

OTC

AUDIEN

ion

USER MANUAL



 **WARNING: If you are younger than 18, do not use this.**

You should go to a doctor, preferably an ear-nose-throat doctor (an ENT), because your condition needs specialized care. Over-the-counter hearing aids are only for users who are age 18 or older.

This OTC hearing aid is for users who are 18 and older. People who are younger than 18 with hearing loss should see a doctor, preferably an ENT, because they may need medical testing and management. Hearing loss can affect speech and learning, so professional fitting and continuing care are also important.

 **WARNING: When to See a Doctor**

If you have any of the problems listed below, please see a doctor, preferably an ear-nose-throat doctor (an ENT).


PRECAUTIONS

- Your ear has a birth defect or an unusual shape. Your ear was injured or deformed in an accident.
- You saw blood, pus, or fluid coming out of your ear in the past 6 monthsYour ear feels painful or uncomfortable.
- Your ear feels painful or uncomfortable.
- You have a lot of ear wax, or you think something could be in your ear.
- You get really dizzy or have a feeling of spinning or swaying (called vertigo).
- Your hearing changed suddenly in the past 6 months.
- Your hearing changes: it gets worse then gets better again.
- You have worse hearing in one ear.
- You hear ringing or buzzing in only one ear.


WARNING: This hearing aid should not cause pain when inserting it.

Remove this device from your ear if it causes pain or discomfort when you insert or place it. To try again, make sure to follow the instructions. If you feel pain or discomfort again, contact the manufacturer.If your pain or discomfort doesn't go away, contact your

hearing healthcare professional. You can also report this to FDA as an adverse event according to the instructions that appear later.

 These **PRECAUTIONS** point out situations which could cause minor or moderate injuries to the user or to the hearing aid.

- You should familiarize yourself fully with the entire contents of this user manual before using the hearing aid to ensure personal safety and correct use. Contact the manufacturer for support if you experience unexpected operations or performance.
- Do not attempt to modify the shape of the hearing aid or slim tube yourself.

 These **WARNINGS** point out situations which could cause serious injuries to the user or to the hearing aid.

- In some acoustic environments, over amplification can cause discomfort and damage to the patient' s hearing.
- A hearing aid should only be used as directed by your physician or hearing healthcare provider.

PRECAUTIONS

- Do not use your hearing aid in explosive or oxygen-enriched areas. Allergic reactions to hearing aids are unlikely. However, if you experience itching, redness, soreness, inflammation, or a burning sensation in or around your ears, inform your hearing healthcare provider and contact your physician.
- You may notice accelerated accumulation of earwax when using your hearing aid. This is normal, but see your hearing healthcare provider if you continue to have difficulty.
- In the unlikely case that any parts remain in the ear canal after the removal of the hearing aid, contact a physician immediately. Report the event to your hearing healthcare provider as soon as possible.
- Remove your aids for CT and MRI scans or for other electromagnetic procedures.
- Never leave your hearing aids or batteries where small children and pets can reach them. If batteries are swallowed or inhaled, contact the local poison control center immediately.
- If you feel pain in or behind your ear, if it is inflamed, if skin irritation or accumulations of ear wax occur, please check with your hearing healthcare provider or physician.
- Your hearing aids have been adjusted for your hearing needs; please do not share your hearing device with other people.

Caution and notices for users

Caution: This is not hearing protection.

You should remove this device if you experience overly loud sounds, whether short or long-lasting. If you're in a loud place, you should use the right kind of hearing protection instead of wearing this device. In general, if you would use ear plugs in a loud place, you should remove this device and use ear plugs.

Caution: The sound output should not be uncomfortable or painful

You should turn down the volume or remove the device if the sound output is uncomfortably loud or painful. If you consistently need to turn the volume down, you may need to further adjust your device.

Caution: You might need medical help if a piece gets stuck in your ear.

If any part of your hearing aid, like the eartip, gets stuck in your ear, and you can't easily remove it with your fingers, get medical help as soon as you can. You should not try to use tweezers or cotton swabs because they can push the part farther into your ear, injuring your eardrum or ear canal, possibly seriously.

ⓘ Note: If you remain concerned, consult with a professional.

If you try this device and continue to struggle with or remain concerned about your hearing, you should consult with a hearing healthcare professional.

ⓘ Note: What you might expect when you start using a hearing aid.

A hearing aid can benefit many people with hearing loss. However, you should know it will not restore normal hearing, and you may still have some difficulty hearing over noise. Further, a hearing aid will not prevent or improve a medical condition that causes hearing loss.

People who start using hearing aids sometimes need a few weeks to get used to them.

Similarly, many people find that training or counseling can help them get more out of their devices.

If you have hearing loss in both ears, you might get more out of using hearing aids in both, especially in situations that make you tired from listening—for example, noisy environments.

ⓘ Note: Tell FDA about injuries, malfunctions, or other adverse events.

To report a problem involving your hearing aid, you should submit information to FDA as soon as possible after the problem. FDA calls them "adverse events," and they might include: skin irritation in your ear, injury from the device (like cuts or scratches, or burns from an overheated battery), pieces of the device getting stuck in your ear, suddenly worsening hearing loss from using the device, etc.

Instructions for reporting are available at <https://www.fda.gov/Safety/MedWatch>, or call 1-800-FDA-1088. You can also download a form to mail to FDA.

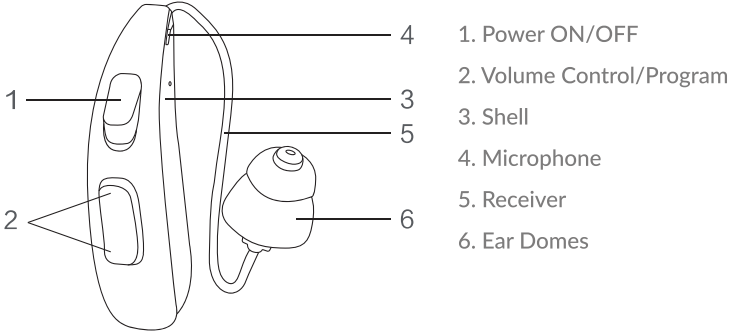
**It's time to
hear again.**

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CHARGING INDICATOR KEY ON PAGE 10

● ● ●
Middle light =
Charge Case indicator



PACKAGE CONTENTS



Audien ion
Hearing Aids



Ear Domes



Cleaning Brush



Wax Guard
Replacement Kit



USB-C Cable



Wall Adapter



Charging Case

SETTING UP YOUR DEVICE



Choosing The Right Eardome

Choosing the dome type & size most suitable for your ear canal will ensure minimal feedback during insertion & a better experience using the Audien ion. Take the time to find your optimal fit.

There are 2 types of ears domes that come in small, medium & large sizes.

Rounded:



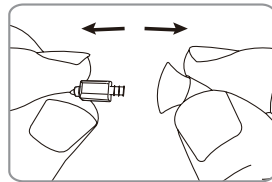
Coned:



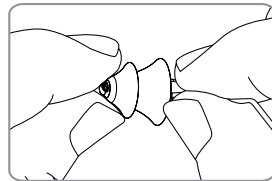
The smallest size of the rounded eardome comes pre-installed on your Audien ion.

Fitting the ear dome

Remove Eardomes: Pinch the eardome with your thumb, index and middle finger to separate the eardome from the connector.

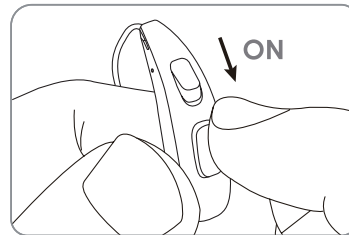


Fit Eardomes: Select appropriate eardome according to the size of the ear canal, hold the eardome and fit it into the connector of the hearing aid.

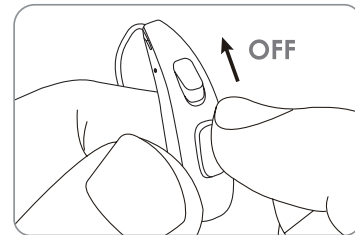


Powering ON/OFF

Power on: Push power button DOWN.



Power off: Push power button UP.



Device will turn on in 10 seconds, giving you time to insert the hearing aid. You will hear a musical chime once the device powers on.

Switching between Modes

Cycle through modes by using the volume button. Press & hold the volume up or volume down button until you hear a chime.

🎵 Musical chime indicates you're in mode settings.

