



## RETURNS AND EXCHANGES

Thank you for shopping at Echt!

Return the form with your item(s) to:

ECHT APPAREL  
PO BOX 2118  
SPOTSWOOD VIC 3015  
AUSTRALIA

Before you send anything back, please take a moment to inspect your items as we cannot accept returns that are damaged or soiled.

We offer 3 solutions if you wish to return an item due to change of mind or Incorrect Size or Fit provided the Returns Policy conditions are met.

- 110% Store Credit (40 Days)
- Exchange (40 Days)
- Refund (14 Days)

*Exclusions: Final Sale Items, Embroidered Items and Shipping Costs.*

Please fill out all the details below and our team will contact you via email once we receive your return.

| ORDER NUMBER     |
|------------------|
|                  |
| NAME             |
|                  |
| EMAIL            |
|                  |
| SHIPPING ADDRESS |
|                  |

| REASON CODES                                                                     |
|----------------------------------------------------------------------------------|
| 1. Faulty/damaged<br>2. Wrong size<br>3. Change of mind<br>4. Don't like the fit |
| REQUEST CODES                                                                    |
| A. Exchange size/colour (clarify below)<br>B. Refund<br>C. Store Credit          |

| PRODUCT NAME & SIZE                     | QTY      | REASON CODE | REQUEST CODE (supply 2 <sup>nd</sup> option, if 1 <sup>st</sup> unavailable) |
|-----------------------------------------|----------|-------------|------------------------------------------------------------------------------|
| <i>Example – Top Marks Hoodie Large</i> | <i>1</i> | <i>2</i>    | <i>A: Exchange XL. If out of stock, store credit please.</i>                 |
|                                         |          |             |                                                                              |
|                                         |          |             |                                                                              |
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|                                         |          |             |                                                                              |
|                                         |          |             |                                                                              |

If you'd like to revisit our return policy, simply scan this QR code:

