



Audien Atom Pro

USER MANUAL

It's time to
hear again.

TABLE OF CONTENTS

Package Contents	1
Setting Up Your Device	2
Fitting Your Ear Domes	2
Adjusting The Volume	3-4
Inserting Into Ear	5
Powering ON/OFF	6
Charging Your Device	7-8
Cleaning	9
Replacing The Wax Guard	10
Troubleshooting	11
Feedback/Whistling	11
No Sound/Not Working	12

PACKAGE CONTENTS



Audien Atom Pro
Hearing Aids



Ear Domes



Wax Guard
Replacement Tool



Volume Adjusting
Tool/Cleaning Brush



Wall Charger &
USB-C Cable



Charging Case



Fitting Your Ear Domes

Your Audien Atom Pro comes with small, medium and large sizes of Ear Domes. To remove an ear dome from your device, simply pull with enough force until it pops off.

When attaching an Ear Dome, be sure to press firmly. You'll feel a "pop" or "click" when it connects. Be sure the Ear Dome is not pressed against the receiver, this can block sound and cause feedback.



Adjusting The Volume

To adjust the volume on your Audien Atom Pro you will need the Volume Adjusting Tool/Cleaning Brush. Insert the Volume Adjusting Tool end (the non-brush side) into the small slit on the volume dial.

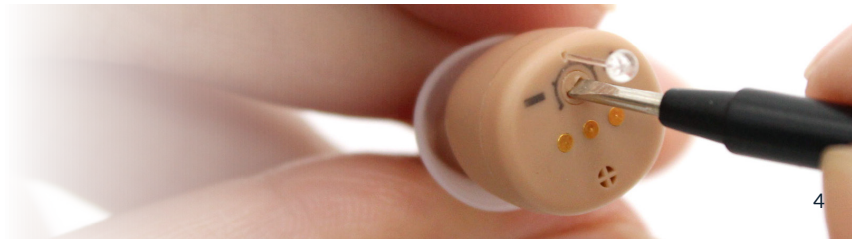
Turn the volume dial **COUNTERCLOCKWISE** to decrease the volume, and **CLOCKWISE** to increase the volume.

If you feel any resistance when rotating the volume dial, STOP and do not continue to rotate.



When first using the Audien Atom, keep the volume level at the first tick mark. Slowly increase the volume until you find which volume level is most comfortable for your ears.

Be sure not to turn the volume too high, as this can cause discomfort in your ears.





Inserting Into Ear

The Audien Atom Pro can be worn differently depending on the user's ear canal shape. Neither device is LEFT or RIGHT ear specific, ensuring a universal fit.

Try inserting it into your ear: curving both forwards and backwards to determine which is most comfortable for you.



Powering ON/OFF

The Audien Atom Pro does not have an ON/OFF switch. The device will automatically power off and begin charging when placed into the Charging Case.

The Audien Atom Pro must always be returned to the Charging Case when not in use. Otherwise the devices will remain on and drain the battery.

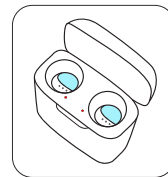
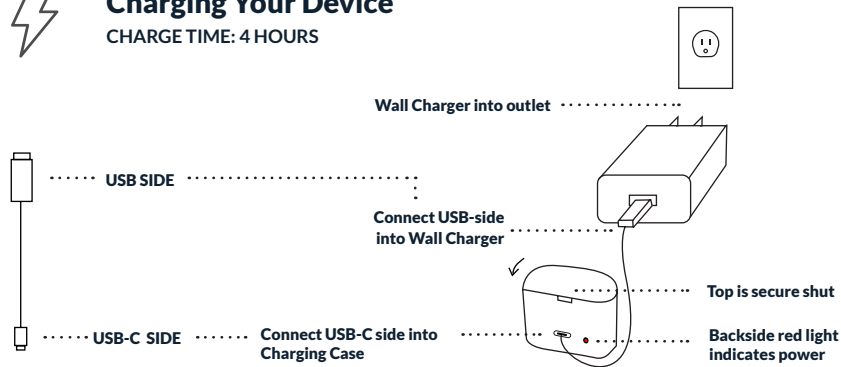
Charging The Charging Case

After charging the Charging Case, The Charging Case will support up to 3 additional wireless charging cycles for the Audien Atom Pro.

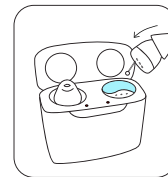


Charging Your Device

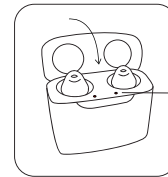
CHARGE TIME: 4 HOURS



If you look inside the Charging Case, you will notice a **hollow section**.



Lower the device into the Charging Case with the Removal Wire sliding into the hollow section.



Charging indicators

Make sure the Removal Wires are not bent and the connection is secure. Close the lid.

The Audien Atom Pro will magnetically lock into place within the Charging Case.

CHARGING INDICATORS

Red light = Hearing aid is properly connected and charging.

Green light = Hearing aid is fully charged.



Cleaning Your Device

Locate the Cleaning Brush from the accessory box. Remove the Ear Domes from your Audien Atom Pro. Use the Cleaning Brush to remove wax, dirt or any debris from both the Ear Dome and the device itself.

Only use the Brush Side of the tool as the Volume Adjuster Side may damage the hearing aid.

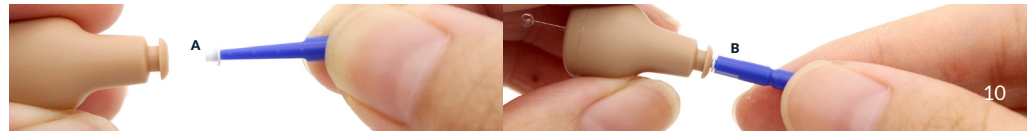
Replacing The Wax Guard

Remove the Ear Domes.

Use the A end of the Wax Guard Replacement Tool to remove the old Wax Guard from your Audien Atom Pro.



Flip the tool over, then use the B end of the Wax Guard Replacement Tool to install a new Wax Guard in.





Feedback/Whistling

1. THE VOLUME IS TOO LOUD

- To resolve this, lower the volume and increase it slowly.

2. THE USER IS PUTTING PRESSURE ON THE MICROPHONE

- You may be accidentally putting pressure or obstructing the microphone when fitting the device.
- Do not worry. Once the device is secure in your ear, remove your hands and the whistling will stop.

No Sound/Not Working

- Fully charge the device, then try using them again. Be sure that both hearing aids are secure in their Charging Case, making a firm connection.
- Remember that it's expected for your device to NOT feel normal for the first few weeks. Focus on using your hearing aids every day for a few weeks, and you will become acclimated to the device.

If you are still experiencing problems with your hearing aids, our service team is trained to help. Email our customer service professionals at: support@audienhearing.com or visit audienhearing.com/support and our experienced team will help you investigate further to determine your eligibility for a replacement unit.