Mode	Suitable for	Indicator
M1	Conversation	1 Chime
M2	Noisy Environment	2 Chimes
M3	Road/Vehicle	3 Chimes
M4	Outdoor	4 Chimes

Wearing the Audien ion

Step 1: Insert the ear dome into your ear canal.

Step 2: Gently wrap the Audien ion over your ear until it rests securely behind your ear.

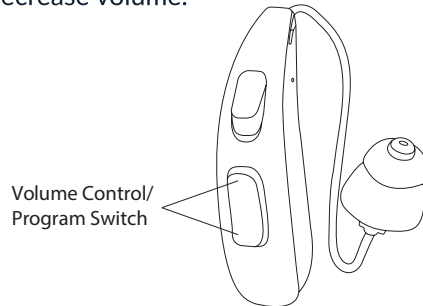
Step 3: Push the ear tube into your ear canal until it is snug and comfortable.



Adjusting Volume

To adjust volume, tap (volume up) to increase volume & tap (volume down) to decrease volume.

Each level of volume is denoted by a quick double beep. Max volume or lowest volume are denoted by a single beep. There are 9 volume levels.



CHARGING INDICATOR KEY

● ● ●
Middle light =
Case charge indicator



○ ○ ○
NO POWER

When there is no light, it means there is no charge going to the charging case/hearing aids.



● ● ●
CHARGING

When there are flashing lights, the charging case/hearing aids are charging.



● ● ●
CHARGED

When the lights are solid, your device(s) are fully charged.

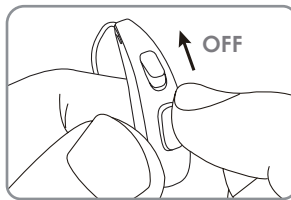
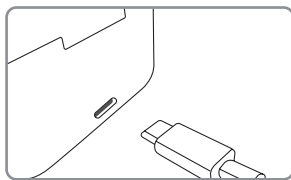
Charging the Charging Case

CHARGE TIME: 2 HOURS

Step 1

Plug the USB-C cable into the charging port and connect the charging adapter to an outlet. For first time use, it is recommended to charge for 3 hours until the charging indicators turn on.

★ Be sure the the unit is turned off before charging



Charging The Units

Step 2

Insert the Audien ion units into the charging ports. The **left** ear unit (**blue tip**) should be in the charging port marked L. The **right** ear unit (**red tip**) should be in the charging port marked R.



LIGHT KEY:

- ○ ● Hearings aids are fully charged (no flash)
- ● ● Case & hearing aids are fully charged

★ Charging case contains 20 hours of charge time when fully charged. The charging case can charge the hearing aids up to 3 times after being fully charged.

Cleaning The Ear Domes

Remove the ear domes from the hearing aid, clean the earwax with a cleaning cloth or wash the ear domes with clean water, and wipe the ear domes dry. Please make sure there are no water droplets left.



Cleaning Your Audien ion

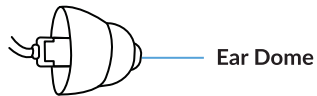
Use a soft cloth or tissue to clean the body of the Audien ion, including the push buttons, charging contacts, shell, etc. Do not use alcohol, water or other cleaning solvents to clean the Audien ion as it may damage them.

Regular cleaning is necessary. You may contact us by email at: support@audienhearing.com to order new domes and other accessories.

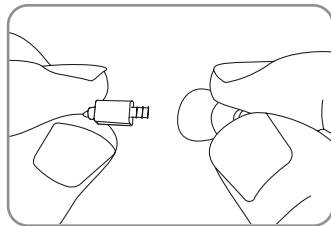
Replace Ear Domes

Hold the ear dome and sound tube connector with your left and right hands respectively to separate the ear dome from the sound tube.

You may contact us by email at: support@audienhearing.com to order new domes and other accessories.



Take the ear dome off & make sure to clean any ear-wax buildup under the ear dome.



Product Care Continued:

Change your wax guards every 2-4 weeks

Keep your Audien ion and charging case clean. Extreme temperatures (hot or cold), moisture, and foreign substances may damage the product.

Regular cleaning is necessary.

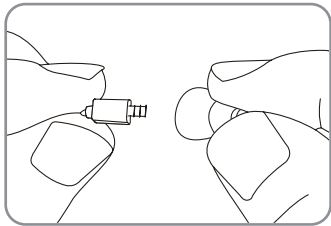
Charging contacts should always be kept clean and dry.

