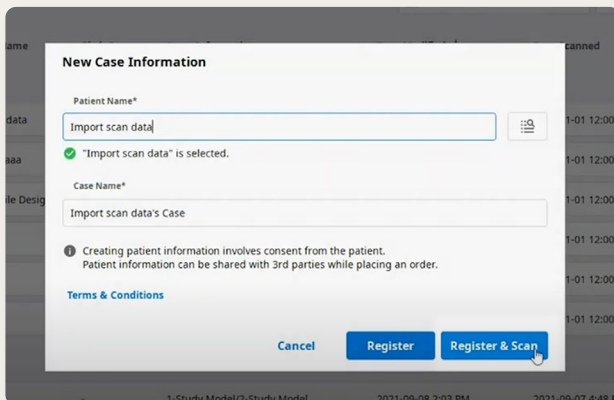
→ **Open Medit Link on your computer.**

→ **Enter your login credentials and sign in to your account.**
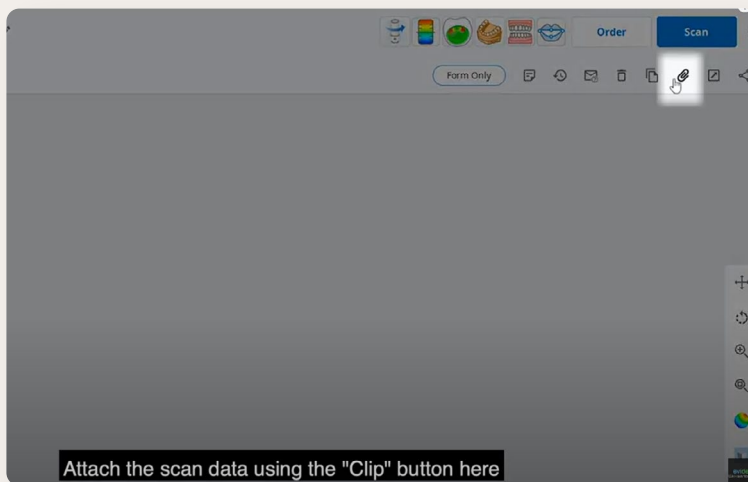
→ **Once logged in, go to the Case Box tab.**

→ **Click on the New Case button.**

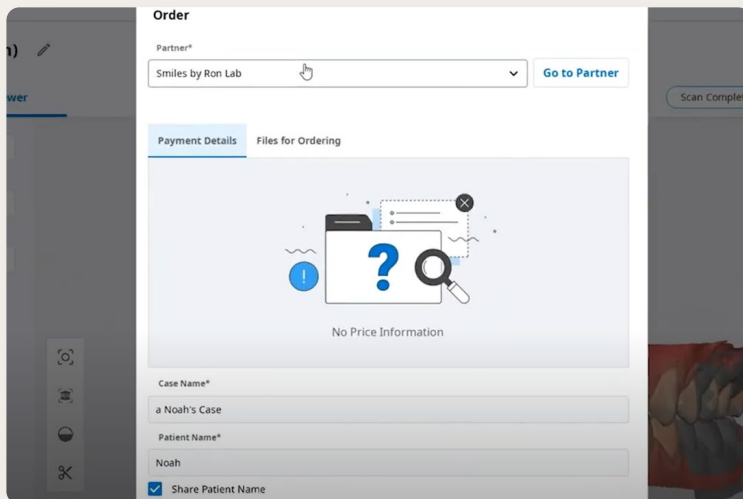→ **Fill in new case information & click register & scan.**

→ Fill in the Scan information as required.

→ Attach the scans you want to send by clicking on "File Viewer" then "Add File" button and selecting the files from your computer.
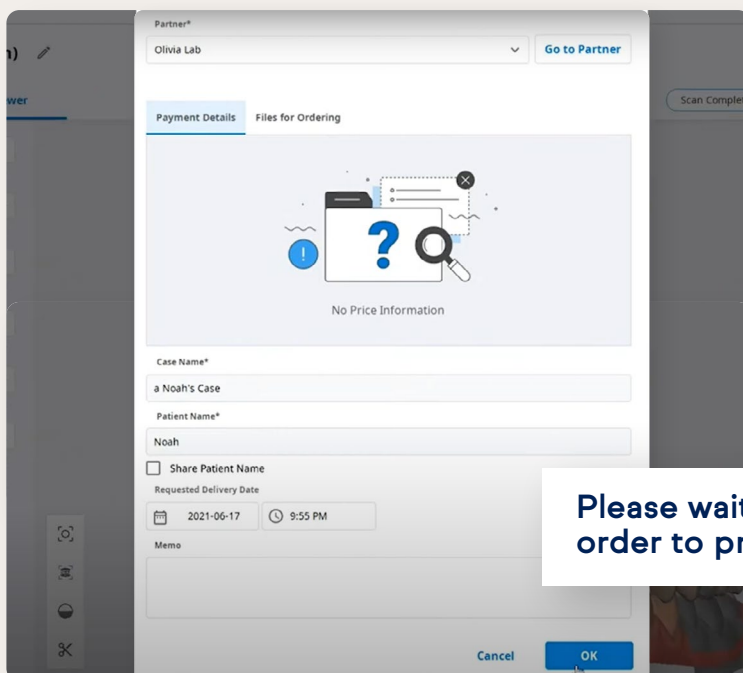

Attach the scan data using the "Clip" button here

→ Ensure that all necessary files are attached, including any notes or additional information required for the case. Please ensure scans can be downloaded in STL format.

