



Audien Atom

USER MANUAL

It's time to
hear again.

TABLE OF CONTENTS

Package Contents	1
Setting Up Your Device	2
Fitting Your Ear Domes	2
Adjusting The Volume	3-4
Inserting Into Ear	5
Powering ON/OFF	6
Charging Your Device	7-8
Cleaning	9
Replacing The Wax Guard	10
Troubleshooting	11
Feedback/Whistling	11
No Sound/Not Working	12

PACKAGE CONTENTS



Audien Atom
Hearing Aids



Carrying Case



Ear Domes



Wax Guard
Replacement Tool



Volume Adjusting
Tool/Cleaning Brush



USB-C Cable



Wall Charger



Charging Dock



Fitting Your Ear Domes

Your Audien Atom comes with small, medium and large sizes of Ear Domes. To remove an Ear Dome from your device, simply pull with enough force until it pops off.

When attaching an Ear Dome, be sure to press firmly. You'll feel a "pop" or "click" when it connects. Be sure the Ear Dome is not pressed against the receiver, this can block sound and cause feedback.



Adjusting The Volume

To adjust the volume on your Audien Atom you will need the Volume Adjusting Tool/Cleaning Brush. Insert the Volume Adjusting Tool end (the non-brush side) into the small slit on the volume dial.

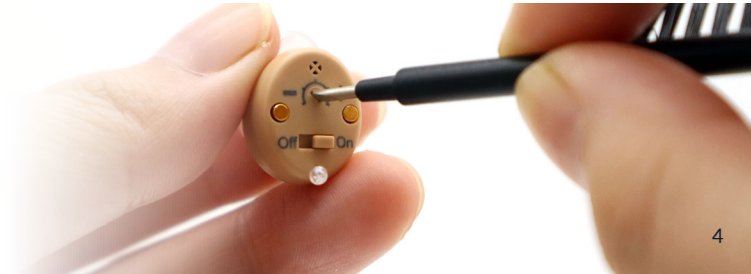
Turn the volume dial **COUNTERCLOCKWISE** to decrease the volume, and **CLOCKWISE** to increase the volume.

If you feel any resistance when rotating the volume dial, STOP and do not continue to rotate.



When first using the Audien Atom, keep the volume level at the first tick mark. Slowly increase the volume until you find which volume level is most comfortable for your ears.

Be sure not to turn the volume too high, as this can cause discomfort in your ears.



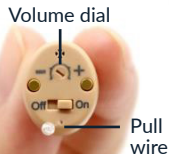


Inserting Into Ear

The Audien Atom is not side specific. Both devices are interchangeable and can be worn in either ear.

Power OFF the device and insert it into your ear right side up.

The volume dial should be on the top and the pull wire on the bottom.



Powering ON/OFF

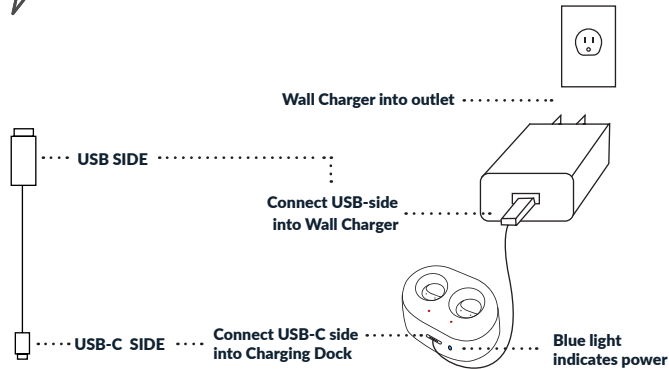
To power ON your Audien Atom, toggle the Power Switch to the side labeled "ON".

To power OFF your Audien Atom, toggle the Power Switch to the side labeled "OFF".

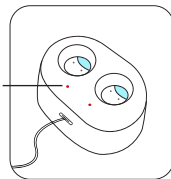


Charging Your Device

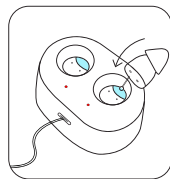
CHARGE TIME: 4 HOURS



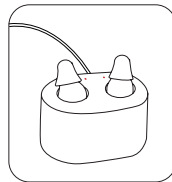
Charging indicators



If you look inside the Charging Dock, you will notice a **hollow section.**



Lower the device into the Charging Dock with the Removal Wire sliding into the hollow section.



Make sure the Removal Wires are not bent and the connection is secure.

The Audien Atom will magnetically lock into place within the Charging Dock.

CHARGING INDICATORS

Red light = Hearing aid is properly connected and charging.
Green light = Hearing aid is fully charged.



Cleaning Your Device

Locate the Cleaning Brush from the accessory box.
Remove the Ear Domes from your Audien Atom.
Use the Cleaning Brush to remove wax, dirt or any debris from both the Ear Dome and the device itself.

Only use the Brush Side of the tool as the Volume Adjuster Side may damage the hearing aid.

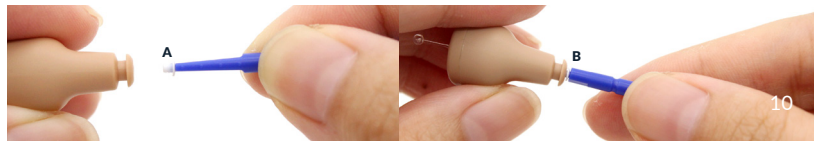
Replacing The Wax Guard

Remove the Ear Domes.

Use the A end of the Wax Guard Replacement Tool to remove the old Wax Guard from your Audien Atom.



Flip the tool over, then use the B end of the Wax Guard Replacement Tool to install a new Wax Guard in.





Feedback/Whistling

1. THE VOLUME IS TOO LOUD

- To resolve this, lower the volume and increase it slowly.

2. THE USER IS PUTTING PRESSURE ON THE MICROPHONE

- You may be accidentally putting pressure or obstructing the microphone when fitting the device.
- Do not worry. Once the device is secure in your ear, remove your hands and the whistling will stop.

No Sound/Not Working

- Fully charge the device, then try using them again. Be sure that both hearing aids are secure in their Charging Dock, making a firm connection.
- Remember that it's expected for your device to NOT feel normal for the first few weeks. Focus on using your hearing aids every day for a few weeks, and you will become acclimated to the device.

If you are still experiencing problems with your hearing aids, our service team is trained to help. Email our customer service professionals at: **support@audienhearing.com** or visit **audienhearing.com/support** and our experienced team will help you investigate further to determine your eligibility for a replacement unit.