Using the provided cleaning brush keep the charging ports clear of dust or dirt.

Replacing The Wax Guards

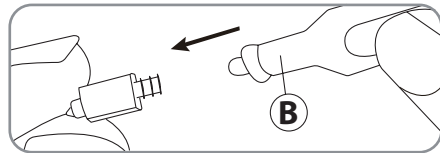
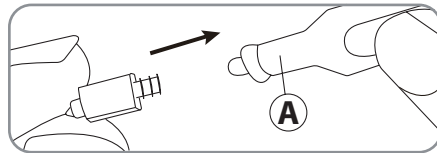
Change your wax guards every 2-4 weeks

Remove the Ear Domes & locate the Wax Guard Replacement Kit.



Use the A end of the Wax Guard Replacement Tool to remove the old Wax Guard from your Audien ion

Flip the tool over, then use the B end of the Wax Guard Replacement Tool to install a new Wax Guard in.



Feedback/Whistling

- To resolve this, lower the volume and increase it slowly. Ensure the earbuds on your device snugly fit your ear canal.
- You may be accidentally putting pressure or obstructing the microphone when fitting the device. Do not worry. Once the device is secure in your ear, remove your hands and the whistling will stop.

No Sound/Not Working

- Change your wax guards.
- Clean all charging connectors, ensure there is nothing obstructing the charging port. Fully charge the device, then try using them again. Be sure that both devices are secure in their Charging Case, making a firm connection.
- Remember that it's expected for your device to NOT feel normal for the first few weeks. Focus on using your devices every day for a few weeks, and you will become acclimated to the device.

Technical Specifications

Product Model	MAX OSPL90 (dB)	HFA OSPL90 (±4dB)	Full-on Gain (±3dB)	HFA FOG (±5dB)	THD at		
					500Hz	800Hz	1600Hz
FHE512-B	<117	105	35	30	≤5%	≤5%	≤5%

Product Model	Frequency Range (Hz)	Self-generated Noise(dB)	Battery Current Drain(mA)	Latency (ms)	Attack Time(± 50%ms)	Release time(± 50%ms)
FHE512		<32	≤2	<6	100	500

Power adapter
 Input: 100-240VAC, 50-60hz
 Output: 5VDC 1A, USB-A

For additional specifications, go to: audienhearing.com/pages/ion-manual

Production Date & Product Life

That is, normal working time of the product. The product needs to be stored and used as required. After exceeding the specified service time, its expected that the function will be affected. (e.g unable to meet the requirements of product performance indicators, etc). The product life of hearing aids are 5 years.

Please see the label for the production date.

7. Precautions for Hearing Aid

a) Dehumidification

Any form of moisture is influential for hearing aid, dehumidification can extend the life of the hearing aid. Avoid using or storage in humid environment, and please dry the hearing aid on a regular basis.

b) Water Prevention

Do not immerse the hearing aids in any liquid. Remove the hearing aids in advance and keep it properly when swimming, bathing, washing hair, washing face, etc Please wait until the ear canal is dry before wearing your hearing aids. after swimming and showering. In case the hearing aid falls into the water accidentally, do not dry it in the microwave oven or any dryer. You can dry it with soft and clean cotton



cloth and dry it naturally in a ventilated environment. If there is any fault, please contact the fitting center where you purchased the hearing aid or directly contact the customer service center of our company.

c) High Temperature Prevention

Never exposing hearing aid on extreme temperatures or prolonged exposure to sunlight.



d) Falling Prevention

Please do not drop your hearing aid or knock them against hard surfaces.

e) Precautions for Electromagnetic Compatibility

- Classification by anti electric shock type: Internal power supply equipment.
- Classification according to the degree of protection against electric shock: Type B application part.
- Classification by operation mode: Continuous operation equipment.

Notes: The Hearing Aid conforms to IEC60601-1-2 and IEC 60118-13 EMC requirements.

It is the responsibility of the user to ensure the electromagnetic compatibility environment of the instrument to function properly. User must install and operate the device based on the provided EMC information.

It is recommended to evaluate the electromagnetic environment before using the instrument to ensure that the surrounding environment will not cause strong electromagnetic interference to the instrument, otherwise it may interfere with the normal operation of the equipment.

Instructions for use: The ME EQUIPMENT or ME SYSTEM is suitable for healthcare environments and so on.