→ Once the scans are completed click on the order button.

you can see the order button on the top right corner here
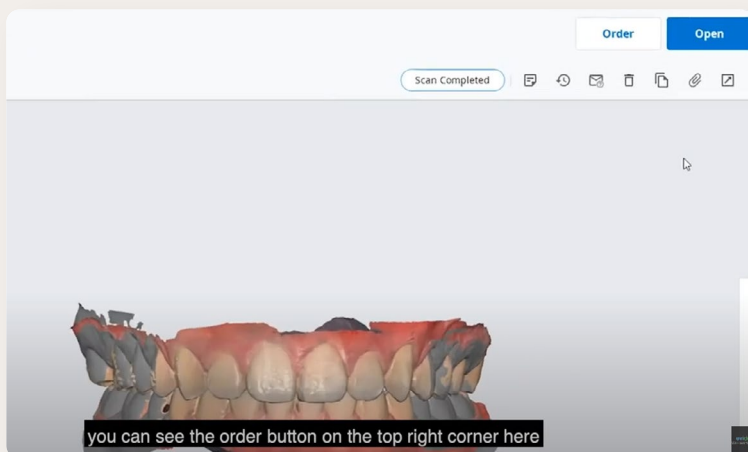
→ In the case details, you will have the option to select a lab or partner to send the scans to.

→ Choose the appropriate lab or partner from your contact list. If the lab or partner is not already in your contact list, you can add them by entering their email address or Medit Link ID.

→ To connect with lab@goodsleepco.health, search for Good Sleep Co

→ Once all the information is filled out and files are attached, click on the OK button.

Please wait for the order to process.

→ On the top right you will see the order button with an orange ring.
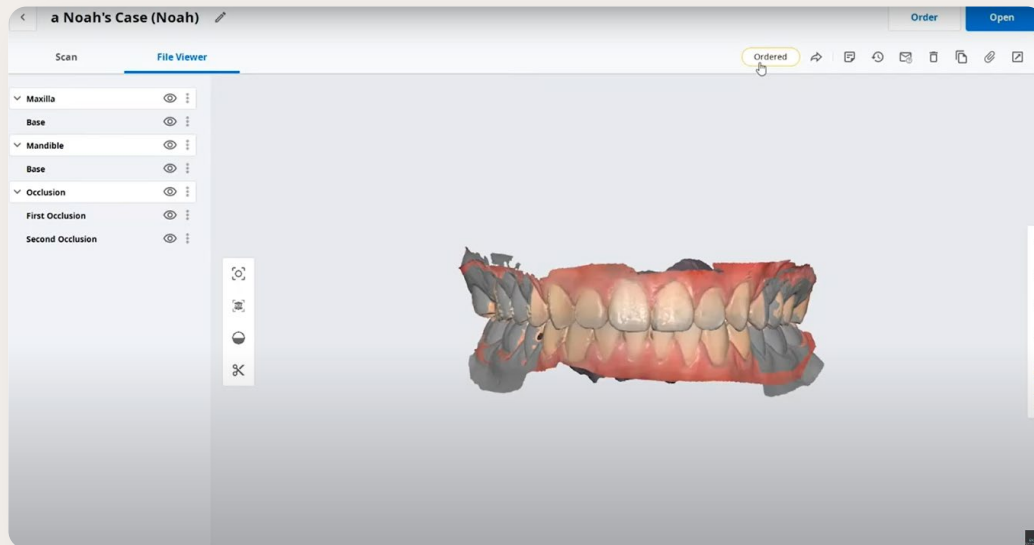
→ You should receive a confirmation message that your scans have been successfully sent.

→ Log in to your profile on Resdent.

Other Scanners

The following instructions are intended for customers using any other scanners or portals that are not listed in the sections above.

→ **After successfully scanning your patient's mouth, download a copy of the corresponding scan files**

   in .STL format and store them in a readily-available location on your computer. If multiple scan files exist, consolidating the .STL files into a singular .zip/compressed folder labeled with the patient's name is also acceptable.

→ **Log in to your Resdent profile using this link.**

   app.resdentapp.com/login

→ **Create an order in the Lab Cases tab.**

   While filling out the order form, under the Impression Type dropdown menu, select Intraoral Scanner and upload your scan files in the section provided before submitting the form.

Good Sleep Co is not responsible for converting customer's scan files to the format listed above. Therefore, if your files are uploaded in a format other than an .STL, we will notify you of the discrepancy and request the proper file format so production can move forward.

Please note that if changes need to be made to an order, including uploading or correcting scans, contact Customer Care at **info@goodsleepco.health** for assistance.