Warning: Only the power adapter and battery approved by manufacturer can be used. In order to avoid damage to the instrument, please do not change the charging parts.

Even if other devices meet the emission requirements of the corresponding national standards, the Hearing Aid may still be interfered by other devices.

Warning: In the home environment, this equipment may cause radio interference, so protective measures should be taken. It is forbidden to use the equipment near strong radiation source (such as unshielded RF source), otherwise it may interfere with the normal operation of the equipment.

Warning: Portable or mobile RF communication device might influence the performances of Hearing Aid, please avoid strong electromagnetic disturbance while using, such as close to the Hearing Aid, microwave oven, etc .

Warning: Use of this equipment adjacent to or stacked with other equipment should be avoided because it could result in improper operation. If such use is necessary, this equipment and the other equipment should be observed to verify that they are operating normally.

Warning: Portable RF communications equipment (including peripherals such as antenna cables and external antennas) should be used no closer than 30 cm (12 inches) to any part of the Hearing Aid, including cables specified by the manufacturer. Otherwise, degradation of the performance of this equipment could result.

Warning: Use of accessories, transducers and cables other than those specified or provided by the manufacturer of this equipment could result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment and result in improper operation.”

Warning: Do not approach active high-frequency surgical equipment and magnetic resonance imaging systems in radiofrequency shielded rooms, where the intensity of EMI disturbances is high.

Warning: Do not near active HF surgical equipment and the RF shielded room of an ME system for magnetic resonance imaging, where the intensity of EM disturbances is high.

Warning: Make sure that all electrical accessories connected to the Hearing Aid must comply with IEC 60601-1, if in doubt, consult the technical service department or your local representative.

Warning: No unauthorized modification allowed of the ME EQUIPMENT.

According to the design purpose, the equipment complies with EMC regulations. Including the allowable electromagnetic interference level and necessary electromagnetic shielding performance of the electronic equipment specified by laws and regulations.

The complete elimination of electromagnetic interference is almost impossible unless all equipment that may produce high-frequency signals are excluded. Although some high-frequency equipment itself meets the requirements of EMC regulations, it is impossible to determine whether the radio signal generated by its high-frequency transmitter will affect the normal operation of the equipment when it works with considerable power near the equipment order to ensure the electromagnetic compatibility of the equipment, the equipment needs to be installed, debugged and used according

to the attached documents. In case of such situation, please contact the personnel of the company for solution.

This equipment generates, uses, and can radiate RF energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Operate in strict accordance with the instructions of the Hearing Aid instruction manual to ensure that the device is not subject to electromagnetic interference.
- Keep other devices away from this device to reduce the effects of electromagnetic interference.
- Reorient or relocate the receiving antenna. The effect of electromagnetic interference can be mitigated by adjusting the relative position/mounting angle between the device and other devices.

- Reduce electromagnetic interference by changing the wiring location of other device power/signal cables.
- Reduce electromagnetic interference by changing the power path of other devices.

Table 1

Guidance and manufacturer’ s declaration-electromagnetic emission		
The Hearing Aid is intended for use in the electromagnetic environment specified below. The customer or the user of the Hearing Aid should assure that it is used in such an environment.		
Emissions test	Compliance	Electromagnetic environment-guidance
RF emissions CISPR 11	Group 1	The Hearing Aid uses RF energy only for its internal function. Therefore, its RF emissions are very low and are not likely to cause any interference in nearby electronic equipment.

RF emissions CISPR 11	Class B	The Hearing Aid suitable for use in all establishments, including domestic establishments and those directly connected to the public low-voltage power supply network that supplies buildings used for domestic purposes.
Harmonic emissions IEC61000-3-2	Class A	
Voltage fluctuations/ flicker emissions IEC61000-3-3	Complies	

Table 2

Guidance and manufacturer's declaration-electromagnetic
The Hearing Aid is intended for use in the electromagnetic environment specified below. The customer or the user of the Hearing Aid should assure that it is used in such an environment.


Immunity test	IEC60601 test level	Compliance level	Electromagnetic environment -guidance
Electrostatic discharge(ESD) IEC61000-4-2	± 8 kV contact $\pm 2, 4, 8, 15$ kV air	± 8 kV contact $\pm 2, 4, 8, 15$ kV air	Floors should be wood, concrete or ceramic tile. if floors are covered with synthetic material, the relative humidity should be at least 30%
Electrical fast transient/ burst IEC61000-4-4	± 2 kV for power supply lines ± 1 kV for input/ output lines	± 2 kV for power supply lines	N/A
Surge IEC 61000-4-5	± 1 kV differential mode ± 2 kV common mode	± 1 kV differential mode	N/A

Immunity test	IEC60601 test level	Compliance level	Electromagnetic environment -guidance
Voltage dips, short interruptions and voltage variations on power supply input lines IEC61000-4-11	Dips: 0% UT for 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270 and 315°	Dips: 0% UT for 0.5 cycle at 0°, 45°, 90°, 135°, 180°, 225°, 270 and 315°	N/A
	0% UT for 1 cycle at 0°	0% UT for 1 cycle at 0°	
	70% UT for 25 cycles (50Hz) , 30 cycles (60Hz) at 0°	70% UT for 25 cycles (50Hz) , 30 cycles (60Hz) at 0°	
	Interruptions: 0% UT for 250 cycles (50Hz) , 300 cycles (60Hz)	Interruptions: 0% UT for 250 cycles (50Hz) , 300 cycles (60Hz)	

Immunity test	IEC60601 test level	Compliance level	Electromagnetic environment -guidance
Power frequency (50Hz/60Hz) magnetic field IEC61000-4-8	30A/m	30A/m	Power frequency magnetic fields should be at levels characteristic of a typical location in a typical commercial or hospital environment.
NOTE: UT is the a.c. mains voltage prior to application of the test level.			

Table 3

Guidance and manufacturer' s declaration – electromagnetic immunity
The Hearing Aid is intended for use in the electromagnetic environment specified below. The customer or the user of The Hearing Aid should assure that it is used in such an electromagnetic environment.

Immunity test	IEC60601 test level	Compliance level	Electromagnetic environment -guidance
Conducted RF IEC61000-4-6	0,15MHz–80MHz 3 V RMS outside the ISM band,c) 6VRMS in the ISM and amateur radio bands d)	0,15MHz–80MHz 3 V RMS outside the ISM band,c) 6VRMS in the ISM and amateur radio bands d)	Portable and mobile RF communications equipment should be used no closer to any part of The Hearing Aid, including cables, than the recommended separation distance calculated from the equation applicable to the frequency of the transmitter. Recommended separation distance $d=1.2\sqrt{P}$ $d=1.2\sqrt{P}$ 80MHz to 800MHz $d=2.3\sqrt{P}$ 800MHz to 2.5GHz Where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer and d is the recommended separation distance in meters (m). Field strengths from fixed RF transmitters, as determined by an electromagnetic site survey ,a) should be less than the compliance level in each frequency range .b) Interference may occur in the vicinity of equipment marked with the following symbol. 
Radiated RF IEC61000-4-3	10V/m 80 MHz to 2.7 GHz	10V/m 80 MHz to 2.7 GHz	

NOTE 1: At 80 MHz and 800 MHz, the higher frequency range applies.

NOTE 2: These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

a: Field strengths from fixed transmitters, such as base stations for radio (cellular / cordless) telephones and land mobile radios, amateur radio, AM and FM radio broadcast and TV broadcast cannot be predicted theoretically with accuracy. To assess the electromagnetic environment due to fixed RF transmitters, and electromagnetic site survey should be considered. If the measured field strength in the location in which The Hearing Aid is used exceeds the applicable RF compliance level above, The Hearing Aid should be observed to verify normal operation. If abnormal performance is observed, additional measures may be necessary, such as re-orienting or relocating The Hearing Aid.

b: Over the frequency range 150 kHz to 80 MHz, field strengths should be less than 3V/m.

c:ISM bands between: 6.765MHz~6.795 MHz, 13.553 MHz~13.567 MHz, 26.957 MHz~27.283 MHz, 40.66 MHz~40.70 MHz

d:ama-teur radio bands between: 1.8MHz~2.0MHz, 3.5MHz~4.0MHz, 5.3MHz~5.4MHz, 7MHz~7.3MHz, 10.1MHz~10.15MHz, 14MHz~14.2MHz, 18.07MHz~18.17MHz, 21.0MHz~21.4MHz, 24.89MHz~24.99MHz, 28.0MHz~29.7MHz, 50.0MHz~54.0MHz

Table 4

Frequency Range and Level: RF wireless communication equipment			
Test Frequency (MHz)	Modulation	Minimum immunity Level (V/m)	immunity Level Applied (V/m)
385	18Hz PM 50%	27	27
450	1 kHz sine FM + 5 Hz deviation	28	28
710 745 780	217Hz PM 50%	9	9
810 870 930	18Hz PM 50%	28	28
1720 1845 1970	217Hz PM 50%	28	28
2450	217Hz PM 50%	28	28
5240 5500 5785	217Hz PM 50%	9	9

ATTENTION:

If necessary to achieve the IMMUNITY TEST LEVEL, the distance between the transmitting antenna and the ME EQUIPMENT or ME SYSTEM may be reduced to 1 m. The 1 m test distance is permitted by IEC 61000-4-3.

a) For some services, only the uplink frequencies are included

Table 5

Recommended separation distances between portable and mobile RF communication the equipment
The Hearing Aid is intended for use in an electromagnetic environment in which radiated RF disturbances are controlled. The customer or the user of TheHearing Aid can help prevent electromagnetic interference by maintaining a minimum distance between portable and mobile RF communications equipment (transmitters) and the Hearing Aid as recommended below, according to the maximum output power of the communications equipment.

Rated maximum output power of transmitter W(Watts)	Separation distance according to frequency of transmitter M(Meters)		
	150kHz to 80MHz $d=1.2\sqrt{P}$	80MHz to 800MHz $d=1.2\sqrt{P}$	80MHz to 2,5GHz $d=2.3\sqrt{P}$
0,01	N/A	0.12	0.23
0,1	N/A	0.38	0.73
1	N/A	1.2	2.3
10	N/A	3.8	7.3
100	N/A	12	23
For transmitters rated at a maximum output power not listed above, the recommended separation distance in meters (m) can be determined using the equation applicable to the frequency of the transmitter, where P is the maximum output power rating of the transmitter in watts (W) according to the transmitter manufacturer.			

NOTE 1 : At 80 MHz and 800 MHz, the separation distance for the higher frequency range applies.

NOTE 2 : These guidelines may not apply in all situations. Electromagnetic propagation is affected by absorption and reflection from structures, objects and people.

f) Others

- The button should be used correctly and pressed gently as far as possible to avoid excessive force.
- The hearing aid professional for RECD measured to correct target of fitted OSPL90.
- Only to connect to equipment that conforms with international safety standards, if externally connected.
- This product will not restore normal hearing and will not prevent or improve hearing impairment resulting from organic conditions. This product is designed to help you make greater use of your remaining hearing. You should keep in mind that it can take time to become accustomed to hear new sounds.

- For best results, using the hearing aids as much as possible. In most of time, infrequent use of the hearing aids doesn't permit you to attain full benefit from them.
- The use of a hearing aid is only part of hearing rehabilitation and may need to be supplemented by auditory training and instruction in lipreading.














8. Unpack and Check

- After unpacking, please check the actual category and quantity of accessories.
- Check the model marked on the manual is consistent with the model of hearing aid.

9. Contraindication

Patients with acute otitis external, tympanitis, chronic suppurative otitis media (in the period of purulent infection), acute suppurative otitis media and allergic to this material. Fitting hearing aid shall be undergone professional hearing test and fitting, and be used under the professional guidance of a doctor or a audiologist.

11. Symbol Information

	Symbol for "User Guide must be read"		Symbol for "Consult instructions for use"
	Symbol for "Manufacturer"		Symbol for "Caution and warning"
	Symbol for "Fragile, handle with care"		Symbol for "Keep dry"
	Symbol for "Date of manufacture"		Symbol for "Serial number"
	Symbol for "Use-by date"		Type B Applied Part
	This marking shown on the product or its literature, indicates that it should not be disposed of, with other household wastes at the end of its working life. To prevent possible harm to the environment or human health from uncontrolled waste disposal, please separate this from other types of wastes and recycle it responsibly to promote the sustainable reuse of material resources.		The harmful substances in the product meet the limited requirements.
			Symbol for "Note"
		IP22	IP22: The first number 2: Protected against solid foreign objects of 12,5 mm Φ and greater. The second number: Protected against vertically falling water drops when enclosure tilted up to 15°.